



Annual Report 2017

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General Director's Message

Dear Partners:

Improving the quality of life of the poor and marginalized, empowering citizens economically, and providing opportunities for sustainable decent livelihoods for fellow citizens living in the most impoverished Egyptian villages and slum communities have been the working pillars of CEOSS since its foundation in the 1950s

CEOSS operates through setting executive plans for its various units and programs, with ensured relevance to the needs and demands of the work communities, in order to fulfill its mission practically on the ground. Throughout the last year, CEOSS has fulfilled a number of achievements that contributed to disseminating its mission to more than two million Egyptian citizens living in the poor villages, slum communities and impoverished districts, regardless of their gender, religion or belief.

In accordance with the State's policy, that currently puts special focus on the development of education, training, environment, housing, health and People with Disabilities (PWDs), CEOSS managed, through its educational, economic, environmental, health, and rehabilitation programs, to provide its services to over 300,000 citizens with the aim of improving the citizens' social, economic and health conditions. Since the State encourages young entrepreneurs to establish micro-enterprises, contributing to reducing the unemployment phenomenon and promote local industry, CEOSS has provided more than 70,000 loans to youth to establish their new projects or to develop their existing ones. This is in addition to an array of local, national and international dialogue activities and programs conducted by CEOSS' Forum for Intercultural Dialogue (FID); and the publications

adopted by CEOSS' Dar El Thaqa (DET) publishing house, that contribute to enriching the Egyptian mentality; and CEOSS' Agricultural Programs that give special attention to smallholder farmers.

As we always do, we share our achievements and successes throughout the year, to showcase the volume of activities and programs that CEOSS has implemented; and the numbers of their beneficiaries. CEOSS will continue to strive for increasing the numbers of Egyptian citizens benefiting from its programs over the coming years with the aim of sustaining its mission to develop and serve the Egyptian Citizen, and in turn develop and serve our beloved Egypt to the best that can be.

Finally, I am pleased to express my appreciation to all the ladies and gentlemen, chairperson and members of CEOSS' Board of Directors, for their continuous efforts and support to all CEOSS' staff and activities; as well as the members of CEOSS' general assembly; colleague CEOSS' staff; and volunteers across the various work communities.

I would also like to express my special gratitude to their excellency the Ministers of Social Solidarity, Culture, Economics and International Collaboration; Education; Agriculture and Land Reclamation; Environment; Local Development; Man Power; Endowment; Interior; Health; and others. Also, to their excellency the Governors of Cairo, Giza, Qalyoubia, Beni Sueif, Minia, Assiut, Luxor; and others; and to the various political, public and executive leaderships and figures; and all our partners from the private sector.

*Rev. Andrea Zki, Ph.D
President - CEOSS*

Local Development

The Local Development unit continues to work in the local poor and marginalized communities to improve the livelihood of poor communities in rural and urban areas through focusing on the most vulnerable groups such as women, youth, children and people with disabilities. This is done through building community resilience of individuals, groups, institutions and local communities to enhance their capacities to face their problems as well as the current and expected changes to combat poverty and achieve the sustainable development. During the last year, the unit achieved many successes in partnership with 208 community based organization and 222 elected committees. This in addition to a number of civil society organizations, public institutions, private sector companies, universities, research and media centers.

Education and Civic Education Program

56,529
Persons benefited from Education and Civic

10,523

Uneducated were enrolled in illiteracy classes and passed the final exams

2,003

Students were protected from dropping out of schools

2,340

Supervisors, school principals, teachers, social workers, board of trustees, and community leaders had their capacities built

28,970

School students participated in educational activities and community initiatives (sports activities, camps, trips...)

