



**Annual
Report**

2021-2022



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Message by CEOSS' President



Dear Partners:

Since the fifties of the last century, the Coptic Evangelical Organization for Social Services (CEOSS) is working on enhancing the quality of life of the poor and marginalized citizens. Focus is paid to the most vulnerable groups, such as women and youth, people with disabilities and children.

In the light of the current circumstances especially those related to the spread of the coronavirus pandemic, CEOSS resumed its work and management under a number of decisions that aim at the safety and security of its staff. Moreover, CEOSS provides community activities and initiatives that aim at supporting the communities in facing the effects of this pandemic whether economic or social. CEOSS is an Egyptian organization that has a deep sense of its national role and hence continued to participate in many national initiatives adopted by the state, such as "Nour Hayat" initiative, "Decent Life" initiative, and the initiatives of the "Tahya Misr Fund", and is also participating in the membership of the National Alliance for the Civil Developmental Work.

In line with President Abdel Fattah El-Sisi's declaration of the year 2022 as the year of civil society, CEOSS continued to present practical models for coordination and cooperation between the state institutions and the civil society organizations in the field of sustainable development. The most important of which was its participation in national projects and presidential initiatives, and it also signed joint cooperation protocols with many ministries, civil society organizations and the private sector, as well as its cooperation with many other supportive institutions such as specialized national councils, Egyptian universities, research centers, media and others. This in order to maximize resources and utilize them for the benefit of poor citizens, thus contributing in making an impact and improving the quality of life of the poor citizens.

Despite the challenges and the circumstances that Egypt has been facing, which have affected the Egyptian citizens in general and poor citizens in particular, CEOSS has been able to fulfil its mission in the best possible manner. The joint cooperation between CEOSS, the state, the private sector, and civil society organizations has played a major role in this success.

It is my pleasure to present this report with the programs, activities and achievements of CEOSS different units as well as the number of beneficiaries. Hoping that the number of beneficiaries would increase in the coming years so that we can achieve our mission in serving Egyptians and our dear country.

Finally, I would like to extend my gratitude to all chairman and members of the board of directors of CEOSS for all their efforts and support as well as members of CEOSS' general assembly, all CEOSS staff and all the volunteers in the different work locations.

I would also like to extend special thanks to their excellencies the Minister of Social Solidarity, the Minister of Investment, the Minister of Education, the Minister of Higher Education and Scientific Research, the Minister of Local Development, the Minister of Manpower, the Minister of Endowment, the Minister of Interior Affairs, the Minister of Culture, the Minister of Health, The Minister of Media, the Minister of Youth and Sports, the Minister of Irrigation and Water Resources, the Minister of Agriculture and Land Reclamation, and the Minister of Justice. We are also grateful to their excellencies the governors of Cairo, Giza, Qalyoubia, Beheira, Daqahlia, Fayyoun, Beni-Suef, Minia, Assiut, Sohag, Luxor, and Aswan; partnering civil society organizations, political, popular, and executive leaders; universities as well as all partners inside and outside Egypt; and finally our partners in the private sector.

Rev. Andrea Zaki Stephanous. PhD

The President of Evangelical churches in Egypt
The President of the Coptic Evangelical Organization
for Social Services (CEOSS)

CEOSS



Local Development Unit

The Local Development Unit continues to contribute to building more resilient communities to reduce poverty and improve the quality of life of the poor and marginalized groups, with special focus on youth, women, children at risk and persons with disabilities, to achieve sustainable, equitable and inclusive development for all.

The programs and projects implemented by the unit are consistent with the goals of sustainable development and Egypt's Vision 2030, which pays great attention to developing economic and social conditions to meet the challenges faced by the Egyptian citizens, especially in light of the political and economic changes in order to achieve social justice and human dignity.

In line with President Abdel Fattah El-Sisi's declaration of 2022 as the year of civil society organizations, the Local Development Unit has continued to provide practical models for coordination and cooperation between state institutions and civil society organizations in the field of sustainable development. The most important of all was its participation in national projects and presidential initiatives, such as Decent lives "Hayat Karima" initiative and "Noor Hayat" initiative... and others. CEOSS has also signed cooperation protocols with different ministries, civil society organizations and private sector companies. This is in addition to signing several cooperation protocols with different

The report presents examples of the most important partnerships implemented this year and their areas of work, namely:

1- The Organization being represented in the membership of the National Alliance for Civil Development Action, in which 23 major civil society organizations were selected, in addition to the General Federation of NGOs and Decent Lives "Hayat Karima" Foundation. Through its joint institutions, the Alliance seeks to combat poverty - through the axes of action that focus mainly on food security, socioeconomic empowerment, and health improvement - to participate in planning, developing and implementing development programs as part of the country's overall developmental plan, especially in the development initiatives, the most important of which is the presidential initiative "Hayat Karima".

2- Signing a cooperation protocol with the Ministry of Manpower and Emigration, targeting joint work in the field of community development, training and spreading the culture of self-employment, entrepreneurship, and occupational safety and health, in order to reduce the risks that threaten the safety of individuals, and to work on providing a safe living environment. In the framework of this protocol, CEOSS will work on training 4,000 male and female youth and women during the first phase, especially the neediest of them, in order to achieve the directives of the political leadership, in promoting Egypt's Vision 2030.

3- Signing a cooperation protocol with the Ministry of Environment that aimed at supporting environmental work and coordinating to spread environmental awareness among individuals on all environmental issues, especially the issues of climate change, at the governorate level.

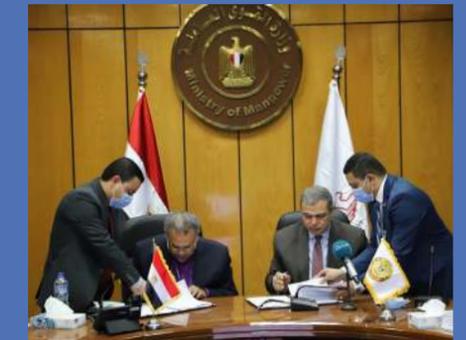


4- Signing a memorandum of understanding with the Medium, Small and Micro Businesses Development Agency, affiliated to the Ministry of Trade and Industry, with the aim of promoting a culture of entrepreneurship and self-employment. This protocol is consistent with the state's directions regarding the importance of qualifying and training male and female youth as well as women to obtain decent job opportunities, especially through the establishment of medium, small and micro businesses.

5- Signing a cooperation protocol with the Ministry of Social Solidarity (The Protection of Homeless Children and Adults Program), which comes within the framework of supporting the principle of partnership and the united efforts and contributions of civil society to achieve protection and care for homeless children, by enabling them to access their educational and health rights and to develop their skills in craftsmanship, while rehabilitating them to integrate them into the activities of community life. The protocol also includes training workers and children, providing services for homeless children, as well as helping institutions for homeless children.

6- Partnership with Sohag Governorate in the framework of the joint action to achieve the goals of comprehensive and sustainable development and Egypt's Vision 2030. This protocol aims at improving the life of the neediest citizens to provide them with a decent life. In this context, the head of the Coptic Evangelical Organization launched four development initiatives in cooperation with Sohag Governorate:

- The first were agricultural initiatives
- The second aimed at enhancing the effective economic participation of women
- The third aimed at enhancing the performance of small enterprises, as well as enhancing the employability of young people
- The fourth aims at empowering persons with disabilities.



7- Signing a partnership with the Ministry of Social Solidarity within the framework of the implementation of "Waii" program for community development launched by the ministry, which aims at creating positive societal values, attitudes and behaviors that lead to improving the quality of life for all family members, getting out of the cycle of multidimensional poverty, and enhancing the sustainable development efforts of the state. The program will raise awareness of a number of societal issues, including education, child marriage, female genital mutilation, the demographic issue, citizenship, disability, combating addiction... and others. The Local Development Unit will implement this program in the governorates of northern Upper Egypt (Beni Suef – Al Fayoum – Al Minya - Assiut).

8- Signing a partnership with the Ministry of Social Solidarity within the framework of the implementation of "Forsa" program launched by the Ministry, which represents an integrated system for empowerment and rehabilitation to enter the labor market and obtain decent jobs. This program complements the social protection system of social programs provided to the poor to help those who are able to work to move from support system to financial independence and self-sufficiency system. The program will also assist in the establishment of income-generating production units.

9- In the context of adopting environmental issues - especially the issue of climate change - a number of partnerships have been implemented with many state agencies and civil society institutions, to come up with an action plan that includes the contributions of all parties to deal with the challenges resulting from climate change. Among which are the following:

- A meeting was organized on the economic and environmental effects of climate change on small-scale farmers and how to adapt, cope and face them. This meeting was conducted with the participation of representatives from the Ministry of Environment, some of the ministry's affiliated entities concerned with the issue, the social solidarity directorates, a number of governmental agencies, universities, media channels, NGOs, and a group of experts.
- Partnership with the Directorate of Social Solidarity in Cairo, the Arab Association for Human and Environmental Development, the Arab Council for Social Responsibility, and the Egyptian Union of Investors, to organize a celebration of the World Environment Day, which addressed "the role of civil society organizations and agriculture in the urban environment - green social work, handicrafts as an entrance to empowering youth environmentally, and the environmental initiatives and social environmental responsibility."
- The Participation in the activities of the Arab African Forum to enhance the role of volunteers in facing climate changes with the participation of 38 Arab and African countries.
- Signing a cooperation protocol with the Youth who love Egypt "Shabab Bethab Misr" Foundation, seeking joint work in the field of environmental development in general, and climate change in particular, to address the challenges that face the Egyptian society due to climate change.

It is worth noting that one of the brightest achievements of this year was also that the Agricultural Business Development Services Centre, affiliated to the Local Development Unit, in the village of El-Berensat, Mattay Center, Al-Minya Governorate received the Excellence Award from the United States Agency for International Development USAID and FinBi Company. The award was given to the center under the name "Support Adapting to Climate Changes for

Small, Medium and Micro Enterprises in the Agriculture Sector". This happened during the honoring ceremony held at the National Museum of Civilization in Fustat.

10. In the context of promoting the values of community volunteering, a cooperation protocol was signed with the Arab Volunteer Federation, aimed at enhancing the role of volunteering and volunteers in the various development aspects and the indicators of sustainable development, humanitarian response, and implementing the initiatives aimed at spreading the culture of volunteering in the Arab societies. In the same context, the Ministry of Social Solidarity and the United Nations Volunteer Office in Egypt participated in the celebration of the International Volunteer Day, under the slogan "We volunteer for our common future." Approximately 5,000 male and female volunteers participated in the Organization's activities, of those participating in the implementation of our development projects and activities in the various labor governorates.

