

Annual Report

2020





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Dear Partners:

The Coptic Evangelical Organization for Social Services (CEOSS) is an institution that takes pride in its Egyptian identity. It has worked towards improving the quality of life for poor and marginalized citizens, whoever they may be and wherever they exist since the start of offering its services in the fifties of the last century until date; while focusing on the most vulnerable groups such as women, youth, children, and persons with disabilities.

In light of the circumstances the society is currently passing through, namely, the spread of coronavirus, the Egyptian society has been impacted by this crisis along all its sectors, thus affecting CEOSS' work. Consequently, CEOSS management started to prepare a plan that aims at ensured staff safety and security; most important of which were decisions for CEOSS management to work, follow up, and manage all the organization' work via conference calls to apply social distancing to ensure staff safety. This is besides a number of other precautionary measures such as providing means of sanitization and protection to provide the best and safest atmosphere possible for all staff in all work locations across the country.

Based on CEOSS role and responsibility towards the country, it has launched a number of initiatives in the local communities across all sectors and units with a total amount of six million Egyptian pounds to enhance the protection needed to face the challenge of Covid-19 pandemic outbreak.

Message by CEOSS' President



This year, CEOSS has also participated in many national initiatives adopted by the state such as the "Noor Hayat" initiative, the "Decent Life" initiative, and the "Long Live Egypt" (Tahya Misr) Fund initiatives.

Despite the circumstances and challenges Egypt has been facing in general, which have affected, in one way or another, all citizens, particularly, the poor, we have been able to fulfill our mission to the utmost by means of CEOSS partnerships with the state, the private sector, and civil society organizations.

It gives me pleasure to present to you the annual report on CEOSS achievements through its various units for the year 2020. In this report, we have tried to highlight the volume of activities and programs conducted by CEOSS; as well as the number of beneficiaries, which we hope will increase in the following years so that we can achieve our mission of serving the Egyptian people and our beloved country.

Finally, it gives me great pleasure to extend my sincere appreciation to all the ladies and gentlemen, the chair and members of CEOSS' board of directors for all their efforts and support for all of us. I would also like to extend my sincere appreciation to the members of CEOSS' general assembly, and all my colleagues as well as the volunteers in all the work locations.

Rev. Andrea Zaki Stephanous, PhD
CEOSS President

President of The Protestant Churches of Egypt

CEOSS

Local Development Unit



The Local Development Unit continues to work with local poor and marginalized communities in rural, urban, and slum areas in the governorates of Cairo, Giza, Qalyoubia, Beheira, Fayoum, Beni-Suef, Minia, and Sohag. The aim is to improve the quality of life for poor citizens by focusing on the most vulnerable marginalized groups such as women, youth, persons with disabilities, and children at risk. This is achieved by building community resilience for local individuals, groups, and communities in order to be able to face current and expected changes and threats, in order to overcome poverty and achieve sustainable, equitable, and inclusive development.

The unit responded to the variables and challenges that have faced the Egyptian community in general, and our work communities based on CEOSS' vision and mission, and in accordance with the development vision adopted by the Egyptian state. These variables and changes include the coronavirus pandemic and some other crises that led to deteriorating citizens' economic and social conditions, especially the more vulnerable citizens' groups.



“

During this year, the Local Development Unit worked on a number of integrated development paths in order to achieve its objectives. These included:

- Enhancing the capacities of local communities, including individuals, groups, organizations and institutions from various sectors, towards developing effective mechanisms that contribute to community resilience to face current risks, threats, and changes in all economic, social and climatic aspects, to prevent the vulnerability of local communities.
- Continuing to implement developmental projects that adopt developmental issues through its different programs in the fields of economic development as well as health, eyes, agriculture, housing, and environment. This is besides issues relating to the most vulnerable groups such as women, youth, children at risk and persons with disabilities and others.
- Responding to the immediate needs of the most vulnerable groups affected by the coronavirus pandemic and climate changes through offering support and urgent measures for enabling them to confront and recover from the current threats facing them.
- Participating in presidential and national initiatives such as “Noor Hayat”, “Decent Life”, “Renovation”, and “Citizenship” initiatives.

The Emergency Program



The program aims at protecting poor and vulnerable groups during crises and disasters through certain measures and implementing a package of urgent relief interventions that assist them in facing those crises and mitigating their negative effects.

Confronting the Repercussions of the Coronavirus Pandemic

During this year, the unit has launched a number of initiatives in response to the repercussions of the coronavirus and the storm crises. Through these initiatives, the unit was able to provide a package of basic services for 150,832 most vulnerable poor families harmed by these disasters such as casual laborers, female-headed households, small farmers, and persons with disabilities in order to alleviate the negative economic and social impacts of these crises. Moreover, the unit was able to direct awareness raising campaigns to more than 130,000 citizens in CEOSS' work areas in the different governorates.

Following are some of these initiatives:

1- Participating in the “Let’s Participate... for Tomorrow” initiative in partnership with the Long Live Egypt (Tahya Misr) Fund and the Ministry of Social Solidarity. In this initiative, the biggest humanitarian convoy for supporting a million families was launched, as a preparation for the winter season for the sake of citizens’ healthcare and safety, as well as reducing the spread of coronavirus. Through this initiative the program distributed the following:

- 20 thousand bags of chicken
- 6000 cartons of food supplies
- 1000 blankets
- 2000 clothing items

2- Participating in the Long Live Egypt Fund initiative “Let’s Participate to Overcome the Crisis” in order to support 14000 most vulnerable families in the most vulnerable villages in the governorates of Beheira, Minia, and Sohag to overcome the repercussions of the coronavirus pandemic.

3- Launching an initiative under the name of “We can protect it”:

- Distributing bags of sanitizers and implementing campaigns for the disinfection and sterilization of institutions, public places, and streets as well as assisting many service institutions in organizing citizens in order to avoid over crowdedness while waiting to obtain their services in about 170 communities.

4- Launching the initiatives “Towards Communities Free of Corona” and “Thanks to Doctors and Medical Teams” to support medical teams in Beni-Suef governorate hospitals, by donating 33 protective suits, 2500 face masks, 7600 gloves, 380 gowns, and 133 bottles of alcohol.

5- Launching initiatives to support women working in the informal sector during the coronavirus pandemic in 30 of the unit’s work communities. These included:



- Providing non-financial assistance services to women working in the informal sector in 30 communities. These included distributing food vouchers and 4438 food bags.
 - Registering 40,450 female casual laborers and their families on the website of the Ministry of Manpower in order to activate the benefits of the state's decrees for this group in facing this crisis by accessing an amount of EGP 500 for three months.
 - Implementing 22 campaigns for spraying and disinfecting institutions and public places from which 32321 citizens benefitted.
 - Distributing 1200 bags of antiseptics and sanitization tools in Minia and Beni-Suef governorates.
 - Implementing awareness raising campaigns, trainings, and meetings through Zoom online application and broadcasting them directly on social media.
 - Training 141 working women in 20 production units in applying vocational health and safety measures as well as the safety of their products.
 - Producing 1200 booklets including 200 coloring booklets targeting raising awareness for working women's children.
- 6- Launching a number of initiatives for protecting persons with disabilities most vulnerable to the risks of catching the coronavirus which included the following:
- Distributing food bags and antiseptic bags to 800 persons with disabilities and their families.
 - Launching a social media platform via WhatsApp to disseminate awareness messages.
 - Distributing mobility aids to protect poor groups unable to move from using primitive methods that might increase the dangers of contracting coronavirus.
 - Implementing campaigns for sterilizing and disinfecting public places frequently visited by persons with disabilities such as health institutions and postal offices and supplying these places with thermometers.



- Providing specialized rehabilitation services through rehabilitating the families to be able to implement these rehabilitation programs in their homes.
- Intensifying awareness raising for persons with disabilities and their families to prevent their infection with the virus.

Confronting the Repercussions of the floods Crisis

- 7- Participating in the "Renovation" campaign that aimed at renovating houses affected by the Dragon storm resulting in floods that flooded Senor Village in Beni-Suef Governorate and led to the collapse of 20 houses resulting in social and economic impacts of these families. Through this initiative the following was achieved:
- Renovating 20 houses affected by the floods. This included some construction work, building roofs, and painting the facades of houses.
 - Supporting 180 of the most vulnerable families by distributing food items which enhanced their ability of facing these crises.
- 8- Supporting 220 of most vulnerable families in the Zarayeb area, one of the areas most affected by the floods, by means of urgent interventions that included the following:
- Providing 1320 meals for the members of the most affected families.
 - Providing clothes for the members of the most affected families (men, women, youth, and children).
- 9- The urgent intervention for protecting small farmers whose crops were affected because of the floods. These interventions included:
- Spraying cultivated crops on areas of more than 250 feddans with nutrients to save whatever may be saved from the harms of the floods.
 - Launching a social media initiative for small farmers on WhatsApp entitled "Protecting your production from climate change" that served more than 20000 small farmers in Sohag, Minia, and Beni-Suef governorates. These included disseminating messages of awareness and technical guidance for farmers in order to protect their agricultural products during the floods.

Economic Development

The economic development field focuses on the economic empowerment of poor groups of youth of both sexes as well as women in poor and marginalized communities for the sake of empowering them to obtain decent employment opportunities and thus an increase in income to secure a decent life. During this year, the Local Development Unit worked in two main tracks, namely, training for employment and expanding business development services for the owners of small and micro enterprises. This is besides economic empowerment of women working in the informal sector.



704
youth had their
technical and man-
agement skills raised
and empowered to
join the labor market

596
Young men and
women have
received technical
and management
training

108
Young men and
women have been
employed and have
joined the labor
market

a-Training, employment, and providing business development services for owners of small and micro enterprises

The program aims at enhancing a comprehensive economic growth environment through a civil society that has the ability to provide developmental and entrepreneurial services, as well as providing youth with the necessary technical and management skills and enhancing their abilities to improve their economic situations and empowering them to live a dignified life.



Main Achievements:

- This year, the economic development program adopted the entrepreneurial input as one of the major interventions for empowering youth to find businesses of added value. In this context, the following was achieved:
 - Establishing a central unit for providing entrepreneurship development services (EDSU) inside CEOSS headquarters to meet small and micro enterprises owners' needs for these services at all levels. During this year, the unit produced a series of training materials in the field of entrepreneurship and franchising to provide innovative input (micro franchising, mobile applications, and vouchers) to support entrepreneurs.
 - Establishing 12 sub EDSUs to provide entrepreneurship development services in Minia, Beni-Suef, and Sohag governorates. These offer their services to young entrepreneurs owning startups and established enterprises through directing and training youth by 36 mentors who have received capacity building for providing these services.

Most Important Partnerships:

- Building active partnerships with the Small, Medium and Micro Enterprise Development Agency, University Center for Career Development (UCCD) in Minia University affiliated to the American University in Cairo, Sela Academy, CHF Company, and MAIAAL Company. All these partnerships have resulted in benefitting from the experiences of all these entities in providing training and specialized technical support in the field of developing entrepreneurship for the central EDSU team and the mentors in the sub EDSUs.
- Organizing an experience exchange visit to "Our Heritage" exhibition that is the largest exhibition for heritage handicrafts in coordination with the Small, Medium and Micro Enterprise Development Agency.



Success Story

Maha Ahmed Nafei' is from the east of the Nile area in Beni-Suef governorate. She is 40 years old and has a B.Sc. in Commerce. She was a housewife but faced sudden difficult circumstances when her husband passed away and she became responsible for her family and caring for her four children. However, she was determined and resolved to continue her life and achieve her dream of possessing an enterprise, the returns of which would provide for her and her family and to become an entrepreneur. She wished to make accessories and found out that the Shabab Al-Khair NGO, in cooperation with CEOSS, provide training in that field. She thus joined the training, learned the principles of accessories making, and started to develop herself until she excelled in what she was doing. She then proceeded to start an enterprise in partnership with two of her friends and opened a shop for selling the accessories that she makes. Maha chose a residential area that lacked this commercial activity. She then started to add some other products such as headwear, hair products ... etc. Maha continued to run her work and then started seeking the assistance of another lady in the shop. Together, they regulate the working hours so as to stay open for the longest time possible. Maha has started to make profits, which have led to improving her economic situation.

b- Economic empowerment of women working in the informal sector

The Local Development unit continues to improve the livelihood of female households working in the informal sector in poor rural and urban areas in 30 local communities in five governorates (Qalyoubia, Cairo, Giza, Beni-Suef, and Minia). The unit aims to improve the quality of life for these women through capacity building and empowerment activities, as well as enhancing the capacity of the civil society in increasing their contribution to reducing poverty and marginalization for poor women in both urban and rural areas.

Main Achievements:

- Reinforcing the capacities of 171 CBOs representatives and elected committees to support the causes of women working in the informal sector.
- Empowering groups of women to manage and run 20 production units in which women work in an environment that secures decent work standards.
- Establishing three official entities that support the sustainable protection of women's rights in the rural and urban sectors in Qalyoubia, Beni-Suef, and Minia governorates.
- Signing a cooperation protocol with the Faculty of Agriculture, Banha University, for joint cooperation in all the services they offer including supporting the skills of women working in the rural sector in the field of food processing and marketing their products in the local markets.

2246

women working in the informal sector have been economically and socially empowered



1681

Individuals in the informal sector obtaining services (health, education, financing ...etc.)

211

Women accomplishing training programs empowering them to join the labor market and integrate in the formal sector

95

Women accomplishing training programs empowering them to join the labor market and integrate in the formal sector

68

Women obtaining technical and legal support through the resource centers established for supporting women in the work communities

96

Women succeeding in obtaining required civil documents and official papers

95

Women succeeding in obtaining Women subscribed to insurance plans



“Children at Risk” Program

This program aims at contributing to securing a better life for child laborers and their families. It also contributes to creating a protective environment for them which, in turn, ensures preserving these children's humanity, dignity, and childhood. In addition to reducing the effects of poverty, exploitation, physical, emotional and sexual abuse.

Main Achievements:

- Empowering child protection committees, in the work communities, in Cairo Governorate to create monitoring and communication mechanisms with cases of children at risk.
- Creating new mechanisms for protecting homeless children from addiction, and these included raising awareness, early diagnosis, treatment and psychological rehabilitation.
- Partnership with the National Council for Childhood and Motherhood (NCCM) for raising awareness of using the child helpline which is one of the legal mechanisms that empower children at risk and their families to report any complaints or violations concerning children as well as inquiring about their rights
- Activating the role of the board of trustees, parents, and teachers towards applying monitoring and accountability mechanisms for the sake of protecting children at risk from dropping out of school
- Advocating for the activation of article number 65 in the child law, which prohibits employment of children in dangerous and harmful occupations as well as article number 101 in the labor law, which determines official working hours for children. There has also been a call to issue a decree from the governor of Beni-Suef to establish an independent committee to rehabilitate and protect child laborers at risk.



6575

children at risk and their families have been empowered to obtain their social and economic rights.

- 2395 Children and their families had access to health care services in different specializations
- 116 Street children have been rehabilitated emotionally and socially
- 253 Children have been supported to continue their education
- 56 Workshops have been rehabilitated according to occupational safety and health standards
- 183 Children have been trained in occupational safety skills
- 1685 Children and their families have benefitted from counseling services
- 1662 Children have had their innovative and behavioral skills developed through their participation in different community activities (trips, camps, and sports and cultural activities)
- 281 Children and their families have benefitted from the emergency program (awareness, a bag of sanitizers, food stuff)



Program for Rehabilitating Persons with Disabilities

Main Achievements:

- Signing a protocol of cooperation with the Charity Investment Fund for Supporting Persons with Disabilities "Ataa" (Giving) to support the project for "Community Based Rehabilitation Units in Upper Egypt and Beheira" that aim at establishing a model for community rehabilitation at the local level.
- Launching a project for educational integration in five local communities in Sohag Governorate. This targets the enhanced capacities of 10 public primary schools towards integrating children with disabilities as well as increasing and improving the services of the centers for rehabilitating children with disabilities and increasing the awareness of local communities towards the rights and integration of persons with disabilities.

The program aims at empowering persons with disabilities and their families to actively participate in the community, call for their rights, and enhance their integration in society and work towards eliminating all forms of discrimination practiced against them.

- Launching and implementing an initiative for rehabilitating and training 60 female health and rural leaders in the governorates that aimed at disseminating awareness messages on correct disability concepts and integrating persons with disabilities.



4107

persons with disabilities and their families benefitted from the program for rehabilitating persons with disabilities.

401 Families of persons with disabilities were rehabilitated to support the process of integrating their children with disabilities in the society

2725 Persons with disabilities have been provided with better access to their rights in public services and specialized rehabilitation programs

274 Community cadres have been empowered to support persons with disabilities in accessing specialized rehabilitation programs and facilitating access to their rights in public services.

539 Citizens have had their awareness raised on correct concepts related to disability and integrated development

3 Public institutions have had their environment prepared for the accessibility and use of persons with disabilities.

168 Persons with disabilities benefit from prosthetic devices and mobility aids



"Erada" Program

The program aims at providing access to internal and external environments so as to become supportive of mainstreaming persons with disabilities in public life.

Main Achievements:

- Developing the mobility aids models (wheelchairs) according to quality standards in accordance with the needs the persons with disabilities
- Geographical expansion of the program in the work communities in Beheira and Giza Governorates and making the mobility aids and the prosthetics accessible to persons with disabilities targeted by the initiative "Decent Life" that is being implemented in cooperation with the Ministry of Social Solidarity
- Conducting a study on the local market of mobility aids for the sake of developing a production and marketing plan for aids produced by Erada Factory to be of high quality and efficiency and that are suitable for the Egyptian market.



179 Equipment and mobility aids have been produced and distributed



371 Persons with disabilities have benefitted from campaigns for maintenance of prosthetic devices

The Health Program

The program aims at empowering the most vulnerable poor groups such as women, children, and adolescents to be able to access their health rights and obtain public health resources and services to enjoy good health conditions.

Main Achievements:

- Including adolescent girls' health programs in a number of health units in the local work communities as replicable and learnable models. This includes conducting the services of medical examinations, treatments, offering awareness programs for healthy growth and protection from having diseases at this stage.



- Applying agricultural models to link nutrition to health as well as designing and implementing awareness programs to enhance proper nutrition practices for adolescent girls, women, pregnant women, lactating women, and elderly women based on the results of a specialized study conducted to study the nutrition practices and their impacts on general health and growth.
- Continuing to participate in the state initiative for the health of Egyptian women, which seeks to raise the level of awareness of early detection of breast cancer and means of prevention from this disease. A campaign has been conducted under the motto of "Get examined, don't delay". The campaign included awareness raising, providing counseling, referral of targeted women to health-

care centers that provide examinations and follow-ups on diagnosed cases. This is besides participation in the events of the World Breast Cancer Day and disseminating a general community awareness movement for protecting women from becoming diseased.