11. Coinciding with the International Day for Combating Poverty, which is scheduled by the United Nations to be held on October 17th of each year, the Unit organized a meeting for development partners called: "Together to Combat Poverty" with the participation of leadership of the Ministry of Social Solidarity, a large group of the leaders of community development institutions and associations, and a number of leaders from the manpower, health, education, and media. During the meeting, live testimonies were presented that gave successful and inspiring examples of successful businesses implemented between CEOSS and its partner Community Based Organizations in the local communities in the working governorates. The most important achievements of CEOSS in the different development fields during the years 2020 and 2021 were also presented, which represent an achievement and success for CEOSS and its partners. The partner CBOs working with the Coptic Evangelical Organization for Social Services were also honored.



In a related context, the unit has accomplished many achievements in its different working programs, which will be highlighted in the following context:

Rehabilitation Program for Persons with Disabilities

The program continues to enable persons with disabilities and their families to participate effectively in the society, advocate for their rights, promote their inclusion in society, and to work to eliminate all forms of discrimination practiced against them.

6,258 persons with disabilities and their families benefited from the rehabilitation program for persons with disabilities, and the promotion of their inclusion in society.

Amount	(Achievement items (Sub-categorized
1338	Members of the families of people with disabilities were trained to support the process of community inclusion for their children with disabilities.
2553	People with disabilities have their access to their rights to public services improved, along with specialized rehabilitation programs, and other integrating activities (social, sports, artistic and recreational).
1858	Citizens had their awareness raised with the correct concepts related to disability and inclusion development.
65	People with disabilities benefited from prosthetic devices and mobility aids.
414	Persons with disabilities have been empowered to get their rights and included in public services.
30	Young people with disabilities have been economically empowered, trained in handicrafts, and acquired entrepreneurial skills.



Other achievements

Training 530 community cadres and officials of government institutions to support people with disabilities in accessing specialized rehabilitation programs and to facilitate their access to their rights to public services.

New issues adopted by the program

This year, the program adopted the issue of enhancing the access of people with disabilities to their rights to reproductive health, like other citizens, by raising societal awareness of this issue, through simplifying the concepts of reproductive health for persons with disabilities, and dealing with the changes that occur to them in puberty. Also, counseling interventions were provided to families of people with disabilities on how to deal with their children during puberty and adolescence, and to provide psychological support and rehabilitation programs for teenage girls on how to implement protection mechanisms to save her from sexual



Events

- The organization of a celebration for the inauguration of the Community Rehabilitation Unit, which was established in the NGO in Manshaat Allobah - Abu Al Matamir Center, Beheira Governorate - under the auspices of the Deputy Governor of Beheira. This was held in the presence of the representatives of the Ataa Fund and the Disability Advisory Council in Beheira Governorate, the Department of Social Solidarity in Abu El Matamir and the director of the local unit. During the celebration, people with disabilities were provided with wheelchairs and mobility aids to facilitate movement and mobility.

Success Story



- The girl, **Maureen Magdy** (7 years old), joined the Community Based Rehabilitation Unit in Mallawi, Department of Learning Challenges. She was 6 years old, and the mother was complaining about the child's inability to recognize letters and numbers and that she did not accept learning at the nursery.

- The child was evaluated through the evaluation of (ITPA) and a special program was determined for her that works on increasing developmental abilities (attention-perception-memory) and academic abilities (reading - writing - arithmetic). After working with her for a year, the child was able to read single words, express an image in a sentence, count to 100, add and subtract.

- The mother noticed that the child was on an equal footing with her peers. We helped the child to learn how to express herself, distinguish between "an innocent touch and a bad touch" through age-appropriate songs, and how to stand up for herself if she was harmed. This was done through individual sessions. When it comes to the mother, her awareness was raised on how to talk to her daughter, teach her and advise her according to her age, and this had a positive and tangible impact on the family's life through the program to promote the health rights of people with disabilities.



Quantitative Achievement

Qualitative achievement

Irada program

- The program continues to provide the internal and external environment to be supportive and inclusive of people with disabilities within the public life.



185 benefited from mobility devices and aids

840 benefited from maintenance campaigns for prosthetic devices

- Conducting a study for a number of public institutions and other community institutions, in preparation for conducting their accessibility work



Children at Risk

The program continues to contribute to securing a better life for working children and their families, and to create a protective environment for them, which in turn ensures the preservation of the humanity, dignity and childhood of these children, and reduces the impact of poverty and limit their exposure to exploitation and physical and psychological abuse.



(7669) of children at risk and their families have been enabled to obtain their economic and social rights

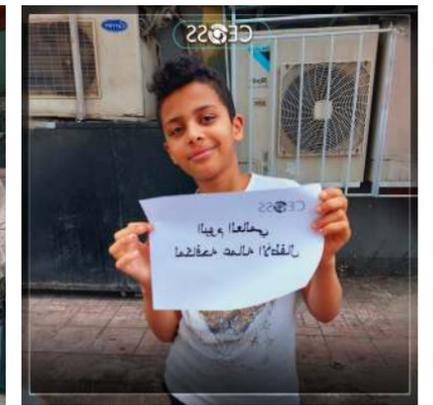
amount	(Achievement Items (Sub-categorized)
3173	children and their family members were provided with medical care services in various specialties.
3421	children and family members benefited from awareness and counseling services (meetings, publications...).
106	children, were supported to be able to continue their education.
73	children were trained in occupational safety skills. After the rehabilitation of (33 workshops) according to safety, health and occupational standards.
697	children, had their creative and behavioral skills developed through their participation in various community activities (trips, camps, sports and cultural activities).
43	Homeless children obtained their identification papers
68	Homeless children were psychologically and socially rehabilitated.
88	children were transferred from hazardous occupations to less hazardous ones.

-Capacity building of (4) child protection committees in the governorates of Cairo and Beni Sueif, on the procedural guide for case management applications, standards, and procedures.

- The participation of associations and institutions working in the field of child labor in Beni Sueif in issuing a document of the code of conduct, which regulates the rela-

tionship between children and various parties in order to promote and protect their rights. The workshop owners and families of children were also made aware to this code.

- Producing the Child Protection Policies Manual, which aims at guaranteeing the rights of working children and protecting them from any psychological or physical harm or abuse in all areas of their lives.



- Designing and implementing the educational support programs in the work communities in Beni Sueif, which aims at empowering families to provide psychological and educational support to their children on sound educational foundations.

- Using artificial intelligence techniques and digital transformation to address the issues of awareness and social protection for the children at risk. In this context, 45 children and community cadres were trained to use and apply these technologies in various interventions with the children.

- Enhancing the use of art for influence in the issues of children at risk, especially cases that monitor the suffering of many homeless children, in obtaining identification papers, through the theatrical performance "Birth Certificate", which is acted out by the protagonists of the case from the target group... This comes within the framework of working on the issue of advocacy and gaining support regarding the right of the child to establish his paternity in implementation of Article (15) of Child Law No. 12 of the year 1996, as amended by Law No. 126 of the year 2008.



Health Program

The program continues achieving its goal in contributing to the improvement of the health status of women, children and adolescents, by promoting equitable access to resources, enabling them to access public health services, and to be able to cope with pressures and risks.

A number of (15,858) citizens have been enabled to obtain their health rights



2434
Women and adolescent girls were made aware of the correct nutritional practices.



381
Pregnant women benefited from following up on their pregnancy to reach a safe delivery.



10273
citizens benefited from conducting medical examinations and treatment in various medical specialties (internal, cardiology, diabetes, breast tumors).



2770
Women were made aware of the importance and methods of early detection of tumors.



Important partnerships:

- Partnership with the Directorates of Health and Population in the governorates of Al-Minya and Sohag in raising the efficiency of (3) health units in the work communities, which included supporting the units with a number of medical devices and tools, as well as training (207) members of medical staff on communication skills. These interventions aimed to improve the provision of health services to the citizens.
- Supporting participation and cooperation with the Directorates of Health and Population in the work governorates through the implementation of health convoys in various specialties, as well as cooperating with the University Hospital and the Oncology Institute in Al Minya Governorate to conduct early examination convoys for breast tumors. In addition, providing awareness and activating referral systems as well as partnership with the Medical District in Old Cairo - to provide doctors, who can provide health examination and medical advice to women, in areas deprived of the availability of medical centers.

Other Addressed Issues

- Advocating for malnutrition issues, especially among children under the age of five, adolescent girls, pregnant and lactating women, and the elderly, in 5 governorates in Upper Egypt and Lower Egypt. This included intensifying community awareness regarding this issue and organizing meetings and discussion seminars attended by government officials, the National Nutrition Institute, the National Council for Women, NGOs, community organizations... and others. During which the aspects of the issue were discussed, and recommendations were made on how to deal with it to be presented to the media and decision-makers to take steps in this regard.



Ophthalmology Program

The program continues towards achieving its goal in reducing avoidable blindness, by providing the poor and deprived citizens with these services, especially children (from the age of one day to 15 years) and the elderly (from 45 years and above), through the provision of sustainable comprehensive health care systems to secure the best possible vision for the citizens.

50,387 citizens benefited from interventions to combat avoidable blindness

amount	Achievement Items (sub-categorized)
826	underwent major and minor operations.
8090	benefited from medication.
8125	Had their vision defects corrected through eyeglasses.
30412	received medical examinations.
415	received advanced examinations
2519	People had their awareness raised to eye health and prevention through awareness raising classes.



- Expansion of the program in 7 new communities in the governorates of Giza, Qalyubia, Sharkia, and Beheira.
- Targeting new groups, such as children of orphan care institutions, through convoys to detect eye diseases.



Partnerships

Partnership with the Directorates of Health and Population in the governorates of Cairo and Beni Suef in implementing ophthalmology convoys in the health units in the targeted communities. In addition to transferring the poorest discovered cases to perform operations at the expense of the state. Partnerships were also made with the private sector: a partnership was held with the Arab Eye Center, which contributed to conducting operations at a 50% discount; as well as a partnership with Orchida Pharmaceuticals, which provided a free drug grant to poor families; and with the Rotary Club of Beni Suef in organizing convoys inside the nursing home.



Housing Program

The housing program continues to achieve its goals towards improving and developing the housing situation of families to be environmentally safe and healthy.

Quantitative Achievement

1276

Of the low-income families benefited from the provision of a healthy and environmentally adequate housing.