- In response to the repercussions of the coronavirus pandemic, a social media platform has been launched on Zoom application and WhatsApp to disseminate awareness messages on how to confront the crisis; and its health, psychological, and social perspectives. The platform focused on the most vulnerable groups of girls, adolescents, and women, with the participation of a group of doctors and specialized consultants in this field.

21212 citizens have been empowered to obtain their health rights as follows:

6159	Have benefitted from conducting viral, urine, stool, and anemia lab tests
6091	Have benefitted from conducting examinations and receiving treatments in the specializations of internal medicine, osteoporosis, and breast tumors
2553	Have benefitted from drug treatment
367	Pregnant women have followed up on their pregnancy and delivered safely
1276	Children have been examined, followed up, and treated from diseases of malnutrition
604	Women have benefited from family planning services
1448	Women and adolescents have completed the health and legal awareness raising curricula
2714	Women have had their awareness raised on issues of family planning, reproductive health, and preventive health

The Eye Program

The program aims at eliminating blindness that could be avoided by reaching poor and deprived citizens and providing access to sustainable comprehensive health care systems to ensure better vision for citizens.



Main Achievements:

- Activating the role of community responsibility and mobilizing community resources to provide access to free eye health services for most vulnerable poor families. This included the volunteering of a group of doctors in implementing ophthalmic campaigns and the National Hospital for Eyes conducting some surgeries for free.
- Expanding the program's geographical coverage in four new most vulnerable and poor areas in Qalyoubia Governorate

25669

citizens have benefitted from the interventions of fighting avoidable blindness

772	Citizens had major and minor operations
2607	Citizens benefitted from medical treatment
9807	Citizens have had their vision corrected through providing them with eye-glasses
12483	Citizens have had medical examinations



Housing Program

The program aims at improving and developing the housing situation of families so that it becomes environmentally safe and healthy. The program aims at working with low- and medium-income families as well as recently weds, besides the most vulnerable families that suffer from deteriorating health and environmental situations as well as deteriorating safety rates inside the houses they live in.

1787

Low-income families benefitted from provision of environmentally appropriate and healthy housing

Main Achievements:

- Enhanced the principles of social solidarity inside the local communities by supporting the development of 85 houses of most vulnerable families.
- Achieved geographical expansion of the program: by working in a new community in Minia Governorate.
- Provided technical support for 13 local committees to empower them to manage the program across the different planning, implementation, and follow up phases.
- Directly and indirectly supported economic activities in the work communities: through providing linkage to employment opportunities. for labor, and achieving economic boom for the commodities and services related to building and developing houses.



Agricultural Programs

Agricultural programs aim at improving livelihood for small scale farmers, breeders, fishermen and ; through developing rural areas and empowering them to invest available resources and experiences to reach a competitive social, environmental, and economic advantage.



Main Achievements:

- Applied the idea of "Smart Guide"; through developing a mobile application linked to the climate changes measurement stations, to provide guidance services to farmers, assisting them to apply good agricultural practices Offering by adaptation to climate changes as well as relevant marketing guidance
- Empowered small-scale farmers in 6 villages in Minia Governorate to obtain 7 quality certificates (GLOBAL G.A.P), one of the most important international accredited quality standards.
- Established an agricultural mechanization unit; to empower small scale farmers in Fayoum Governorate to recycle agricultural waste for the production of organic fertilizers.
- Implemented 30 field schools; aimed to teaching and applying good agricultural practices in cooperation with the Agricultural Extension Agency.

113,598

small scale farmers and breeders were empowered economically for the sake of increasing their income and improving their livelihoods

1749

Farmers benefitted from technical support services, agricultural guidance, and field schools for small farmers

8827

Farmers had their agricultural production improved through applying good agricultural practices

1909

Farmers recycled agricultural wastes to produce organic fertilizers and reduce chemical input

507

Women farmers implemented small agricultural projects to achieve food security and an increase in their income

100,606

Livestock breeders benefitted from veterinarian care services to improve their livestock production

Gender Program

The program aims at building a just society characterized by equal social and economic rights, public work to achieve equity and gender balance, and an emphasis on the empowerment of women and girls in all aspects of life and their participation in decision-making processes.

Main Achievements:

- Integrated gender perspective within plans responding to the repercussions of the COVID-19 pandemic. This included: empowering CBOs and community committees on how to design and implement initiatives; which enhance women, girls, and their families' readiness to face the effects of COVID-19 pandemic. Besides having women participate in the community committees to confront the crisis as well as raising their awareness of the methods and procedures of protecting women from being infected by the virus. All was in collaboration with the Health and Population directorates in the work governorates and the National Council for Women.
- "We All Agree. No to Violence against Women.": CEOSS launched a 16-day campaign to combat violence against women; under the previously mentioned motto in 6 governorates. It included many cultural events and disseminated related awareness messages; including awareness raising seminars, a door-to-door campaign, a camp for boys and girls, processions to support women, and social media campaigns. Civil society organizations, the National Council for Women, a group of Muslim women preachers affiliated to the Egyptian Ministry of Endowments, and various media outlets participated in this campaign.
- Cooperated with the Youth Peer Education Network (Y-Peer) in Minia and supported community cadres in Cairo, Giza, and Qalyoubia in holding many awareness raising events to combat all forms of violence against women.



3902

men and women benefitted from program interventions and participated in the program



Success Story

My name is **M.M.** and I am 13 years old. I am a student in first preparatory. I live in al-Barad'a Village in al-Qanater al-Khairiya. I am the youngest of my siblings and I was engaged to be married. My mom was insisting on me getting married despite my young age. This is until one day some leaders from al-Barad'a Development Organization and CEOSS came to visit us. They talked with my mum about the dangers of early marriage and I told them my story and how my mum wanted me to get married and how I didn't want to get married and wanted to go to school instead with my friends and continue my education and become a teacher.

The leaders continued to visit us to support me in overcoming my problem so that I can enjoy my rights and achieve my dreams. They continued to raise my mum's awareness of the dangers of having me married at an early age. Eventually, my mum was convinced. As a result of their support, I broke off the engagement. After that, the CBO helped me to continue my education and helped my mum with the expenses. Now, I attend the activities with them in all projects that aim at supporting women's and girls' causes. I am grateful to them for helping me to continue my education.

Institutional Support Program Aimed at Building Community Resilience

The program aims at enhancing readiness for community resilience at the level of individuals, groups, institutions, and local communities; to acquire the ability to develop mechanisms that empower them to face current and expected changes and threats, in order to be able to combat poverty and achieve development.



Main Achievements:

- Formed 309 committees to adopt local initiatives to face crises and build community resilience; aimed at strengthening vulnerable communities.
- Signed 258 contractual partnerships with NGOs, various community organizations and governmental institutions; to implement resilience-based community initiatives.
- Built capacities of 381 members of NGOs, community organizations, functional structures, and public institutions. This included topics related to the community resilience strategy, rights-based approach to development, mobilizing community resources, and providing specialized technical support as well as various experience sharing activities.



• Within the framework of developing mechanisms of institutional support programs; aimed at building community resilience, the following was accomplished:

- Produced a manual for applying community resilience strategy; which is one of the tools that enhance building knowledge and practical framework for various civil society organizations that use this methodology through the stages of planning, implementing, monitoring and evaluating development projects
- Established 4 branch incubators in the governorates of Cairo, Qalyoubia, Beni- Suef and Minia, through which, Local Mentors provide training and technical support to grassroots CBOs and enhance their capacities through the design and implementation phases of resilience-based community local initiatives

Participating in Presidential and National Initiatives

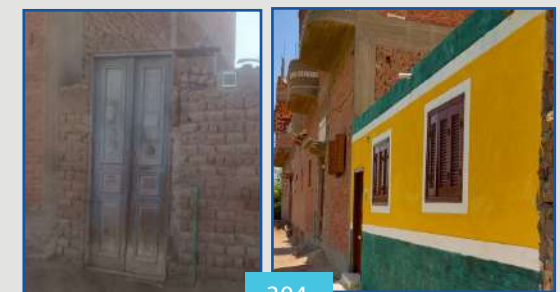
“Decent Life” Initiative

2536

people benefit from the initiative's

The initiative aims at elevating Egyptians' economic, social, and environmental levels especially for families in poor villages and empowering them to obtain all basic services and maximizing their abilities in carrying out productive work that contributes to achieving a decent life. .

The initiative was implemented in five communities in Beheira, Daqahlia, and Sohag governorates; in partnership with the Ministry of Social Solidarity, which also finances the initiative, and in cooperation with many State institutions and civil society organization and local leaders.



304

Poor and marginalized families had their houses developed; to secure them a decent life, through implementing integrated interventions that included construction work, installing roofs, finishing, installing basic facilities in cooperation and coordination with social solidarity directorates and local units



1134

Citizens benefitted from eye health services



55

Persons with disabilities benefitted from the provision of prosthetic devices



1043

Citizens benefitted from various health services; provided as a result of partnership with health and population directorates in Beheira and Sohag Governorates

The “Citizenship” Initiative

717

citizens benefitted from various developmental interventions

This initiative aims at enhancing citizenship values and practices, as well as respecting religious and cultural diversity in eight communities in Minia Governorate. For the sake of forming a social, cultural, and developmental environment that supports social peace and sustainable development. This is achieved by implementing a cluster of developmental, cultural, and economic interventions through applying a comprehensive developmental model that is implemented through the local development unit and the Forum for Intercultural Dialogue (FID), and in cooperation with the Ministry of Social Solidarity which finances the initiative.