Success Story

Samia Hassan Fouad, 50 years old, from Abuha community, Abu Qurqas district, Al-Minya governorate, says: I'm a widow and I have a 29-year-old son who is single. We live in a modest house of 60 square meters; it is a ground floor built with stone blocks, and with a concrete roof. We struggled a lot living in this house without a finishing to protect us from the chill of winter and the heat of summer, and the house was full of bugs and dirt. We tried to change its finishing and change the tiles but to no avail, since the cost was more than our savings and higher than we can afford. We stayed like this, and there was no trick in hand, but one of the housing project employees pointed out to us that we could benefit from the project. Indeed, we applied for a loan for the housing project, and it was studied by the committee and CEOSS and thank God they approved to grant us a loan of 13,000 pounds. Floor tiles were installed, the house changed; it became cleaner, better and more suitable for living. Thanks to the housing project and the workers, without which we would not have been able to finish and renovate the house and our house would not be suitable for living.

Qualitative achievement

- Geographical expansion of the program by working in new communities in Beni Suef Governorate.
- The program's responded to the requirements of the target group, by increasing the value of the loan up to 15,000 pounds, to cover the work carried out in accordance with quality standards and the high prices of raw materials.

Economic Empowerment Program

Work continues in the field of economic empowerment of the poor groups of young people of both sexes and the women in the poor and marginalized communities, in order to enable them to obtain decent work opportunities and to increase their income, in a way that guarantees them a decent life. Work is implemented in two tracks:

A) The path of providing decent job opportunities and providing business development services to owners of small and micro enterprises.

This track focuses on building a flexible community environment that enhances opportunities for economic growth, through the provision of entrepreneurship services and management skills, which contributes in providing decent work opportunities for the youth, women and the most vulnerable groups.

2,250 young men and women have upgraded their craftsman and managerial skills and were qualified to join the labor market

amount	Achievement Items (sub-categorized)
1444	received vocational and administrative training
169	Were self-employed after the training.
307	young entrepreneurs and start-ups owners who received technical and legal support.
280	Vocational women and workers in the informal sector whose capabilities, in the field of entrepreneurship, were improved. Economic opportunities were increased through the trainings, and through their participation in marketing fairs, and the inclusion of working women in the informal sector under the umbrella of social insurance.
50	women working in the informal sector have joined the formal work.

Quantitative Achievement



- The role of the central and branch Entrepreneurship Development Services Unit (EDSUs) expanded in the governorates of Beni Suef, Al-Minya, and Sohag. During this period, the capacities of 36 mentors of branch-incubators of entrepreneurship were built in the governorates that provide entrepreneurship development services to owners of small and micro businesses.
- The participation of 7 young craftswomen - as a result of their participation in the trainings - in the Turathuna exhibition, which is the largest exhibition of traditional handicrafts in Egypt, which is organized annually by the Business Development Organization and under the patronage of the President of the state.



Important partnerships

- Partnership with the School of International Affairs and Public Policies at the American University in Cairo in the Training for Employment project, to empower women through vocational trainings and to support them in obtaining decent job opportunities.
- Cooperation with the National Social Insurance Organization, the directorates of manpower, and the National Council for Women, in raising awareness of the importance of joining the official work within the targeted communities.



Issues adopted by the program

- Contributing to the activation of Law no. 152 of the year 2021, relating to medium, small and micro enterprises; where the program organized - in partnership with the Business Development Agency and with the participation of a member of the Small and Medium Enterprises Committee in the Parliament - several meetings to raise awareness regarding the law for the partner NGOs, local community organizations and youth of both sexes. These meetings addressed the advantages of the law, especially how to obtain the incentives and privileges it provides in order to support the culture of self-employment and the integration of projects into the formal economy. These meetings resulted in considering the opinions and recommendations of the participants on the articles of the law and submitting them to the Medium, Small and Micro Business Development Agency, which is responsible for implementing and activating the law.

Success Story



Magda William from Cairo Governorate says, "I make crochet products. I attended trainings at the Entrepreneurship Development Services Unit of the Evangelical Organization, and it was very useful for my job; because I learned how to develop my work and to do a feasibility study, the method of product pricing, and how I can calculate the actual costs of the product. There were indirect costs that I did not know how to calculate, and this made me unable to price the unit. It looked like I was earning money from the sale, but when I learned to add indirect costs, I discovered that I was pricing the product at its cost only with no margin of profit.

I was also trained on how to photograph my product professionally, and I was also able to create a commercial page and market my products on it on the social media, and through it I created a commercial page, which is "Maggi Handmade workshop".

I thank CEOSS very much, because it helped me participate in our heritage exhibition, since it was difficult for me to participate alone and pay for its expenses. This gave me a large opportunity to display my products in the largest exhibition of handicrafts in Egypt, and I sold a large number of products and earned a good sum of money. This may have been one of the few times that I enter exhibitions and sell a lot, and now, after I received the training on product improvement, I will start displaying my products on Amazon."



b- The path of improving the living conditions in the poor rural and urban areas of Egypt for the female workers in the informal sector

Continuing to support and empower women working in the informal sector in the local communities, through several effective efforts, including the following:

amount	Achievement items (sub-categorized)
307	women who lost their jobs due to the Covid pandemic were trained professionally, and alternative job opportunities were found for them.
78	women working in the formal sector, had their capacities built on implementing small businesses and entrepreneurship services.



- Establishing a forum to support the issues of women working in the informal sector, in order to mobilize and strengthen the efforts to provide foundations for protection and safety for women working in the informal sector at the level of the governorates of Egypt.
- Building the capacities of 3 cooperative organizations that were announced to continue supporting women in the informal sector and developing their businesses, through the provision of entrepreneurship services, which included providing innovative business development services (BDS) for small projects - vocational training for women, facilitating women's access for opportunities to finance their projects.
- Partnering with the workforce in training groups of women on women's employment laws, International Convention No. 190 of the International Labor Organization on the Elimination of Violence and Harassment in the Work Environment, and a code of conduct was designed to protect women in their work environment with the participation of women working in the private sector and a group of business owners, and the manpower.

Issues adopted by the program

- Continuing to adopt the issue of providing protection mechanisms for women working in the houses and discussing the draft law on the protection of domestic workers after its submission to the second round in the Parliament, to lead them to a decent life in their work. This included organizing a community dialogue on this issue with the participation of members of the Egyptian parliament, media professionals, and civil society organizations.



Issues adopted by the program

- In partnership with the Arab Network for NGOs, a virtual meeting was organized to exchange the best development practices that are inspiring in the field of improving the conditions of women working in the informal sector in Egypt and in the Arab region. With the participation of representatives of various development agencies in countries like: Jordan - Sudan - Lebanon - the Kingdom of Morocco - Canada, the meeting focused on the axes of the legislative framework to support women in the informal sector, entrepreneurship and financial inclusion in its practical framework, in addition to introducing the partners and their roles in the success of these interventions.
- Organizing an extensive public meeting which aimed at spreading the best development models that had economic and social impacts on the weak and most vulnerable groups in society, especially women working in the informal sector. Some members of the Parliament participated in this meeting, along with representatives of government agencies in the sectors of health, education, manpower, a number of Egyptian universities and research centers, the media, public figures, partner NGOs in the local work communities in the governorates of Cairo - Giza - Qalyubia - Al-Minya - Beni Sueif - Sohag.

Agriculture Program

The program continues contributing to improving the quality of life of small-scale farmers, breed-ers, and fish-ermen through developing rural areas and enabling small farmers to invest in available resources and exper-tise to reach a competitive social advantage and more profitable markets.



84,357 small-scale farmers and herders were economically empow-ered to increase their income and improve their living conditions.

amount	Achievement items (sub-categorized)
3284	small-scale farmers had their agricultural production improved through the application of good agricultural practices.
103	small-scale farmers benefited from technical support services, agricultural extension, and field schools.
285	small-scale farmers recycled agricultural wastes to produce organic fertilizers (compost) and reduce chemical inputs.
62	small-scale farmers benefited from marketing opportunities for more profit-able markets.
182	women farmers implemented small agricultural projects that achieve food securi-ty and increase income.
1061	small-scale farmers, male and female, had their awareness raised on climate change, its expected impacts and how to protect themselves from its negative effects.
79380	small-scale livestock breeders benefited from the veterinary care services to improve livestock production.

The launch of 23 local initiatives in rural communities in the governorates of Qalyubia, Beni Sueif, Al-Minya and Sohag, aiming at economic and social empowerment of poor rural communities, through improving income levels for small-scale farmers and their families, and achieving food security while preserving natural resources.

Issues adopted by the program

Working on the issue of climate change, where awareness-raising campaigns were launched for small-scale farmers, that dealt with raising their awareness of the “eco-nomic and environmental” effects of climate change and how to adapt and withstand to face it and reduce its negative effects.

- The program continues to adopt the issue of enhancing food security and ensuring its safety through the implementation of agricultural models that depend on the cultiva-tion of strategic crops, and the application of good agricultural practices based on the principles, concepts and practices of sustainable agriculture and ecosystems, which lead to increased productivity and the improved quality of the crops produced.
- The program worked on improving the accessibility of poor citizens and vulnerable groups - es-pecially infants, children under the age of five, adolescent girls, pregnant and lactating women and the elderly - to safe nutritious food to reduce malnutrition diseases, and this was done through the production of safe types of crops and vegeta-bles, as well as through the implementation of aware-ness raising programs for wom-en to provide them with knowledge and skills that enable them to implement correct nutritional practices.



Important Partnerships

- Partnership with the Directorates of Agriculture in the governorates of Al-Minya, Beni Sueif, and Fayoum in directing an integrated training program for 75 government agricultural service providers, through which they acquired specialized knowledge and skills, which helps them provide agricultural mentoring to small-scale farmers.
- Cooperating with irrigation directorates in order to improve the efficiency of the irrigation process, as well as cooperating with the Land Improvement Agency to face soil-related problems including providing agricultural gypsum to reduce the effects of salinity, providing the soil with the required mineral elements, and intensifying the awareness sessions for small-scale farmers and providing them with the correct technical information in this field; as well as cleaning the canals.
- Networking with the Ministry of Supply and Internal Trade in signing marketing contracts aimed at protecting the farmer from price fluctuations in the markets, where the contracts maintained the price of EGP 8000 per ton of soybeans. Small-scale farmers benefited from these contracts in the villages of Minya and Beni Sueif governorates. CEOSS also provided small-scale farmers with technical support and continuous follow-up for the crop during its cultivation stages.



Success Story

I am Mahmoud Hosni Tohamy, a farmer from Adqaq Al-Misk village in Mii governorate, and I have 18 carats that I plant with traditional crops. I've always had a problem with flood irrigation. One day, I participated in an awareness seminar on drip irrigation, and I knew that some models would be implemented. I said I should try to implement this irrigation model on the cultivation of the wheat crop, and, thank God, the model was very successful because the productivity increased by 20% over the previous year, this -in turn- increased my income by 25% for this season. I also experienced some benefits and advantages in applying the drip irrigation model, including that it reduces the agricultural cost, because it helps to rationalize water consumption, and it gives more control over the use of the amount of fertilizer, thus saving it, and reducing labor, other than that, it helps the crop grow better.