Main Achievements:

- Formed 7 community committees in the local communities; with effective community and religious leaders representatives, as well as leaders representing governmental institutions in order to implement the initiative
- Partnered with the Health and Population directorate in Minia, to implement a comprehensive health convoy. In the specializations of internal medicine, dental medicine, and gynecology
- Participated in the initiative “The week of love” in Barsha Village, through implementing an eye convoy aiming at examination and intervention for the poor and most vulnerable families in the village

- 510 Citizens benefitted from eye health care services
- 129 Citizens benefitted from health care services
- 59 Citizens received awareness raising in relation to correct disability concepts
- 19 Women were trained on skills of setting up small enterprises to increase their income



The “Noor Hayat” Initiative

Work on the presidential initiative “Noor Hayat” continues in coordination with the “Long Live Egypt” Fund. This initiative aims at combating causes of weak vision and loss of vision for senior citizens and primary school pupils, as well as reducing avoidable blindness through empowering poor and deprived citizens to obtain these services; especially children from the age of one day to 15 years old; as well as senior citizens from 45 years old upwards; providing access to comprehensive sustainable health care systems to secure the best possible vision for citizens.

Main Achievements:

- Conducted medical examinations for 22,127 students in 49 primary schools in the poorest areas of Minya and Qalyoubia Governorates, where examinations were conducted for 4167 individuals and medical glasses were provided for the visually impaired.
- Implemented 6 medical convoys for senior citizens in the governorates of Qalyoubia and Beni-Suef; in which 4,018 patients were examined and 529 more patients were referred for cataract operations and lens implantation in the military hospital in Shebin al-Kom, Menoufia. It is worth noting that Qalyoubia Governor and a number of executive leaders in the governorate inspected one of the implemented convoys and praised the efforts made and the services provided.



Other Achievements

The Coptic Evangelical Organization for Social Services (CEOSS) joined the volunteering coalition of the United Nations Office of Volunteers in November 2020, and also participated in the celebration of the International Volunteer Day on 5/12/2020, which was organized by the United Nations Office of Volunteers in Egypt with the participation of the members of the volunteering coalition under the title “Together We Can ... through Volunteering.”



Agricultural Hub



The Agricultural Hub is one of CEOSS’ investment projects that aims to maximize agricultural investment opportunities to ensure the principle of equal opportunities and equal accessibility to different high-quality services, through increasing service availability outlets for the poorest and neediest groups and communities.

Objective

Maximizing CEOSS’ economic returns through providing economic services based on competition, quality, and investing in private sector’s resources in favor of farmers through working on value chains; as well as enhancing the competitiveness of agricultural products in local and international markets.



Component

Post-harvest services station (sorting, packaging, cooling, and drying) for preparing agricultural products

Quantitative Achievement

Objective

Maximizing crops’ added value through post harvest processes. The station works on crops for both local and international markets. Crops include onions, garlic, pomegranate, mangoes, grapes, green beans, and carrots.

Preparing 460 tons of different crops (onions, pomegranate, garlic, grapes, carrots, and mangos)
Providing employment opportunities for 1400 male and female youth.

Qualitative Achievement

The station continues to work on the main axes that ensure the sustainability of its work in a manner that suits and befits market needs as well as the station’s capacity:

First Axis:

Sorting and packaging crops to suit the consumption of the local market through working on a number of agricultural crops for export as well as food industries in neighboring areas while applying added value of crops

- 1. Preparing, packaging, and sorting 145 tons of carrots crop for the Upper Egypt Factory in Beni-Sueif
- 2. Preparing, packaging, and sorting 100 tons of fresh garlic crop for export by Master
- 3. Preparing, packaging, and sorting 45 tons of onions crop for export by Master
- 4. Preparing, packaging, and sorting 100 tons of grapes for export by al-Asdiqaa
- 5. Preparing, packaging, and sorting 70 tons of mangoes for Ramses Factory and the local markets



Post-harvest services station (sorting, packaging, cooling, and drying) for preparing agricultural products

Second Axis:

Training and qualifying 1400 workers of both genders in the realms of sorting and packaging of various crops. Among the most important of these trainings are: applying quality management standards, means of dealing with raw materials, different packaging methods, achieving food product's safety standards, cooling methods.

Third Axis:

Expansion and outreach to increase numbers of exporters, companies, and farmers:

- Conducting visits to various companies: Garlico for Export and Import Company; Hadaba Company; Master for Export and Import and Commercial Agencies; al-Asdiqaa' Company for Exporting Vegetables and Fruits; Fast Trade Company Egypt; and Maria Company that are specialized in garlic, grapes, and pomegranate crops.

- Facilitating farmers' visits to crops cultivations, such as garlic, onions, and grapes as well as raising their awareness towards means of dealing with the Hub and means of supply.

Fourth Axis:

Raising the Technical Efficiency of the Sorting and Packaging Station:

1. Raising the efficiency of the sorting station by installing flat concrete floors and a false ceiling as well as installing air conditioners.
2. Starting the registration processes with the National Authority for Food Safety, affiliated to the Ministry of Agriculture.
3. Coding the sorting station with the Egyptian Agricultural Quarantine Agency for packaging onions and grapes crops.



Component

Agricultural Machinery and Equipment

Objective

Improving product quality, reducing waste, reducing production costs, and improving productivity through all phases from soil preparation to harvest

Qualitative Achievements

- Continuing to provide efficient and high quality agricultural machinery services through the following:
- Regular examination and maintenance of the machinery according to set systems; and ensuring their preparedness before utilization in the fields, thus contributing to increasing farmers' trust in the Hub services.
- Continuous development and improvement of the machinery to suit the nature of the soil in general, and the clay soil in particular; as well as ensuring the machinery's quality of work in small areas in a manner that maintains the economic feasibility for the farmers, where some technicalities of the machinery have been modified (harvester and thresher) according to the actual operation of the machinery, and according to their suitability for the land.
- Accomplishing the integrated service system for machinery by purchasing planters for cultivating grain crops including wheat and soybeans, that are considered strategic crops.
- For the first time in Upper Egypt, small farmers cultivate maize using a planter through coordination with the agricultural machinery department.
- Mainly integrating services where a comprehensive agricultural model was offered to the farmers (preparing the land by ploughing, then cultivating it), thus saving time and labour.

Quantitative Achievements

500 farmers benefit from the agricultural machinery services for an area of 1500 feddans.

Raising awareness of 1000 farmers through their participation in seminars, meetings, and awareness raising exhibition on the importance of using agricultural machinery.



Agricultural Machinery and Equipment

- Accomplishing the package of services for the wheat crop where a contract has been signed to provide an comprehensive package of machinery (planter, harvester, and thresher) that were accomplished during the wheat harvesting season in April and May, thus contributing to several axes, namely, improving the productivity per feddan, reducing the production cost per feddan, and reducing time for the cultivation and harvesting processes.
- Implementing an exhibition for the farmers to participate and become motivated towards the Hub's services with the aim of raising small farmers' awareness on the different services and disseminating them (agricultural machinery, sorting and packaging station, developed irrigation models, and greenhouses) in order to raise farmers' awareness on the following:
 - * Applying the concept of added value through sorting and packaging
 - * Natural resources management, especially water, through drip irrigation models
 - * 700 male and female farmers participated among which 374 farmers are local development unit farmers.
 - * 1500 feddan benefitted from applying good agricultural practices using agricultural machinery as follows:
 - * Cultivating 640 feddans by the planter for wheat crop
 - * Harvesting 140 feddans of wheat
 - * Threshing 140 feddans of wheat
 - * Plowing 400 feddans with multiple plows (the moldboard plow, the disc plow, the traditional plow, and the spade plow)
 - * Cultivating 10 feddans by means of the maize planter that was rented
 - * Softening and leveling the soil and planning the land with a hoe for an area of 170 feddans
 - * Modern techniques in applying good agricultural practices through agricultural machinery.



Component

Marketing and Production Requisites Center

Objective

Studying and analyzing local agricultural markets with the aim of reaching more profitable markets while applying a contractual agricultural system, by facilitating signing marketing contracts between small farmers and markets; and providing technical support and production requisites, whether seeds, seedlings, or high-quality fertilizers

Quantitative Achievements

3800 farmers benefitted from high quality and productivity seeds for various crops (maize, wheat, cucumber, and potatoes).
200 farmers benefitted from using fertilizers from safe resources.
Raising farmers' awareness by implementing awareness seminars and meetings

Qualitative Achievements

- Continuing to provide high quality services to small farmers and to provide all types of production requisites, whether seeds or high-quality fertilizers with competitive prices through the following:
- Providing high productivity maize seeds for an area of 4000 feddans and 3000 farmers through partnership with companies that have been previously dealt with such as High-Tech Company and Fine Seeds Company, while adding a new supplier which is Pioneer Company (Corteva International) and they are all companies that provide high productivity maize seeds.
- Providing high productivity wheat seeds for an area of 800 feddans and 800 farmers through partnership with companies previously dealt with, such as EGASEED which is a company for producing high productivity wheat seeds.
- Providing fertilizers and pesticides for an area of 200 feddans for the benefit of 200 farmers in partnership with companies specialized in fertilizers such as Abu Qir Fertilizers Company, SEMADCO, Evergrow for Specialty Fertilizers, Kafr El Zayat Pesticides & Chemicals, Kanza Group, EFIC (Egyptian Financial and Industrial Company)



Marketing and Production Requisites Center

- Raising farmers' awareness on the importance of conducting soil and water analyses before cultivating the land in order to determine the actual fertilizing needs of the crop and the importance of using safe soil fertilizers and nutrients
- Marketing 200 tons of the carrot crop for the benefit of 50 farmers and an area of 30 feddans
- Marketing 25 tons of the okra crop for the benefit of 15 farmers and an area of 20 feddans
- Marketing 3 tons of the basil crop for the benefit of 2 farmers and an area of 6 feddans
- Signing 2 marketing contracts between the basil farmers and Spice Kingdom Company for an area of 6 feddans; and supplying 4 tons of dried basil
- Signing a contract with Upper Egypt Company for Food Industries for supplying carrot crop according to required specifications and having the station perform the sorting, grading, and packaging processes.
- Signing contracts with Master Company and al-Asdiqaa' Company and Ramses Factory for preparing, packaging, and sorting the onion, garlic, and grapes crops.

Component

Agricultural Land Component

Objective

Show-casing different agricultural models for safe clean agriculture as educational models that can be replicated by farmers for learning and acquiring experiences in modern agricultural practices as replicable models for entrepreneur farmers in Upper Egypt

Quantitative Achievements

Cultivating an area of 24 feddans including greenhouses by means of cultivating economic high productivity crops that become educational models for small farmers

Qualitative Achievements

- The agricultural land component continues to implement efficient and high quality agricultural processes by means of the following:
- * Implementing a number of trainings for girls in modern agricultural practices (training on methods of collecting the cucumber crop and malfunctions of the irrigation system)
- * Cultivating 2 greenhouses of cucumber and har-



vesting its produce for an area of 2 feddans with a total of 60 tons Harvesting the greenhouse production of an area of one feddan with a total amount of 19 tons of the pepper crop

- * Harvesting the greenhouse production of an area of a quarter of a feddan with a total amount of 1.5 tons of the cantaloupe crop.
- * Producing 32 tons of avocado and papaya
- * Cultivating 320 braided palm trees in an area of 18 feddans
- * Cultivating various agricultural models as examples of safe clean agriculture such as:



Crop	Cultivated area	Quantity of produce
sweet peas	10 kirats	½ ton
Yellow maize	1 feddan	3 ½ tons
White maize	2 feddans	7 tons
Cumin	2 feddans	1 ton and 400 kgs
Potatoes	3 feddans	24 tons
Coriander	6 kirats	¼ ton



CEOSS seeks to implement models that have an economic return through the following:

- Implementing a fish farm pilot model, where 2 fish tanks have been built with a production capacity of 15 thousand fingerling fish and seeking the assistance of some technicians and consultants and those who have experience in fish farms.
- Cultivating tomatoes, strawberries, and peppers inside greenhouses and evaluating their economic feasibility
- Cultivating all the area of the agricultural land with 900 fig seedlings to produce a crop as well as providing protection for the land in order to make all possible use of agricultural land
- Seeking the assistance of consultants and experts in following up on the cultivated crops and limiting water quantities by the use of drip irrigation
- Raising the efficiency of the sorting and packaging station in order to code the station with the official entities of the state such as the National Authority for Food Safety; and seeking to obtain the necessary quality assurance certificates.
- Following agricultural policies set by the Ministry of Agriculture through working on food security products, the cultivations, and vertical production to increase the produced quantities and to sustain the concept of rationalizing water usage by encouraging farmers to apply drip irrigation methods to conserve water, thus improving farmers' economic level.
- Changing small farmers' culture towards the use of modern techniques in cultivating and harvesting crops using modern agricultural machinery in all chains of agricultural processes.

The Most Important Partnerships throughout the Year

- Partnership and Contractual models with private sector companies and governmental institutions are among the methodologies followed by the unit and is considered among the factors of success and reaching economic opportunities and more profitable markets.
- New partnerships with some companies to provide services of the sorting and packaging station services such as cooling services (Hadaba Company and Nada Company)
- Providing sorting and packaging services for the garlic, onion, and grape crops (Master Company and -al-Asdiqaa' Company)
- Agricultural processing companies (such as Ramses Factory for fresh juices, Americana Factory, Basma Factory, and the Upper Egypt factory)
- Partnership with the Agricultural Machinery Department in Samalout for the integration and consolidation of services.
- Seeds production companies contributed to reaching high productivity and quality seeds.

Entities with which work took place

Hadaba Company for Import and Export, Nada Company for Exporting Agricultural Crops, Master Pack for Trading Agencies, al-Asdiqaa' Company for Refrigerated Transport, Import, and Export, Ramses Factory for Fresh Juices, Basma Factory for Food Industries, Orouba for Food Industry Compa-

ny (Basma), Americana Group, the Ministry of Agriculture, the Agricultural Research Center, New Motors Company, Tanta Motors Company, Trans Orient for Marketing (TOM), Daltex Corporation, University of Minia Faculty of Agriculture, and the soil analyses lab of the agricultural directorate

Difficulties and Challenges

There are a number of climate, health, and economic changes that are affecting the project:

- In light of the climate change that the whole world is facing and its harmful consequences in all life aspects whether economic or social in general, Egypt has faced a fierce storm, which had a clear impact on Upper Egypt. The storm led to a plethora of problems and losses. Harm became evident when heavy rains were accompanied by violent winds that affected agricultural production in general. The most affected were small farmers who had parts for their crops damaged, that being the family's main income and the main source of spending and meeting needs. The strong winds and heavy rains damaged some crops such as wheat. The agricultural damage reached the extent of wheat dormancy, which might decrease the quantity of production, thus affecting the standard of living of small farmers. The storm's negative effect directly affected families' income levels.
- The spread of the COVID-19 virus and the economic and health impacts of the pandemic, as well as the extent of applying the precautionary measures such as closing of many factories and shops, reducing seasonal and daily labor, and the lockdowns; all led to weak economic activity in general and weak agricultural activity in particular.

The changes mentioned had the following negative effects:

- A decrease in the economic level of farmers affected by the violent climate change and this was reflected on their ability to purchase production requisites.
- The weak marketing and exporting opportunities of agricultural crops especially during the transitional period in many countries, thus affecting exporting contracts for operating the sorting and packaging station.
- Despite the negative effects, some procedures were taken that had positive effects such as the mechanized harvesting of wheat. This was a positive element considering this phase's requirements, which is harvesting wheat (where 10-15 workers are normally needed for harvest per wheat feddan). However, considering the spread of the coronavirus and the emphasis on the dangers of gatherings, mechanization assisted farmers positively through the presence of machinery that did not need numerous workers.

Microfinance Unit

CEOSS places the Micro-finance Unit (Amal) at the top of its priorities and considers it as one of the most important mechanisms in improving the quality and sustainability of the target citizens livelihood conditions. It is also one of the means that contributes directly to combating unemployment. This is in addition to empowering the targeted community socially and economically through enabling them to own production means and other tools and materials that are required for the sustainability of their enterprises and in turn will contribute to improving their economic and social conditions.

Objective

- * Providing effective financial services for individuals who are economically active in the targeted communities to empower them to increase their income and improve their livelihoods.
- * Empowering most vulnerable groups especially female headed households and economically active youth to build a capital that contributes to achieving economic and social empowerment.
- * Providing technical support for the target groups of entrepreneurs to improve their performance and develop their enterprises.
- * Expanding The utilization of the digitization techniques in the field, at the clients' locations, to ensure the transparency with the clients and to respond to their demands with the highest quality and speed.



Main Achievements:

- In order to face the coronavirus pandemic and to help clients to continue their enterprises due instalments of 14,500 clients have been carried over. These represent approximately 29% of the total active portfolio clients.
- Opening new branches in 'Ayyat and Saf in Giza Governorate and Mattay in Minia Governorate
- Starting electronic collection of instalments through signing a contract with Bee Company and issuing funds through Meeza card and in this regard and in order to enhance working through electronic payments, 4791 Meeza cards have been issued for our clients
- "Amal" has represented the Micro-finance sector in the membership of the board of directors of the Egyptian Federation for Financing Medium, Small & Micro Projects (EFFMSMP) as well as the board of trustees of the Microfinance Activity Monitoring Unit of the Financial Regulatory Authority.
- A member of Sanabel Microfinance Network of Arab Countries
- The average repayment rate during this year reached 98.55%
- Average risk portfolio during this year reached 2.90%
- Operational efficiency 98,55%
- Financial efficiency 2,90.%
- During the past five years "2016 to 2020", 333,792 clients have been reached and their enterprises have been financed with a total amount of 2,050,119,400 Egyptian pounds.



Success Story

I Will be Able to Grow and Grow

My name is **Mervat Aziz Agban**. I am from Abou Qurqas District, Minia Governorate. I do not read or write. I have been a widow for 13 years. I have one son who is still a student and one girl who has finished her studies. I had a sum of 60 thousand pounds, which I used to start a business trading in ready-made garments. Although it was a very small sum, but things were OK and I worked in certain items of dress, not all items, of course. When I found out that CEOSS was giving loans I was encouraged to know more about them and eventually started to deal with them from March 2020. The loan sum increased my capital. I added new items of goods. When I finished repaying the loan, I found out it was suitable and made my business bigger. Immediately, I asked to have the loan renewed. From that time until now, the loan money from Amal for micro financing is working well and helped me to make more money through adding new items from the market. Currently, I am working in different types of items to be able to meet the needs of the market. Thank God everything is fine now and during the coming time and with the help of "Amal", I will be able to grow more and more. As for my children, when my business grew, I was able to pay the expenses of my daughter's marriage and to continue paying for my son's education at school.