That is why I encourage all the farmers around me to apply the same model, because it will make a difference for them.

Quantitative Achievement

Emergency Program

The Emergency program continued to provide social protection services to the poor and most vulnerable groups during the Covid-19 crisis, which included urgent emergency inter-ventions, as well as providing awareness and psychological support to citizens of all categories to help them face the crisis and mitigate its negative effects.

388,579 citizens - especially the poorest - benefited from the support services provided to face crises



209365

Citizens had their awareness raised regarding the precautionary measures to save them from getting infected with Corona virus.

60265 families benefited from the distribution of food vouchers and personal protective equipment.



118949 Children benefited from psychological support and awareness raising campaigns to encounter the effects of the social isolation caused by the Covid crisis.



Qualitative achievement

- During this year, the program intensified the provision of support services to citizens of all categories, to enhance their ability to protect themselves from Covid 19. This included the implementation of awareness-raising interventions and provision of health information and advice to prevent infection with Corona virus, in addition to providing support services to deal with its negative effects and in this, the following has been implemented:
 - Cooperation with the Agricultural Channel in recording and broadcasting 6 television episodes titled: "Your Safety Matters to Us", which shed the light on raising awareness of the prevention and protection techniques from the Corona virus. It is worth mentioning that after the episodes were broadcasted on television, they were uploaded to YouTube, and they achieved high view-rates.
 - 70 information centers (community hubs) were established in 70 local communities, that provided awareness and guidance services, and support services for citizens to confront Covid-19. They also allocated a hotline to receive and respond to citizens' inquiries.
 - Promote the use of social media and community trainings in spreading awareness messages.
 - Facilitating citizens' access to health services and assisting them in registering on the Ministry of Health website to obtain the vaccine. A coordination was also made with the Health Directorates to provide mobile units within the local communities to facilitate citizens' access to the vaccine.

- Orientation programs for rehabilitation and psychological support for children in order to reduce the negative effects of the social isolation caused by the repercussions of the Covid 19 crisis, in which games and various arts were used. In addition to launching productive online game cam-paigns aiming at teaching children the safe and purposeful use of technology.
- Building the capacities of 42 social and psychological workers in 21 primary schools, to provide them with the knowledge and skills that would enable them to provide psychological support to students helping them avoid the negative impact of the Corona virus on themselves, and how to safely use social media, as a result of the trainings they acquired, they provided awareness sessions to school children.

Equality and Gender Balance Program

The program continues to build a just society characterized by equal social and economic rights and public work, to achieve equality and gender balance, and to emphasize the em-powerment of women and girls in all aspects of their lives and their participation in the de-cision-making processes.

Quantitative Achievement

183 members of associations, community committees, and support groups had their capacities built around the issue of gender balance.



4457 participated in sessions on gender balance and combating violence against women.

Qualitative achievement

- Activating the strategy of integrating men into the gender activities through the participation of youth groups and cadres in supporting women's and girls' causes at community level, through the implementation of community awareness-raising campaigns which support the causes of women and girls, in addition to this, a dialogue session was organized with 50 young people in the community of Tella in Minya on the concepts of gender and the manifestations of violence that women are exposed to and how to deal with the affected women, especially the phenomenon of sexual harassment and Law no. 141 of the year 2021.



The most important events

- In the framework of partnership with the Central Administration for Studies and Re-search - at the General Agency for Culture Palaces, the events of the ninth scientific conference of the General Administration of Women's Culture entitled "Arab Women and Issues of the Age of Digitization" were held on February 8-9, 2022. Under the sponsorship of His Excellency the Minister of Culture, the conference was held in cooperation between the General Administration of Women's Culture affiliated to the Central Administration for Studies and Research, the Cop-tic Evangelical Organization for Social Services, and the Arab Network for Literacy and Adult Ed-ucation. The conference dealt with several themes, which are: "The Arab family in the age of digiti-zation", "Cultural security of the Arab women in the age of digitization", "Building Egyptian wom-en's awareness... an introduction to the new republic and a decent life", and "Issues of empower-ment and protection for Arab women in the age of digitization". An elite group of researchers, spe-cialists and interested persons participated in the conference, as well as a number of people with relevant experiences from Egypt, Palestine, Sudan and Mauritania.
- The launching of the document entitled "Voices of Women and Girls", which expresses their opinion, vision and recommendations regarding gender issues and combating violence against women. The release of the document came as a result of a community dialogue, which aimed at shedding light on the cases of violence and discrimination against women in the governorates of Cairo, Qalyubia, Giza, Beni Sueif and Minya.
- Organizing the 16-day campaign to combat violence against women, in which the focus was on raising awareness of the status and value of the Egyptian women, and the role of society in combat-ing all forms of violence and discrimination directed against them. Many target groups of women and girls- especially girls at risk - participated in the activi-ties of this campaign, as well as youth and men and their civic organizations and the part-ner NGOs, with the support of many other insti-tutions such as the Ministry of Culture and the National Council for Women through its branches in the governorates and the media.

“ Institutional Capacity Building for building community resilience program ”

The program continues its role towards enhancing the preparedness for community resilience of individuals, groups, institutions, and local communities, so that they have the ability to develop mechanisms that enable them to face current and expected changes and threats to combat poverty and achieve sustainable development.

amount	Achievement items (sub-categorized)
137	Contractual partnerships signed with associations/committees to implement local initiatives to build community resilience.
130	Crisis management committees were formed to face crises and disasters in local communities.
1704	Building the capacities of committee members and board members of CSOs.



- Continuation of the work of branch incubators in 6 governorates (Minya - Beni Sueif - Sohag - Cairo - Giza - Qalyubia), which provided technical support to 32 grassroots CSOs, on building community resilience and the institutional capacity building of the organizations, through focusing on the capacity building of CSOs, and the methodological applications of the community resilience.
- Strengthening the capacity of 130 partner NGOs and 130 community committees in 7 governorates regarding crisis management through building their capacities on community resilience, to face current expected economic and social risks and changes through the local initiatives they implement to face the repercussions of the Covid 19 crisis in their local communities.
- The Launching of the procedural guide for the community resilience strategy by the Local Development Unit to enhance the ability of the local partners to implement this strategy within the stages of planning and implementation of development programs and projects.

Participation in the presidential and national initiatives

“ The “Nour Hayat” initiative ”

-Continuing the Organization’s participation in the “Nour Hayat” presidential initiative, in coordination and partnership with the Long Live Egypt Fund (Tahya Masr), which aims to combat the causes of blindness and the loss of vision for the elderly and for primary school students, and to reduce avoidable blindness in the poorest villages.



17,955 citizens benefited from interventions to combat avoidable blindness

amount	Achievement items (sub-categorized)
665	Undergone major and minor operations.
2307	Benefited from medication.
5157	Had their vision defects corrected through eyeglasses.
8931	Received a medical examination
385	Advanced examinations.
510	Had awareness raising sessions on eye health and injury prevention

“**The “Hayat Kareema (Decent Life)” initiative**”

The “Hayat Kareema” initiative aims at raising the economic, social, and environmental level of the Egyptians, especially the families in the poor villages, and to enable them to obtain all the basic services, and to maximize their ability to engage in productive work that contributes to achieving a decent life for them through the cooperation with the relevant ministries, and in partnership with institutions and NGOs.

2799 families and citizens benefited from the interventions of "Hayat Kareema" initiative.

amount	Achievement items (sub-categorized)
2150	Most vulnerable families benefited from the provision of food substances to help them withstand economic crises.
540	Citizens benefited from medical convoys in multiple specialties.
109	Citizens had their vision defects corrected.

- On the other hand, a field study was conducted for an initial sample of 104 of the target homes for decent housing interventions in 21 villages in Abu El Matamir and Wadi El Natroun centers, in cooperation with the executive agencies in the target areas. It is worth mentioning that CEOSS' plan for work in the second phase targets 1,000 homes in 40 villages.



“**The Citizenship Initiative**”

Continuing the work in the citizenship initiative, which aims at enhancing the values and practices of citizenship and respect for religious and cultural diversity within 7 communities in Minya Governorate, through the formation of a social, cultural and developmental atmosphere that enhances community peace and sustainable development, through the implementation of a package of developmental, cultural and economic interventions, and the application of an integrated developmental model by the Local Development and Dialogue units in CEOSS, in partnership with and funded by the Ministry of Social Solidarity.



2097 citizens benefited from the development interventions in various fields

amount	Achievement items (sub-categorized)
2150	Citizens benefited from ophthalmology services.
2150	Illiterate people were enrolled in literacy classes.
2150	Women have been trained in craftsmanship
2150	Persons with disabilities have benefited from the services of the specialized rehabilitation units.



Agricultural Hub

It is one of CEOSS' units, and it aims at maximizing the economic return, which contributes to providing high-quality services at competitive prices, by working on value chains, strengthening the competitiveness of the agricultural products in the local and international markets, and increasing the outlets that provide services to the poorest and most needy groups and communities.



“ Module 1: Post-harvest service station (sorting, packaging, cooling, and drying) for processing the agricultural products ”

Objective:

Maximizing the added value of the crops through post-harvest transactions. The station works on the crops for the local and international market, such as onions, garlic, pomegranates, carrots, okra, grapes, green beans, green garlic...etc.

Achievements

- Sorting and packaging of 1064 tons of crops (carrots, onions, garlic, leek, oranges, pomegranates) for the local market.
- Sorting and packaging of 320 tons of the grapes crop for export.
- Providing decent job opportunities for 360 workers, 90% women, that contributed to increasing their income, through training and qualifying workers of both genders. Among the most important of these trainings are the application of quality management standards; how to deal with the nature of the raw materials; various methods of packaging; and achieving safety standards for the food product and cooling methods.



Qualitative achievement

Conducting long-term partnerships by signing contracts with companies to supply crops such as (Upper Egypt, United, Ramses, Al-Istithmar, Tunbo, El-Shinawy companies).

“ Module 2: Mechanization and Agricultural Equipment ”

Objective:

Improving the product quality, reducing waste, reducing production costs, and improving productivity throughout the cultivation stages from soil preparation until harvest.

Achievements

- Implementation of seminars and field meetings with the participation of 200 farmers, with the aim of continuing the use of agricultural equipment, aimed at reducing costs.
- Building the capacities of 7 community cadres, through the implementation of trainings, meetings, and field visits, to provide them with knowledge and skills regarding marketing, leadership, and effective communication.

- Enabling 1,400 farmers, covering an area of 1,600 feddans, to use mechanization through various agricultural operations, in Matai district work communities and some areas adjacent to the Matai district, for the various agricultural stages: the stage of soil preparation (ploughs, cultivators), the cultivation stage (grain cultivators, planters), the harvest stage (wheat harvesters), the post-harvest stage.



Third Module: Marketing Center and Production Supplies



Objective:

Studying and analyzing the local agricultural markets in order to reach the most profitable markets, while applying the contractual agriculture system by facilitating the signing of marketing contracts between small farmers and markets, and providing technical support and production supplies such as high-quality seeds, seedlings and fertilizers.

First: Contractual Agriculture and supplying crops to companies

- Beginning to expand and spread in deepening the idea of contractual agriculture, through the scaling up of work communities, as well as the scaling up and the variation of crops. A contract was made for 228.5 feddans for 32 farmers in 11 communities. It was represented in many services (soil analysis, fertilizers, seeds, crop supply, technical support).
- linking the farmers with the companies by supplying their own crops, by supplying 6 tons of cumin and basil crops.
- Applying added value elements to medicinal and aromatic plant crops (cumin, anise, thyme, coriander, and nigella), for a quantity of 12 tons, and supplying them to companies, supermarkets and to the citizens.

Second: Production Supplies

Providing high quality production supplies such as

- Seeds of different crops for an area of 2200 feddans for 2900 farmers, represented in (basil seeds, sunflower seeds, cucumber seeds, maize seeds, wheat, and potatoes).
- Fertilizers for 7,500 farmers for an area of 1,000 feddans.

Basil
67.5 feddans

Soybeans
55 feddans

Sunflower
106 feddans

Third: Technical Support

- The implementation of 50 seminars on the cultivation of wheat and medicinal and aromatic plants, with the participation of 1000 farmers.
- The implementation of several exhibitions in the communities of the Matai District aimed at reaching a larger base of farmers; The exhibition dealt with the presentation of the Hub's various services, as well as the provision of technical support services through the presence of specialized consultants. 300 farmers participated in the exhibition.



- Geographical expansion in areas in Matai Districts and the surrounding areas, which contributed to an increase in partners at the level of communities, government institutions and the private sector. This would give greater depth and more opportunities to spread the model at a broader level.
- Partnership with the private sector in providing production supplies (seeds, fertilizers), (agricultural crops export companies or food factories) at competitive market prices and credible and safe sources, which contributed to increasing farmers' productivity and expanding the base of beneficiaries from the sorting and packaging station.



“

Module 4: Agricultural land component

”

Objective:

The component contributes by sharing best practices and experiences as a model for farmers to learn and gain experience in various farming methods. The Berensat land includes the cultivation of palm trees and avocados, and their cultivation will represent a model that can be replicated for the farmers with entrepreneurship potential in Upper Egypt.

Achievements

- Cultivation and production of onion, garlic, and colored bell peppers crops (1.2 tons of garlic, 2.8 tons of onion, green peppers 10 tons, colored peppers 30 tons); and from the multi-Spanish colored peppers 4.5 tons were produced, 35 tons of papaya were produced, 50 Barhi palm seedlings were planted.
- Cultivation of various crops (soybean - clover- maize).



- Implementing a set of procedures for enhancing the land productivity:
 - Adding nutrients for 320 braided palm trees
 - The vaccination of 900 trees.
 - The pollination of 76 braided palm trees with a total of 166 stalks.
 - Grafting barhy dates offshoots with a total number of 86 offshoots.
 - Cultivation of the roots of avocado trees to graft seedlings for a number of 1000 trees.

- Improving the soil properties by getting rid of salt and enriching it with mineral elements by making a source for irrigation from water.
- Bio-resistance to get rid of nematodes by planting garlic
- Creating a registered label (GREENZ) to be placed on all the products of the Hub and at the fixed and mobile sales outlets, so it becomes a distinguished label for the agricultural products of CEOSS.
- Creating outlets to market products by equipping mobile units to move in public squares (greenhouses, agricultural land, crops for which the added value has been applied through the marketing center and the sorting station).
- Food safety systems were applied, and one could see their impact on developing the performance of the station and improving the quality of the products that are processed inside the station, which in turn was reflected in attracting new customers to work at the station.
- Expansion of contractual agriculture of various crops.



Partnerships

- A partnership contract was signed with the private sector companies represented in A.M.S Export and Import Company, which has exported the grapes crop to some European countries.
- A partnership contract was signed with MAEN Export and Import, which exported the dried garlic crop to Canada.
- A partnership contract was signed with onion factories (Tanbo, El Shennawy, and El Motaheda), which contributed to the multiplying of companies, which was reflected in an increase in production and sales capacity.
- Expansion with the Agricultural Investment Company in supplying the strawberry crop, and one of the results of the expansion is that CEOSS has become a major supplier in the partnership.
- Expansion and spread with Spice Kingdom company for medicinal and aromatic plants in the application of contractual agriculture.



Microfinance Unit

Microfinance Unit is one of the main pillars that contribute to improving the quality of life of the most vulnerable groups, especially the economically active among them. This is done by enhancing their incomes and creating new job opportunities for marginalized groups.

The changes that the society is facing, Covid 19 pandemic and the inflation problems- have negatively affected the growth of some projects and in some cases their total stop .In addition to these circumstances, , the economic reformation measures are taking place in Egypt. Hence, it is expected, at this stage, that the target groups of the microfinance are one of the categories most negatively affected by these variables.

It aims to contribute to empowering those who are economically active among the neediest groups by giving them ownership over means of production along with other tools that help them, and their families build capital, that improves their economic conditions and is positively reflected on uplifting their living conditions.

The most important achievements during the period from June 2021 to July 2022

Quantitative Achievement

	Total
The number of loans issued	38.872
The amount given	835.231.500

The average repayment rate till the end of June is **99.5%**
 Average risk portfolio till the end of June **0.8%**
 Number of active clients **33.581**

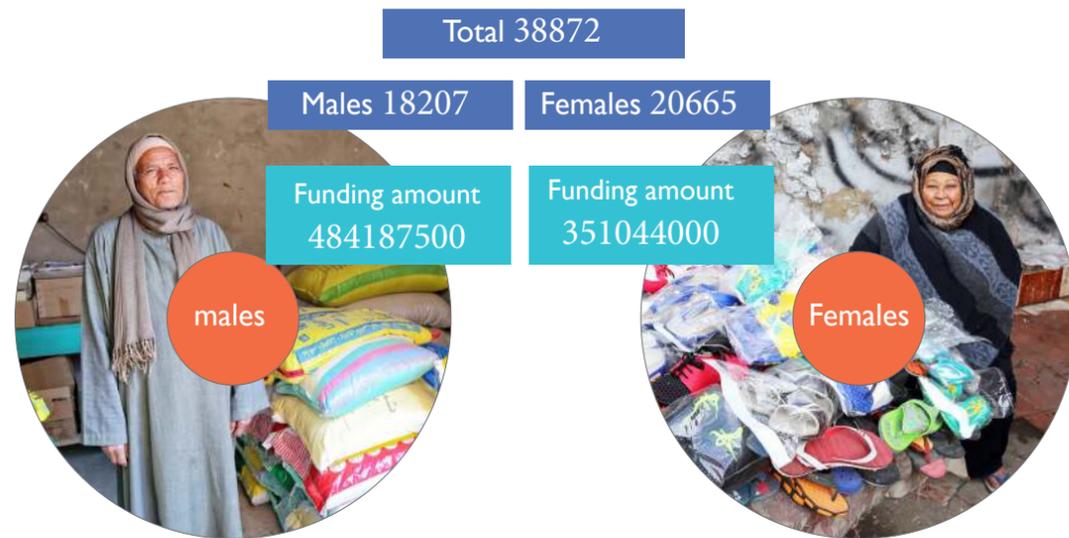
Number of clients

South Egypt	
Value	Number
186.089.281	13.281

North Egypt	
Value	Number
368.237.683	20.299



Governorate	Number	Funding amount
Al-Monofeya	1146	20019000
Al-Kalyoubeya	2303	57185000
Cairo	6273	128878000
Al-Gizza	5962	80896500
Bani Sueif	3417	79940000
Al-Mineya	14633	325912000
Assiut	3901	101450000
Sohag and Qena	1237	40951000
Total	38872	835231500



Achievements

- Opening new branches in New Marg and Mokattam, Sumasta Governorate, and Abu Qurqas Al-Balad ; the number of branches is 42 branches in the governorates of Menoufia, Qalyubia, Cairo, Giza, Beni Suef, Al-Minya, Assiut, Sohag and Qena.
- Expansion of electronic collection of installments by making a contract with Al-Ahly, Momken, and Opay.companies.
- Encouraging customers to deal in electronic transfers by subscribing to "Miza Card", debit cards or their bank accounts to receive the loans through bank Misr or Ahly National bank .
- Representing the Coptic Evangelical Organization for Social Services in the Board of Trustees of the small and Microfinance Activity Monitoring Unit at the General Financial Supervisory Organization.
- Activating a Facebook page called "Amal for Microfinance", which aims at spreading and increasing customers' awareness on how to manage and develop their businesses. The number of followers on the page reached 2572, the number of page views is 275,137, the number of posts viewed on the page is 418,751 and the interaction on the page was 44.467, and new subscribers to the page are 2001. A loan application form was uploaded for the requests of 911 people.
- Signing a credit facility contract with Banque Misr.
- Starting a new product to finance agricultural production and seasonal payment.
- Developing partnership with Horus Hospital to provide health services to the micro-finance clients.
- Developing the Delta program to match the updates of the credit information program.

Important partnerships

- 1- General Financial Supervisory Organization.
- 2- The National Bank of Egypt
- 3- Banque Misr
- 4- Al Mohandes for Life Insurance
- 5- Bee Company
- 6- Fawry Company
- 7- Opay Company
- 8- Al-Ahly Momken Company





Dialogue Unit

The Forum for Intercultural Dialogue (FID) continues to build a pluralistic democratic society based on the values of citizenship and human rights principles, that respects diversity and differences within a just legal and constitutional framework, by spreading the culture of dialogue and empowering active groups, especially young people working in cultural, religious, media, academic and civil society institutions. This is in line with the five-year strategic plan from 2020 to 2025, Egypt's Vision 2030, national strategies and presidential initiatives based on the methodology of partnership and cooperation with governmental and non-governmental bodies and institutions at the local, regional, and international levels.

Achievements

First: Youth Capacity Building Program

Aiming at building the capacities of young leaders in the area of dialogue (this includes religious leaders, preachers, servants, academics, media professionals, and representatives of civil society), in order to qualify them to be agents of change and implement local initiatives that contribute to bringing about positive change in their communities.