Success Story

I dream my business will have many branches

My name is **Raed Sayed**. I am from Rowda Village in Minia Governorate. After finishing my studies, I decided to look for a job and to begin a business on my own. Indeed, I began my business with a sum of 50,000 Egyptian pounds, but this was not enough to achieve my ambition in expanding my trade. I got to know "Amal" for micro loans and I obtained my first loan, which provided me with a chance to sell various products. This was the beginning of expanding the achievement of my dream especially after renewing the loan for three times. My capital is now 200,000 pounds. I still have big dreams to open more branches in different areas.

Significant Partnerships

1. The Financial Regulatory Authority
2. Egypt Post
3. National Bank of Egypt NBE
4. Qatari National Bank QNB
5. The Egyptian Swiss Company for Life Insurance
6. Iskan Insurance Company
7. Mohandes Insurance Company
8. Bee Company
9. Abdul Latif Jameel Poverty Action Lab (j-pal)



Dialogue Unit

The Dialogue Unit continues to spread and promote the culture of dialogue and peace building through the programs of the two units: The Forum for Intercultural Dialogue (FID) and Peacebuilding. It achieves this by empowering active groups, especially youth, from cultural, religious, media and academic institutions, and civil society institutions, to be agents of positive change in their institutions and communities to work towards enhancing community cohesion and combating hate speech. This is achieved through partnership and cooperation with governmental and non-governmental bodies and institutions at the local, regional, and international levels in order to contribute to building a pluralistic democratic society based on the values of citizenship and human rights principles and the respect of diversity and difference within a just legal and constitutional framework.



In light of the changes and challenges facing the Egyptian society due to the coronavirus pandemic and its economic, social, and cultural repercussions on citizens and the negative phenomena it has caused, such as domestic violence, bullying, social isolation and feelings of fear and anxiety, especially among children, the unit has responded to these negative cultural variables and phenomena

through various work programs. It has also responded by investing in the community cadres that it works with, encouraging them and providing opportunities for them to have roles in the face of the crisis. Indeed, the unit has been able to respond to the crisis by designing and implementing various community initiatives with some partners.

During this year, the unit worked according to a number of tracks that included:

- Networking and coordinating with the Egyptian government through partnership with the Ministry of Social Solidarity on national initiatives. This was achieved through the initiative to promote citizenship values and practices in Minia Governorate.
- Continuing capacity-building programs and empowering active groups in the local communities in the fields of dialogue and peacebuilding through various mechanisms commensurate with the context of the coronavirus crisis.
- Adopting community initiatives and encouraging target groups to design and implement initiatives that contribute to achieving the unit's goals and that respond to societal changes.

Capacity Building of Young Leaders Program

The program aims at building and qualifying leading cadres of youth in the field of dialogue (this includes religious leaders, female preachers and church servants, academics, media professionals, representatives of civil society and students in religious institutions) in order to qualify them to be agents of change and bring about positive change in their communities.

Title here

Number of Initiatives

115

Number of Participants

2828

Number of Initiatives

28

Main Achievements:

- Strengthening partnerships with a number of entities to spread the values of dialogue and citizenship, including:
 - * Partnership with universities (Al-Azhar - Assiut - Aswan) in order to target students as an important sector.

- * Partnerships with educational directorates, cultural palaces, and youth centers in the governorates of Qena, Luxor, and Aswan through designing and implementing various initiatives such as "A Nation Without Rumors", "Upper Egyptian Women" and "We are All Egyptians."
- * A group of academics have been selected to participate in the university's crisis committees.
- * One of the female participants in the media professionals program has been chosen as a member of the new Egyptian parliament.
- * Various mechanisms such as art, sports, and competitions have been used to spread the values of dialogue between youth and children in local communities through initiatives. These are inputs used by young religious leaders, young media professionals and young civil society representatives who produced songs and films that were circulated and used as tools for learning and awareness.
- * Trainers have been prepared in the field of dialogue and community peacebuilding; a group of 25 participants consisting of media professionals, academics, civil society leaders, and religious leaders were trained to become trainers.



• Designing and launching initiatives such as:

- * An initiative called "Students without Discrimination" with Aswan University, in which 400 students participated. Some students participated with paintings expressing confronting bullying and discrimination and promoting equality. Others wrote and acted plays while others participated in sports that enhance team spirit and joint work.
- * An initiative called "Protect Yourself ... Protect Your Country" in partnership with Al-Azhar University, Al-Azhar Girls College, the Seminary College, and the Faculty of Theology and in coordination with local units in the villages of Bani Ahmed, New Minia, Taha, and Damaris in Minia. Through this initiative students in colleges raised awareness on protection from the new coronavirus in these most vulnerable and most needy poor villages as well as providing sterilization services and distributing disinfectants and hygiene tools to families. Launching an art competition in partnership with Assiut University, in which more than 150 students participated, drawing messages of awareness about the coronavirus and messages supporting the values of community solidarity, which were published on social media and collected in a book entitled Youth Make Change.



The Advocacy Program

The program aims at advocating and gaining support on the issue of confronting hate speech in social upbringing institutions. It also works towards placing this issue in the center of public opinion and media attention as well as adopting new trends and ideas and influencing decision-makers to take positive steps towards dealing with these issues.

Title here

Number
of
Initiatives

8

Number
of
Participants

442

Number
of
Initiatives

2



Main Achievements:

- Preparing an analytical study entitled "The prevalence of discrimination and hatred practices within social upbringing institutions".
- Receiving the American Ambassador, the Acting Director of the United States Agency for International Development (USAID) and a delegation from the American Commis-

sion in order to become acquainted with the experiences of the forum participants in working to confront hate and discrimination speech, and to promote the values of citizenship.

- Preparing a number of opinion papers by groups of young media professionals and academics on the topic of hate speech as a result of the trainings the forum organized for them.

The Integrated Development Model Program

The program aims at implementing integrated development models through partnerships with local organizations as well as implementing initiatives that include cultural and social inputs for awareness, capacity building, and empowerment, which contribute to advancing the role of dialogue, culture, peace and diversity in marginalized communities. The work is carried out in four integrated models in the governorates of Minia, Assiut, Cairo and Alexandria.

The development model is applied in 4 societies.

The four models target 450 households with an average of 5 members per household for a total of 2,000 people.

Number of participants in activities during 2020:



Main Achievements:

- Entering into new partnerships with NGOs (Sila in Alexandria and Assiut Businesswomen Association)

International Dialogue Program

This program aims at promoting partnership and solidarity at the regional and international levels in common issues by strengthening alliances and exchanging experiences to develop cultural interaction based on mutual trust. A number of activities were achieved as follows:



The Arab-Arab Dialogue

Members of the Dialogue Network in the Arab Region and other Arab participants from different countries met in a meeting entitled "Social Solidarity to Overcome the Coronavirus Crisis; New Methods and Mechanisms" in which more than 160 participants took part through the application of zoom to discuss the role of civil society institutions and social solidarity in the crisis. The seminar concluded with a number of recommendations, the most important of which is the necessity of ongoing communication between Arab institutions to exchange ideas and experiences that they are carrying out in face of the pandemic and to build links to support social protection policies at the Arab level.



The Arab-European Dialogue:

The eighth round of the Arab-European dialogue, entitled "What we can learn from the COVID-19 pandemic" was held via the online application Zoom, with the participation of 55 cultural, religious, academic and media leaders from Germany, Sweden, Greece, Netherlands, Russia, Saudi- Arabia, Jordan, Lebanon, Iraq, Morocco, Palestine and Egypt.



Success Story

Samar Mohamed, a participant in the young media professionals program says:

I learned from the workshops that I participated in at the forum a lot of citizenship values that are based on rights and duties, and acceptance of others who are different from me. I also learned about the role of the media in promoting these concepts in society.

I had observed a real problem and challenge in my community in Alexandria Governorate, which is the absence of a walkway and a beach for persons with disabilities. Since I have faith in the rights of this group to enjoy all their rights as citizens, I submitted a complete proposal to the governor of Alexandria, along with the visualization, and architectural drawings, as well as the steps taken with the Central Administration of Beaches. Accordingly, the governor approved the proposal and spoke about it in the media, specifically on the program by Amr Adib, to begin its implementation after the end of the coronavirus crisis.

I felt that I was a model for the real role of young media professionals who learned about citizenship, and by virtue of their role in monitoring problems, they use their capabilities and relationships to make citizenship a practice on the ground.

Success Story

Hala Mohamed Rabei', a female preacher from the Ministry of Endowments in one of the groups of preachers and church servants in Minia. She says:

This wonderful journey which began nearly two years ago, in accordance with the protocol between the Ministry of Endowments and CEOSS, has had a profound impact on me at both the personal and professional levels. It deserves to be talked about with pride because of its positive effects at the personal and professional levels, as:

My manner in dealing with others whether in the family or at work has changed.

I was able to address some of my weaknesses and to identify my strengths and work on developing them as well as investing my potential in a better way.