Religious leaders:

In partnership with Al-Azhar, the Ministry of Endowments and various churches, a number of religious leaders have implemented self-initiatives that reflect the impact of religious leaders' participation in the program, including:

1. Sheikh Maaden Fathi, one of the religious leaders of the Minya Group: He started holding seminars in schools in cooperation with the Ministry of Education to teach the value and importance of citizenship for children from a young age.
2. Reverend Khaled Wajih established the 'Love and Peace Group' in Qena and Luxor that includes a group of religious leaders in the governorate. Periodic meetings were held to improve the group communication. The idea developed was to make initiatives, meetings, and workshops for the group on the knowledge and skills needed to enhance their capabilities regarding supporting values of citizenship.
3. Pr. Reham Khalaf - a preacher in the endowments in Minya and a teacher of art education: She started conducting discussion sessions in the school where she works, as well as in the surrounding schools, in which she provides knowledge and skills that enhance the value of citizenship through implementing artistic activities for students in schools.

Academics:

- Preparing a curriculum promoting dialogue and tolerance to be taught in the Orthodox Seminary colleges by Rev. Emmanuel Al-Muharraqi, who is a member of the Academics Program and in charge of the Seminary College in Assiut. He had previously submitted a proposal to prepare material that promotes the values of citizenship and obtained approval to do so.
- Holding student debates in the university about "deleting the religious affiliation from the national identity cards", in the presence of the university's vice presidents, deans of faculties, students and executive leaders in the governorate, within the framework of the citizenship initiative debate. The students were so enthusiastic about discussing these issues freely in safe venues for dialogue.
- Implementation of the Art and Acceptance of the Other initiative, and the implementation of an exhibition of artistic products that enhance the values of citizenship, in which students, artists, academics, and media professionals have participated.

Media Professionals:

Implementation of a number of initiatives through young media professionals, including:

- (The Picture is Worth a Thousand Words) initiative: targeted media university students in Cairo. They were trained to use photojournalism skills, and to encourage young people to develop media works on the importance of social work and citizenship values and to publish them on social media platforms.
- (Two But We Are One) initiative in Aswan Governorate: It targeted children in Edfu community to teach them through art and sports the values of citizenship and respect for difference.
- (Let's Get Together) initiative in Assiut Governorate: It targeted children and their parents to encourage dialogue between them. An article about the initiative was published in Al-Ahram national newspaper, reflecting the importance of this initiative and of the role of media participants in highlighting its impacts to expand the awareness and increase its circles of influence.

Second: Advocacy Program to Confront Hate Speech

The advocacy program aims at confronting hate speech, attracting public and media attention upon it, while adopting new trends and ideas, and influencing decision makers to take positive steps towards dealing with this issue.

The following has been accomplished:

Elaborating a draft law submitted by the Forum to counter hate speech

- The Forum continued its organized efforts, investing in diverse partnerships with intellectual leaders, parliamentarians, and legal professionals. A draft law to confront hate speech was prepared and elaborated, and the National Council for Human Rights adopted it, in preparation for presentation to the Parliament's Legislative Committee, after discussing it with groups of parliamentarians and decision makers.

The forum makes recommendations on the guarantees and success factors of the national dialogue

- In response to the call of the Egyptian President to launch a national dialogue in which all political forces and diverse sectors of the people participate, the FID held a consultative session, in which a distinguished group of intellectuals, intellectual leaders, clerics, parliamentarians, media professionals and civil society activists participated, to discuss providing all guarantees for the success of the national dialogue. These recommendations are for the jurisdictions.

Third: The Integrated Development Model Program

The program aims at achieving integration between development and cultural inputs, through the application of integrated development models, partnerships with local organizations, and the implementation of initiatives that include cultural and social inputs for awareness, capacity-building, and empowerment, which contribute to advancing the role of dialogue, culture, peace and diversity in marginalized communities.

Work was carried out in four integrated models in the governorates of Minya, Assiut, Cairo and Alexandria.

The following are glimpses of the most important achievements:

• Model of Sila Charitable Society in Alexandria:

The model targets working with poor and marginalized families and gives more attention to female-headed households. As a result of the interventions in the model, the achievements are as follows:

- From exclusion to integration: the model was able to positively affect the transformation of the Salafist group in the King Mariout community. Before and at the beginning of the project the Salafist used to exclude Christians from benefiting from any services they provide, but they became - as a result of the people affected by the model services without discrimination on any basis- positively motivated to provide additional services to citizens, and they held medical care campaigns and distributed in-kind assistance in the Good Shepherd Christian Hospital, and provided their services to all without discrimination, at first for the community, and for that category in King Mariout community.

• Assiut Businesswomen Association Model:

The model aims at working with a number of community schools (students - parents - teachers). As a result of the interventions made in the model, we witnessed for the first time:

- Inclusion of Christian students in classes in targeted schools for the first time; before there was a great distance between the Muslims and Christians of the village (the village of Duina). The school classes were community education without any Christian students, and after launching the program and starting the meetings of the natural leaders and the acquaintance of the village priest Father Karas with the sheikh and imam of the mosque in the village and Sheikh Muhammad, the barriers began to break down and cooperation began, which resulted in this change, and in efforts to confront harassment, bullying, early marriage, and to integrate Christian children into community education schools.



• COVID-19 Emergency Response Project

In response to the Corona crisis, religious leaders played an active role during the crisis, by undertaking awareness-raising campaigns and door-knocking campaigns despite the difficult circumstances and the reluctance of many to go out or participate and fear the pandemic, but religious leaders groups provided support during and after the crisis, and these models include:

- The “One Family” initiative through the group of female preachers and servants who participated in the “Leaders for Building Egyptian Society” project. The initiative was implemented in one of the orphanages in the Fustat area, to raise awareness of the values of coexistence and acceptance of the other, and of preventive measures to confront the Corona virus.

In addition to the following achievements during the crisis:

- ▶ Forming local crisis committees of local leaders from civil society, religious leaders, doctors, and local officials, from schools and youth centers from each community, training them and expanding their knowledge about the most important and latest updates about the emerging corona virus, explaining how to prevent it, and ensuring the accuracy of information they receive to disseminate it among their communities.
- ▶ Forming and training several teams of volunteers, about 420 young men and women in different societies, to help spread the exact information about the virus and deliver disinfectants and sterilization supplies to the targeted in their places.
- ▶ Implementing entertainment activities such as drawing, coloring, and planting seeds to teach children that there is hope for tomorrow for (4000 children) and providing psychological support for children most at risk to face danger, stress, the impact of isolation, social distancing, and separation.

• Enhancing the language of dialogue:

The project participants implemented the following initiatives:

- ▶ The “Egypt and Cultural and Civilization Diversity” initiative, with the participation of a group of religious leaders, academics, media professionals and civil society representatives (from the governorates of Beni Suef and Cairo).
- ▶ “With Dialogue We Understand” initiative aimed to give an opportunity to establish a dialogue between generations and to provide a dialogue opportunity between the



• Project to strengthen the values and practices of citizenship in Minya

Project inputs continued in 7 villages in Minya, and these villages are considered the most vulnerable to the outbreak of violence within Minya Governorate, and it is one of the governorates of Upper Egypt most exposed to conflict.

The most important effects of the work:

- ▶ The priest of the Coptic Orthodox Church in Tahna Al-Jabal participated for the first time in the activities of the youth center, and encouraged Christian youth to participate in the Ramadan football tournament.
- ▶ The youth of Nazlet Obeid have been drawing a mosque and some Islamic symbols on the walls of the schools in the village in a phenomenon that never happened before, given the nature of the population of the village of Nazlet Obeid, as all residents without exception are Christians.



Fifth:
International Dialogue and Popular Diplomacy Program:

It aims to reach a common understanding, correct concepts on issues of common interest, build bridges, exchange experiences in partnership with institutions and intellectual leaders at the international level (Arab/European/American) who contribute to finding mechanisms to deal with these issues and continue popular diplomacy.

- A meeting was held based on a strategic vision for the Arab-European dialogue and the role of partner institutions, in which Arab and European intellectual leaders participated. The meeting addressed a number of themes, including the dialogue about the targets for the next stage, the mechanisms for reaching them, and a path plan for the upcoming programs through the Executive Committee meeting.
- A meeting was held in Beirut for the Arab-European Dialogue at the Forum and for Dialogue and Development, entitled Documents of the Islamic-Christian Dialogue, where the work experiences in the program and the most important achievements and influences were reviewed.

Sixth:
Achievements for 2022, the year of civil society

- Holding a conference entitled "Civil Society in the New Republic: Opportunities and Challenges", which resulted in recommendations that include the most important opportunities and challenges at the present time, through various groups of conference participants, intellectual leaders and youth from various governorates, some recommendations were combined with programs Forum work to contribute to building the new republic.
- Establishing new influential partnerships.

The most important partnerships

In the context of limiting the repercussions of the Corona crisis, a number of companies have worked with:

- NGOs (civil society) – the family home – evangelical and Orthodox churches – youth centers – local councils – natural leaders (such as mayors and village seniors) – health directorates (the use of some doctors to provide specialized medical awareness messages) – endowments (the use of seniors to provide awareness messages from a religious perspective about the importance of community solidarity and cohesion in facing crises).
- Directorate of Youth and Sports in Beni Suef Governorate with the participation of the Under-secretary of the Ministry of Youth and Sports in the initiatives that have been implemented; He declared that all youth centers in Beni Suef, one of the most important educational institutions, would be available to host activities that raise awareness on the dangers of spreading a hate speech, and obtained approval from the Minister of Youth and Sports to spread the idea across the republic.

Quantitative Achievements of Projects and Work Programs:

Statement	Number of meetings	Number of beneficiaries	Number of initiatives
Intermediate youth leaders	71	2116	70
Intellectual leaders and opinion makers	13	659	
Capacity building of organizations	5	124	4
Arabic Dialogue	2	50	
International Dialogue	2	80	
Working with children	20	1169	
Working with youth	8	425	
Working with Women	8	967	
Peace building	5	97	6
Totals	134	5687	80

Number of beneficiaries of funded initiatives:

Number of beneficiaries	Statement
Youth Intermediate Leaders	178975
Intellectual leaders and opinion makers	0
Capacity Building of Organizations 345	345
Other Categories	363092
totals	5423412

Success Stories



Dr. Yousra Akouch: an assistant professor in the Journalism Department at the Faculty of Mass Communication, Beni Suef University, and a member of the Young Academics Program. She said:

The forum is the lantern that lit the way for me, through which I learned how to integrate positive values into the academic advising processes for students, and how to encourage them to adopt bold journalistic topics aimed at serving and building the society. When I wanted to register my PhD thesis, I felt the great responsibility of choosing a research topic related to what I had learnt and been influenced at the forum, so I chose for my thesis to address confronting hate speech, and my choice for this topic came after I attended with the forum more than one dialogue session and conference discussing the same topic. This enriched my knowledge on the issue. I seek to benefit from everything the forum has done in this context to serve my mission, until we reach a true criminalization of all hate speech.