I became willing to listen to those around me, thus becoming closer and more understanding and their confidence in me increased.

I had an increased desire to do something for my community during the difficult period of the coronavirus crisis, so I gave free online lectures entitled "Awareness ... Let us start over."

An Important Event, the Dialogue Unit and Facing the COVID-19 Pandemic

The Covid-19 pandemic hit unexpectedly and the Dialogue Unit took the initiative to confront this pandemic by implementing a number of initiatives that contributed to affirming the values of cohesion and solidarity in times of crises and helped local communities cope with it. These initiatives, in which youth participating in the forum partook, extended from Aswan to Alexandria along with governmental and non-governmental institutions such as NGOs, youth centers, universities, and religious, health and academic institutions.

In Aswan, the initiative called "A Crisis will Pass" had a cultural and artistic touch, with the aim of upholding the values of pluralism and accepting difference through art performances that residents and patients watched and interacted with from the windows and balconies of homes and isolation hospitals. This initiative was also characterized by activating the role of youth in coordination and cooperation with the university and youth centers.

The Islamic and Christian religious leaders took the lead in the initiative "Together in Good and Bad Conditions" in Luxor Governorate, one of the first governorates affected by the pandemic, at both economic and health levels. They spread messages of reassurance and solidarity and provided support to the affected families.

In the face of the psychological effects caused by the precautionary measures, especially on children, the "One Hand in Crisis" initiative in Assiut in the villages of Deir Dronka and New Dronka, and in cooperation with the Egyptian Family Home in Assiut, Assiut University and the Deir Dronka Youth Union, aimed at spreading awareness of the importance of solidarity and community cohesion in confronting the coronavirus crisis. The initiative included activities for children at home through art and drawing.

In Alexandria Governorate there were the initiatives of "One Hand in Crisis" and "Giving Back", and in these two initiatives the ability of the Forum to strengthen partnerships was evident since it included the Egyptian Family Home in Alexandria, the Evangelical Church, the State Information Service, the Women and Development Association, and young media professionals and journalists. The initiatives worked in coordination with representatives of the Ministry of Health and Housing to oversee the disinfection and sterilization processes.

In the "One Hand in Crises" initiative, Assiut University students aimed at introducing the spirit of unity and community cohesion in crises as well as confronting the stigma and discrimination directed at people with the coronavirus through drawing and sending messages of solidarity with them. This was also embodied in an initiative to support nurses in Minia Governorate in a gesture of solidarity with this group of women who stand in the front lines to confront the pandemic and are exposed to many social problems due to their work and their proximity to patients.



In Minia, the initiative "Protect Yourself ... Protect Your Country" targeted 4 poor villages. It embodied the spirit of solidarity among students from religious Christian and Islamic colleges and institutes through their role in educating people about the virus, its dangers, methods of infection, and methods of prevention. Participants in this initiative also provided sterilization services, distributed disinfectants and hygiene tools to 180 families and sprayed and disinfected vital places such as Al-Azhar College, the post office, and other busy streets.

To reduce bullying against nurses and in solidarity with them, service groups and preachers in Minia conducted a field visit to the oncology hospital and presented them with gifts of their own making in a humanitarian gesture to encourage them to play their role in fighting the pandemic.

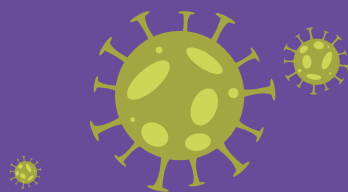
- The topic of the virtual world and its impact on the culture of dialogue has been studied, as the virtual world and social media have become real and unavoidable in our present world, especially after the emergence of the coronavirus pandemic crisis. It also covered how this virtual world affects the culture of dialogue and acceptance of the other since many dialogues and discussions are currently carried out in this virtual world.

Initiatives in Partnership with the Egyptian Government

In partnership with the Ministry of Social Solidarity, an initiative to promote citizenship values and practices was launched in 8 villages in Minia Governorate with the aim of enhancing the values and practices of citizenship, and respecting cultural diversity through the formation of a social, cultural and developmental climate that supports community peace and sustainable development.

Within the framework of this initiative, when al-Barsha Village in Mallawi, Minia was hit by a sectarian crisis, the Forum for Intercultural Dialogue, in partnership with the Ministry of Social Solidarity, launched the "One Hand Against Coronavirus" initiative, to bring together young people under the idea of solidarity and working together in times of crises instead of conflict that could lead to the disintegration of society.

The initiative was carried out with the participation of 25 volunteers from Muslim and Christian youth who carried out awareness raising activities and distributed preventive materials and disinfectants to 300 families in the village. They also organized an event in which 60 children participated. The children expressed the values of citizenship and community solidarity by drawing and art. The initiative concluded with the participation of young people together in drawing a number of murals in the village that reflect the importance of community cohesion and solidarity.



Dar El-Thaqafa Unit



Dar El-Thaqafa

is one of CEOSS' units. It aims at spreading enlightened cultural and religious awareness that covers various fields and trends and creates a positive impact among the general and Christian public.





First: Bookstores

The Garden City bookstore at Kasr el-Dobara Church has been renovated and its area was increased



Dar el-Thaqafa –has participated in the Cairo International **Book Fair** and for the first time displayed only its books in a stand allotted for its own publications, where high sales were achieved..



Dar el-Thaqafa has started **selling its books online on Souq.com**, thus becoming the first Christian publishing house to enter the realm of selling its books on a public electronic platform..

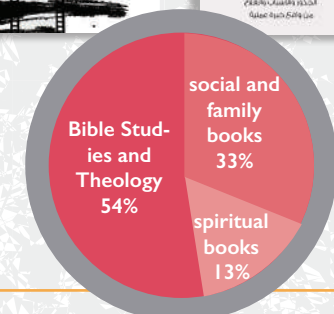
سوقا
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Second: Publications

2020 Publications

1. Dar el-Thaqafa has published **An Introduction to the Old Testament** by John Dreen which is one of the most important books worldwide and one of the best selling at world level, and it's a completion of the first part "Introduction to the New Testament".
2. Dar el-Thaqafa has published the last part of the book **"The Cultural Background to the Old Testament"**, which includes an explanation of the poetic books, the books of wisdom, and the prophetic books. With this, the entire 6 parts series have been released. .
3. As a continuation of Dar el-Thaqafa's vision in reviving its theological and Biblical heritage, it has brought back to light the huge and important volume: **An Introduction to the New Testament** by professor of the New Testament Rev. Fahim Aziz. It has also published the two books **The Reason Why** and **Owners of Happiness** by Reverend Ibrahim Said.

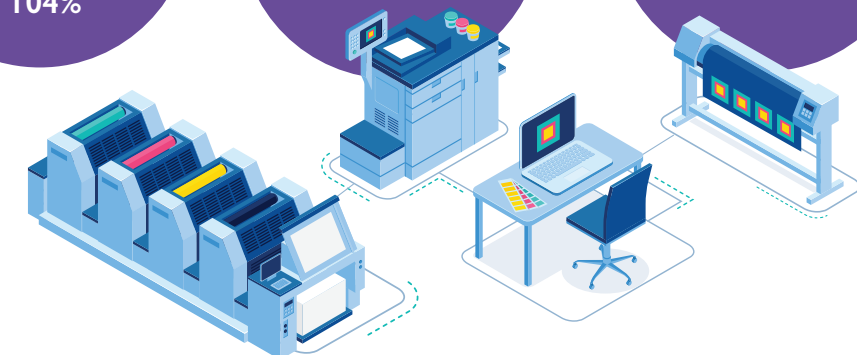


Third: Print house

The print house has achieved this year's plan with an increase of 104%

136 contracts have been signed during 2020.

The total number of printed copies reached 11,17,952.



CEOSS

Media and Art Production

The Media and Art Production Unit is one of CEOSS' units that specializes in documentation and production of educational resources. It also undertakes informing the public of CEOSS' approaches, programs, and activities through its communication with different media outlets at the local, arab, and international levels. The unit achieves this through working towards developing and implementing communication plans in which the media disseminates CEOSS' mission and objectives through a number of units such as the media, art productions, curricula, and social media.

Objective

The unit aims at empowering the community in the realm of knowledge by disseminating the thought of the organization, its approaches, programs, and activities so as to ensure its strong and effective presence as well as creating a supportive environment to developmental approaches, co-existence, and advocating for the causes of the poor and marginalized.



Art Production

This production aims at enhancing and empowering the programs of CEOSS and civil society organizations in the realm of capacity building and disseminating awareness by means of innovating visual media through producing movies, photography, and montage.

Achievements:

First: Movies:

At CEOSS

- 3 promos were edited.
- 6 movies were filmed and edited.
- 10 episodes of the series "Your Health is our Concern" were filmed and edited.
- Five videos were subtitled with a total time of two hours.

For external clients

- Filmed and edited montage of five short videos.

Second: Photos and videos of filmed interviews

Photos of 75 events

Videos of 37 events



Social Media

This aims at the effective use of social media to create online interactive channels with the aim of providing information of the objectives and activities of CEOSS as well as building a good relationship between its programs and targeted beneficiaries.

Achievements:

At CEOSS

The unit has posted 240 posts. The followers of CEOSS accounts have reached 300,000 followers. The accounts of Dar el-Thaqafa, Horus Hospital, and Itsa Wood have been advertised.

The most prominent post is that of applying to receive loans online, which reached a number of 35,259 views and obtained 2707 interactions.