Ahmed Abdel Hamid: The father of a girl called Fatima, who participated in presenting artistic performances in the Aswan initiative, "Two but We Are One." He said: "There are no girls in our society who attend rehearsals or performances and such things, but when I came, and watched the performances and the support of leaders and bodies in such matters, she was happy with what she presented", I told the school to have her in all future artistic performances."

Ahmed El-Gendy: A student at Al-Azhar University, he said that he had learned concepts that he was not aware of in the past, and most importantly, knowing them changed his point of view about himself and others.



CEOSS

دار الثقافة

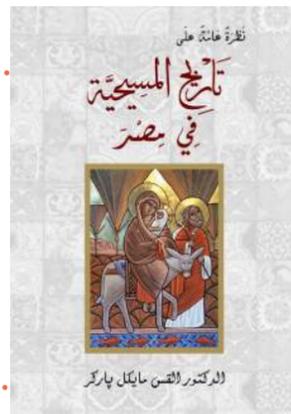
Dar
El-Thaqafa
Unit

Dar El Thaqafa is one of the units of the Coptic Evangelical Organization for Social Services (CEOSS).

Dar eEl-Thaqafa aims at enriching the Arabic library with a variety of writings that include references, studies, interpretations, books of theology, society, family, children, youth, development, and all the branches of science. Aiming to take the reader to intellectual integration and knowledge. This is done by presenting enlightened thought that helps the church and society to open up and to progress in an effective and renewable manner appropriate to the culture of this age.

First Publishing:

During the past year, Dar El Thaqafa published 24 new publications, on various topics ranging from theological, doctrinal, scriptural, and counseling. The publications also varied between those translated from English or French, and those written in Arabic. The most important of these publications are:



1. An overview on the history of Christianity in Egypt:

Last year, the book "An Overview on the History of Christianity" was published, by Rev. Dr. Michael Parker; The book is presented academically, taking into account the simplification of the language, and the inclusion of important pictures and drawings that support the content of the book. The book deals with the history of Christianity in Egypt since its entry into Egypt until the present, fo-cusing on the Orthodox and Evangelical churches.

2. The Call:

Written by Luis Guinness, presented by Dr. Maher Samuel. Through this book, the writer leads us to know how to identify God's call for our lives, the characteristics and features of this call, and the ways to live according to it and achieve it. It is one of the most important books on this subject, since it reveals the weakness of the prevailing thought on the subject of calling and clarifies the splendor of Christianity in embracing the existentially bewildered person and leading him to achieve the goal of his existence.



3. My God, why have you forsaken me?

The author is Fritez Lynaar, translated from French, it addresses an important question about the dilemma of evil and pain, and addresses this issue in a logical presentation that respects the mind of the reader. It doesn't present the usual, worn-out and subjective solutions that we often hear when we address the issue of evil, pain, and the goodness of God, but rather gives a completely new objective proposition.



Second, Libraries:

The number of Dar el-Thaqafa sold books

27000



The bookstores of Dar El-Thaqafa were interested in keeping pace with the development in the means of electronic selling and social media, to reach the youth. Therefore, attention was paid to the Dar el-Thaqafa bookstores page on Facebook and Instagram and they were updated with all what's new. The number of followers reached 39,000 on Facebook, and the sales on the page increased by 50%.

The participation of Dar El-Thaqafa in the Cairo International Book Fair in its 52nd and 53rd rounds for the years 2021-2022, and 5850 books were sold.

Expanding the spread of the Dar El-Thaqafa books through partnerships, and exporting the books outside of Egypt; A partnership was established with The House of the Bible Society in Jordan to export the publications of Dar El-Thaqafa to Jordan; where 148 titles for the books of Dar El-Thaqafa were exported, with a total of 1,100 books.

The library of Dar el-Thaqafa in Minia was renovated to provide better services to the customers of Dar el-Thaqafa.

Third, Print house:

The total number of printed copies reached 1,555,000

184 contracts have been signed during 2022.





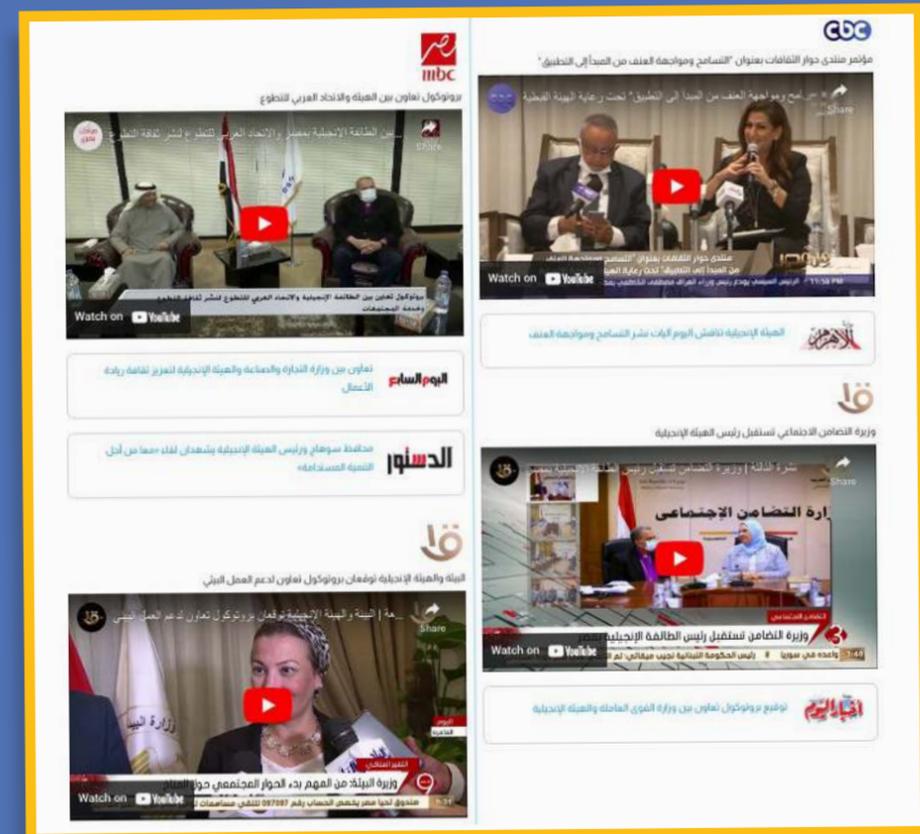
Media and Art Production Unit

Enhancing CEOSS' media presence by publishing its ideas, trends, activities and events, in order to help achieve its goals in creating an environment that supports development trends, values of coexistence, acceptance of the other, diversity, and advocacy for the causes of poor and marginalized people.

Achievements

First: Media:

- More than 800 articles on the Egyptian Protestant Churches and CEOSS activities and events have been published in all newspapers, websites and news agencies (Al-Ahram, Al-Akhbar, Al-Gomhouria, Al-Masry Al-Youm, Al-Watan, Al- Youm Al sabe', Al-Bawaba News, Middle East News Agency, Veto, Al-Dustour, Al-Shorouk, and all Egyptian news websites).
- About 25 television reports, and various media coverages on television channels, including news bulletins and programs, on several Egyptian TV channels, such as TEN, MBC, ON, Sada Al-Balad and Al-Nahar, to cover the Egyptian Protestant Churches and CEOSS activities in all Egyptian governorates.



**Second:
Artistic Production**

The video production

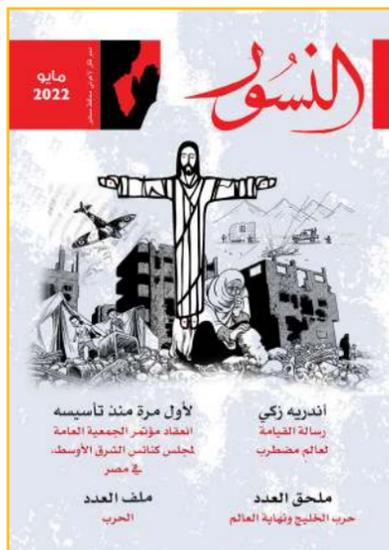
- 35 video interviews.
- 20 films have been produced and translated.
- 65 edited reports, meetings, dialogue sessions, and episodes held with the President of Egyptian Protestant Churches.
- 12 Promo for the Organization's units.

Visuals:

190 photo documented meetings

Third: Curricula

- The production of 8 issues of Risalet Al-Nour magazine
- The producing of 3 issues of Al Nosour magazine
- The production of CEOSS' annual report.
- The production of a book on countering hate speech
- Production of 2 children's cartoons on the concepts of belonging and countering bullying

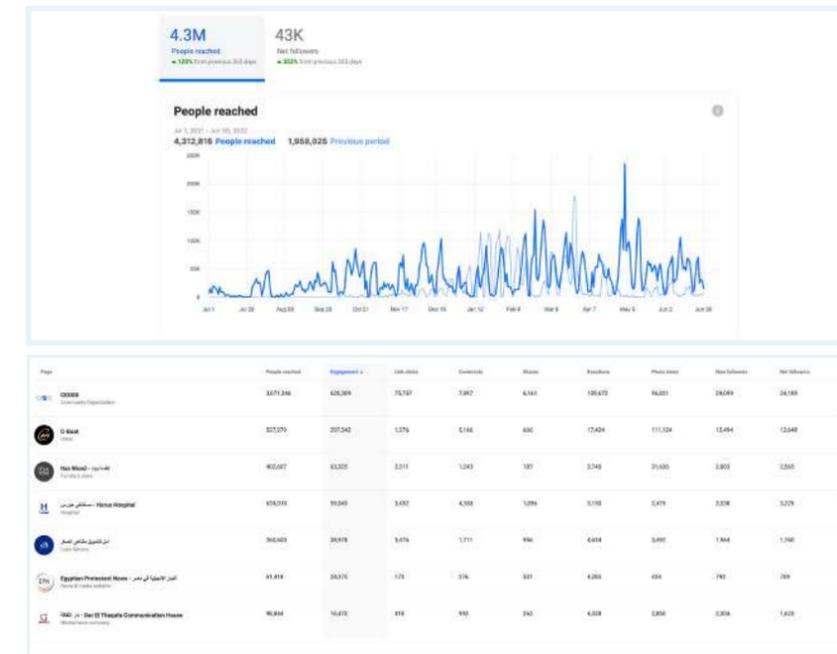


FOLLOW

**Fourth:
Social Media**

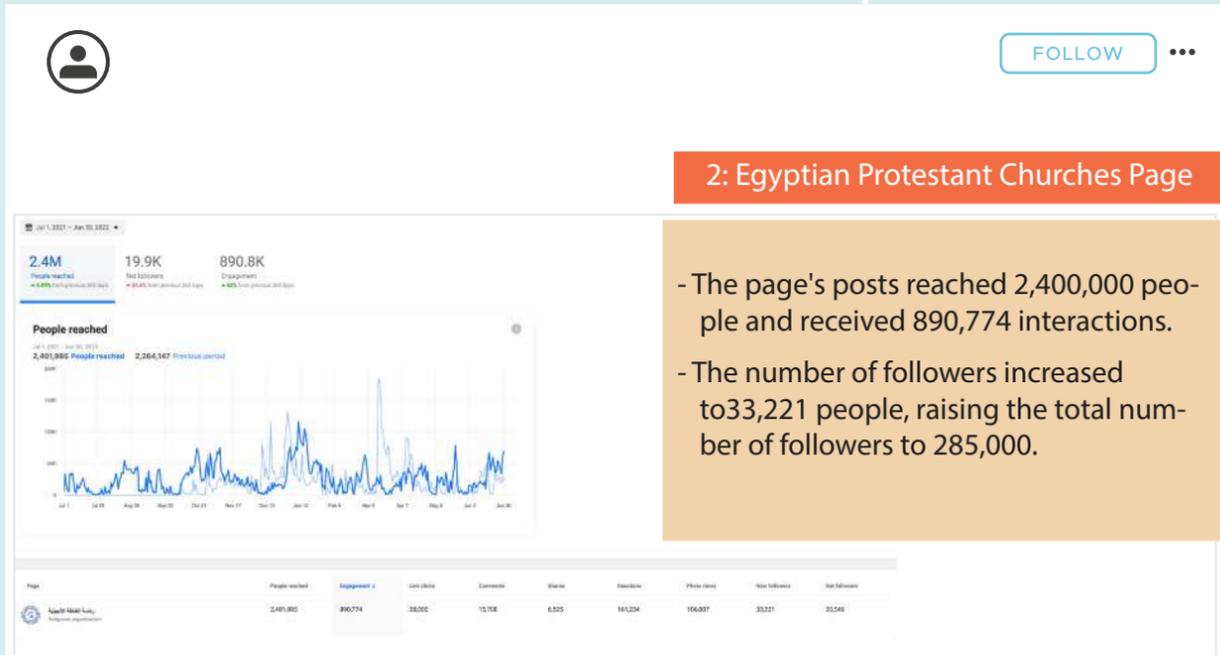
1: CEOSS Pages

- 500 posts were published, reaching 4,300,000 people.
- Increased the number of CEOSS pages followers to become 43,000 during the last year.
- Reactivating CEOSS' Instagram account and the C-Boat account.



"Ramadan Kareem" initiative had the highest reach, by 411,360 people, and received 60,630 interactions.





2: Egyptian Protestant Churches Page

- The page's posts reached 2,400,000 people and received 890,774 interactions.
- The number of followers increased to 33,221 people, raising the total number of followers to 285,000.



Medical Centers

Horus Hospital seeks to provide the medical service of examination and radiology for all segments, with high quality and reasonable prices for all groups, while adhering to the safety and security standards by providing distinguished services that contributes to achieving the mission of the Organization.

The highest post:
Al-Nusour Annex post reached 160,000 people and received 13,495 interactions



Examinations
17076



Medical convoys
36654



Operations
2552



Dentistry intervention
2929



- Expanding the circle of work by increasing the number of partners; Where contracts were signed with (51) of various organizations (civil associations, health care companies, syndicates, religious institutions, doctors, and individuals in the communities) with the aim of diversifying in creation of new channels for reaching out the poor and the most needy.
- A cooperation with Novartis was made to conduct a training on the latest medicines and the optimal doses in the field of ophthalmology. The training was held for a medical team from the hospital and the company.
- In the context of community service for accessing the poor and remote areas, and in partnership with some civil society organizations, about 400 of those targeted for eye surgery and vision correction services were reached out from different poor, marginalized and neediest areas.

Within the framework of cooperation with the governorate, two medical convoys were launched, as a contribution from the hospital in the national day celebration of AL-Minya governorate.. The convoy aimed at examining the cleaning workers of the local council and some other employees.in regards of early detection of eye diseases,

- Adding devices to control humidity and air purification, as part of raising the efficiency and developing the operations rooms.

Success Story



Mrs. Maryam Maher Makhali, 45 years old, from Samalout Center suffer from amobility impairment(special cases) since her early childhood. ; Then she had an accident that injured the cervical vertebrae leading toworsening her disability condition. She also discovered that she is suffering from eye cataract later. A cataract surgery had to be operated for Maryam, yet, her complicated health condition made it difficult to find a place that has all the capabilities to anesthetize her safely. . Eventually Maryam decid-ed to visited Horus Hospital, where she found all her needs fulfilled. So she successfully had her first operation with impressive results. based on which Maryam had signifi-cant improvement in her ability to live a better life. The success of the first operation encouraged her to undergo the second one.

Mr. Ramzi Yousef Nasr, 75 years old. He was deprived of the blessing of procreation, and he had only his elderly wife. He came to the hospital suffering from visual impairment, which made life difficult for him. Ramzi was examined by a group of consultants of the hospital, and was diagnosed with cataracts in one eye, and the second eye has a se-verely affected retina due to myopia. Based on which the doctors advised Ramzi with the appropriate treatment process for his case and since then his life was changed. "Now, I started relying on myself and I'm not a burden on anyone anymore" said Ramzi





**Itsa
Wood**

Itaswood Furniture is one of the projects of the Coptic Evangelical Organization for Social Services. Itsawood produces high quality of natural wood furniture for houses, hotels and office.

Goal

The project aims at playing a role in creating job opportunities and training cadres who become capable of integrating in their community decently. At the same time the project is contributing to maximizing the organization's economic returns which reinforces its mission towards reaching financial sustainability.

Despite the market challenges at the present time, the unit continuously develops its mechanisms to face these challenges through:

- developing the exhibition of Itsawood at the factory residence
- Creating modern designs for different models
- Holding seasonal exhibitions in new geographical areas to open markets such as Al-Mokattam and the Boys Center in Assiut.

Last year, Itsawood achieved a variety of sales, which amounted to **441 products** distributed as follows:





Itsa Wood products 2022



Training Center Unit

The training centers unit provide equipped places that are utilized in order to build the capacities and develop the skills of civil society organizations and religious institutions.

The training centers comprises of:

Itsa Center

- Hotel rooms for accommodating up to 220 persons.
- 4 halls of different sizes and capacities, including a VIP hall that can accommodate 450 people, equipped for all meetings and events.
- Playgrounds, a camping place, a swimming pool, a restaurant, and a cafeteria.

The C-Boat:

- A boat on the Nile, in the middle of Al-Minya Corniche, which consists of 3 floors, and contains:
- 14 accommodation rooms.
 - A hall that accommodates up to 150 people, all of which are centrally air-conditioned, and fully equipped for various activities and occasions.
 - A sun deck that can accommodate about 250 people.
 - A cafeteria and a marina equipped for holding events.

Al Nozha Restaurant:

- A restaurant in AL Nozha headquarter, which is equipped to provide all meals and coffee breaks for trainings held in the Nozha office.



Achievements

- The receiving of the British Ambassador in Itsa Center during a visit to follow up the activities of " Waai" project, in partnership between the Coptic Evangelical Organization - Local Development Unit - and the Ministry of Social Solidarity, and funded by the United Nations Development Fund of the European Union.
- Accommodating 90 various events; whether resident conferences, day meetings or weddings.
- 70 daily trips from churches, families and individuals.
- The receiving of 5 new organizations to hold meetings in Itsa Center.
- The receiving of the Minister of Irrigation of Southern Sudan at the C-Boat.
- The receiving of the (Sun International Exhibition) at the C-Boat Hall.
- The receiving of about 70 different events on the C-Boat.
- During the last period , the C-Boat received about 3,500 individuals.



Training Centers Activities

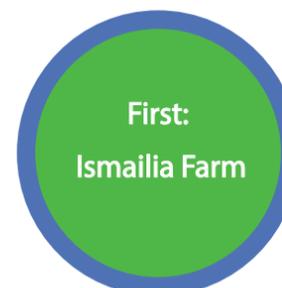


Agricultural Projects Unit

The Agricultural Projects Unit aims at maximizing CEOSS' economic return, by providing economic services based on competitiveness and quality.

The unit seeks to achieve the highest economic return from the production of fruit crops from Barhi palm trees, grafted buckthorn, and banana trees, and the production and provision of Barhi palm offshoots for different farms. It also works on the improvement of the environmental field by providing high quality seedlings of fruits, ornamentals plants, and wood trees, and increasing green spaces at the national level.

The Agricultural Projects Unit consists of two components:



First: Ismailia Farm

Ismailia Farm is located on the Cairo-Ismailia Desert Road, 5 km after the 30 June axis. Its area is about 130 acres, planted with Barhi palms and grafted buckthorn trees. It aims at achieving high quality production of Barhi dates, Barhi palm seedlings and grafted buckthorn seedlings.



Achievements

- Supplying more than 2000 Barhi palm seedlings during the current production season.
- Producing 31 tons of high-quality Barhi dates as the first production of the farm.
- Producing 20 tons of imported buckthorn varieties, which have high marketing advantages.
- Supporting the productive power in the farm by expanding the cultivation of the farm's seedlings and using a new area of 15 acres inside the farm.
- Supporting the farm with the latest machinery, equipment and tools required to perform the work, such as (Auto Miser).

Second: Itsa Farm

Itsa Farm is located 15 km north of Minya, and it aims to increase the green area across the nation.



Achievements

- The developing of Itsa Farm to be a center for agriculture and an outlet for the sale of products and crops, such as bananas, mangoes of all kinds and palms, in addition to being an outlet for seedlings.
- Expanding the provision of advanced and high-quality technical services to major fruit producers and growers, especially in the desert hinterland, by implementing 125 large sales operations, with an increase of 25% over the fiscal year 2020/2021.
- The planting of 15 villas' gardens for VIP clients in the Fifth Settlement and Dreamland compound in Cairo, and in New Minya and New Assiut.
- Selling of about 150 seedlings of Barhi palm seedlings to farmers in Upper Egypt by introducing new marketing mechanisms, such as planting a model for these seedlings in Itsa Farm.
- During the last period, a package of services and special offers was offered to customers, such as preview, preparation, and survey work for about 15 villas and private institutions.
- Geographical expansion beyond the recognized locations up to reaching Alexandria, New Cairo, Assiut and Luxor.

Designed By: Ann Magdy



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