Nine Zoom events have been managed and a video explaining the use of the program has been produced.

For external clients:

294 posts were posted on the account of the Evangelical Church in Egypt and the followers of this account reached a quarter of a million followers.

A new account was established for the news of the Evangelical Church in Egypt.

The most prominent post was the post requesting prayers for the Head of the Evangelical community when he contracted Covid-19. This post reached a number of 240,256 views and 29,196 interactions



Media

This aims at following up on public opinion media and experts on CEOSS' vision, mission, and strategic goals as well as expressing CEOSS' approaches with the aim of achieving an effective societal presence.



Achievements:

- More than 500 pieces of news have been published in all newspapers, websites, and news agencies (al-Ahram, al-Akhbar, al-Masry al-Youm, al-Watan, Youm7, al-Bawabh News, the Middle East News Agency MENA, Veto, Dostor, Shorouk...)
- More than 20 news reports have been broadcast as well as a number of media coverages on various television channels whether on news bulletins or morning or evening programs on all channels of Egyptian television (MBC, DMC, Extra News).
- Covering all official events of the Evangelical community, including celebrations and official occasions.

Curricula and Press

These enhance and empower the programs of CEOSS and civil society organizations in the realm of capacity building and disseminating awareness through production and providing accessibility as well as contributing to preserving the memory of CEOSS through documenting its activities and intellectual production.

Achievements:

- Producing a special curriculum for the dialogue unit on the topics of peace building
- Assisting in documenting the work of the Forum for Intercultural Dialogue (FID) 25 years
- Producing the first issue of al-Nessour
- Producing movie material on gender issues
- Producing awareness messages (posters) on the coronavirus
- Producing five issues of Re-salet al-Nour magazine
- Issuing CEOSS' annual report for 2019
- Producing awareness messages (posters) for persons with disabilities on the coronavirus



Health Centers

Horus Hospital seeks to provide high quality health services that includes medical examinations and radiology at suitable prices for all categories while being committed to the safety and security standards at the hands of a highly qualified medical team.



Main Achievements:

1. Increasing the number of partners. Contracts have been signed with 66 different institutions (NGOs, healthcare companies, syndicates, religious institutions, doctors and individuals from the communities) with the aim of reaching the poor and most vulnerable groups.
2. Introducing visual correction surgeries using LASIK, which is considered the newest technology in the realm of correcting vision. 13 surgeries have been conducted.
3. Equipping a new additional dental clinic to develop and improve the provided service and to reduce waiting time for the patients.
4. Within the framework of serving the community and reaching poor and remote areas and in partnership with some civil society organizations, cataract surgeries have been performed for the poor and marginalized with a total of 174 performed surgeries in 2020.
5. In the framework of the cooperation with the governorate and CEOSS eye program, affiliated to the local development unit, and through "the Peace Initiative" in Barsha Village, a village that had witnessed some security issues, 89 citizens were examined.



Success Story

Mr. Essmat Sayed Moussa Ayyad from Tawfiqia Village, Samalout District, 50 years old.

Mr. Essmat suffered from retinal detachment and has been submitted to several surgeries in different places. However, the results were always negative to the extent that he completely lost his eyesight. He came to Horus hospital accompanied by his two brothers. Mr. Essmat was examined by the skillful medical team, who is specialized in this type of surgeries and was admitted to one of the surgical operation rooms equipped with highly technological equipment in the field of retina vitreous surgeries at the level of Upper Egypt. It was God's will that he see again. He expressed the fact that before the operation, his sight was very poor, but after the operation, his vision became very clear.

Main Achievements

Examina-
tions
10538

Convoys
28236

Surgeries
1504

Dental
Interventions
1733

Success Story

Life with Different Eyes

Miss Injy Adel

Injy Adel is a young woman in her twenties living in Edmo, a simple village in Minia Governorate. She was suffering from very short eyesight, -15 for her left eye and -18 for her right eye. Thus, she wears eyeglasses with thick lenses, something that is unacceptable in rural communities especially for young women. Moreover, her condition is not suitable for conducting a surgery by LASIK to correct her vision, something that had a negative impact on her emotional and psychological health. Therefore, there had to be another sort of intervention.

Horus Hospital, with its medical services has a vital role as part of CEOSS projects in this village and the neighbouring villages. Moreover, the hospital is greatly trusted by everyone, and so Injy was examined by a consultant who is specialized in retina, cataract, and visual correction by implanting lenses. Injy's first surgery was conducted on 9/10/2020 and in this surgery, American lenses were implanted. This was a turning moment in Miss Injy's life, when the measurement of her left eye changed from -15 to +1.25, which is considered an achievement by all means, especially that she could see without eyeglasses.

On her first day of follow up, she was extremely happy. She gained more self-confidence and the second surgery was conducted on the right eye on 16/10 at the hospital, using the same technology and the results were amazing.

CEOSS

Itsa Wood

Itsa Wood for Furniture

is one of CEOSS' projects and it produces very high quality furniture made from natural wood, whether for homes, hotels, or offices.

Objective

Itsa Wood for Furniture contributes to creating employment opportunities and training human cadres that can integrate into the society with dignity.

During 2020, despite the impacts of the coronavirus pandemic, and with the support of CEOSS management, the project has been able to create employment opportunities and true productivity to ensure continuing income for the staff. Itsa Wood was able to modernize its production to be able to participate in maximizing CEOSS' internal revenues and supporting its mission in reaching financial sustainability.



Itsa Wood continues its success in dealing with institutions and individuals as: Wood-en crafts were supplied to Derayah University in New Minya for the fifth year in a row, which consisted of student room furnishings, in addition to equipping the library for the faculties of dentistry and business administration at the university.



90
bedrooms



28
saloms



15
home
libraries



35
dining
rooms



110
various
units



11
kitchens



Training Centers Unit



This unit aims at collaborating with civil society organizations and religious institutions and cooperating with them in capacity building programs.

The training headquarters unit consists of:

- 1- Itsa Center
- 2- Dhahabia
- 3- Nozha



1- Itsa Center

This center consists of hotel rooms that can accommodate up to 220 individuals and a number of four halls of different areas and capacities. One of them is a VIP hall that can accommodate 450 persons and is equipped for all types of meetings and events. The center also comprises sports courts, a camp, a swimming pool, a restaurant, and a cafeteria.

2- Dhahabia

This is a boat on the Nile situated at the middle of the Nile River bank in Minia. It has rooms for accommodation, a deck for events, a hall for trainings, a restaurant, and a cafeteria.

3- Nozha

This building comprises a restaurant above the Nozha headquarters. The restaurant is fully equipped for serving all types of meals and catering in meeting's breaks that are being conducted at the Nozha headquarters.



Main Achievements:

Being concerned about people's health during the spread of the coronavirus and out of the unit's concern for the health of both citizens and clients, the unit follows all precautionary measures and constant sanitization.

- * Inaugurating a new hall that can accommodate 450 persons equipped with all kinds of meetings and events
- * Hosting the "Long Live Egypt Convoy- Tahya Misr" that has entered the Guinness record as the biggest humanitarian convoy in the world as well as specifying a center for distributing food in Minia governorate, while following all precautionary measures.
- * The unit has accommodated about 195,000 persons during various events whether resident conferences, daily meetings, trips, or weddings by the pool.

- * The Dhahabia has received more than 75,000 persons frequenting the Dhahabia to spend time on the Nile.
- * The Dhahabia hosted a meeting organized by CEOSS and the Forum for Intercultural Dialogue (FID) addressing practical experiences in co-existence in confrontation of hate speeches. This event was attended by the American Ambassador to Cairo, the Vice Assistant to the President of the United States, the Chief Executive Officer of the United States Agency for International Development, the Senior Adviser at the United States Agency for International Development for International Religious Freedom and Major General Osama al-Qady, the Governor of Minia.

Agricultural Projects Unit

The Agricultural Projects Unit aims at maximizing CEOSS' economic returns through providing economic services based on competitiveness quality. The unit aims at achieving the highest economic returns from producing fruit crops from barhi palm trees and crossbred buckthorn; as well as producing and providing barhi palm shoots to different farms. The unit also works towards improving the environment through providing different seedlings of fruits, ornamental plants and wood trees; as well as increasing the green areas at the national level.

Unit Components:

The agricultural projects unit consists of two components:

- 1- Ismailia Farm
- 2- Itsa Nursery



First: Ismailia Farm

This farm is located on the Cairo – Ismailia Road, 5 kilometers from the June 30 Axis. It is on an area of 135 feddans and is cultivated with barhi palm trees and crossbred buckthorn trees. It aims at producing high quality produce of barhi dates, and barhi palm and spotted buckthorn shoots.



Producing first fruits of crossbred buckthorn from 2000 trees

Producing first fruits of barhi dates from 150 palm trees

Contracts have been signed to supply 4000 barhi palm shoots for 2021 and 2022 seasons.

Second: Itsa Nursery

The nursery in Itsa lies 15 kilometres to the North of Minia City. It aims at increasing green areas at national level.

Main Achievements:

1. Implementing a number of integrated projects in new cities such as New Assuit and New Sohag; as well as the project of developing the district and city of Tema in Sohag
2. The villages of Mattay District in Minia have been beautified in partnership with a group of NGOs.
3. Beautifying and cultivating the gardens of six villas in New Minia City and Samalout as well as two factories in Samalout
4. Implementing 3 farms on the Minia desert road on an area of 25 feddans.





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