12,693

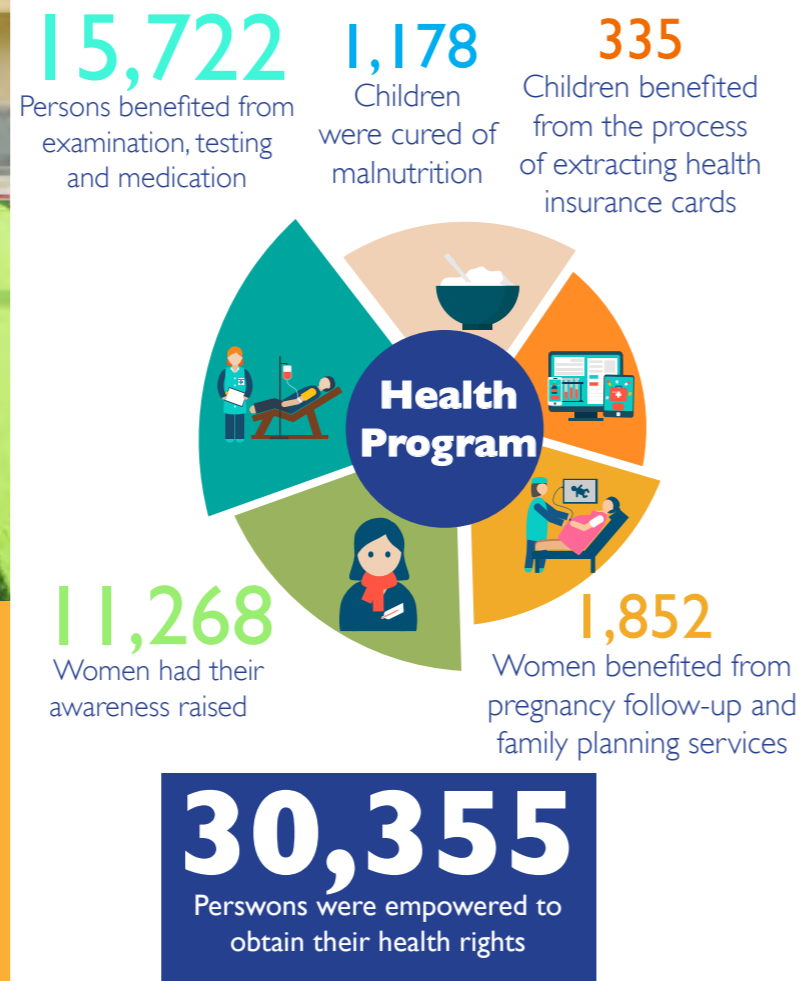
School students were examined to discover heart diseases





Key Achievements

- Concluded a number of contractual partnerships between the NGOs and the public and private sectors (i.e. General Authority for Adult Education, Ministry of Communication, Sisco Company, Nahdet Misr NGO, New Generation Schools and Heart to Heart Institution) to contribute to promoting educational level and develop the target schools.
- Developed the educational process of 48 governmental schools in Cairo, Beni Suef, Qalyoubia, and Sohag through the implementation of several interventions. These interventions included building the capacities of the staff, improving the students' participation in educational activities, developing the infrastructure, and linking the school to the community.
- In cooperation with Vodafone Egypt Foundation for Community Development, CEOSS continued to work in the "Education is Power" Schools' initiative in Sohag. This initiative targeted the development of 28 elementary schools as well as eliminating the literacy of others; during this year, the following key achievements took place:
 - Geographical expansion through working in Tahta city to develop the educational process in 13 elementary schools.
 - Developing the main tools for the educational process which included establishing 25 computer labs with 107 computers, developing 25 resources rooms for PWDs, 25 libraries and 25 playgrounds, as well as providing sport, musical and art tools required to activate the school activities.



Key Achievements

- Organized meetings for community dialogue with citizens and all concerned parties to discuss the comprehensive health insurance draft law. Consequently the citizens' opinion document was drafted; containing the proposed amendments of the law, with the participation of members of the Parliament, the Chairman of the Public Health Insurance Authority, and President of the General Federation of Associations and NGOs.
- Collaborated with the Ministry of Health and Population, and participated in the national campaign of the medical survey for Hepatitis C Virus. 1,100 citizens benefited and patients were referred to the specialized institutions.
- In collaboration with the National Program for the Elimination of Rheumatism affiliated with the

Ministry of Health and Population, a campaign for screening and raising awareness about rheumatic heart disease was carried out for 241 children (aged 5 to 15 years) in a number of villages in Minia. Activities included holding raising awareness meetings for the children families and building the capacity of the medical teams in health care units, in addition to providing the ECO radiotherapy device in the health care units.

Under the auspices of the Governor of Minia, an extensive campaign was launched to address the issues of female genital mutilation and sexual harassment in 50 communities in Minia in partnership with the National Council for Women and the Department of Violence against Women in the Directorate of Security, Women and Child departments, and Education

departments. The campaign's activities included raising the awareness of families, girls, university students, employees of health care units, and Muslim and Christian religious leaders.

In partnership with the National Program for Women's Health "breast cancer" and under the auspices of the Governors of Minia, Beni Suef, Cairo and Qalyoubia, the World Breast Cancer Awareness Month was celebrated under the slogan "Be Assured". Its activities included raising awareness of breast cancer, early detection and diagnosis of women of the 40s age and above, and free mammograms. This was conducted in partnership with the National Institutes of Oncology, the National Council for Women, university hospitals, health and population directorates and the sports' clubs.



Eye Program

51,230 persons benefitted from avoidable blindness interventions.

40,838 Persons were examined and cured

9,686 Persons' sight errors were corrected, and gone through surgeries

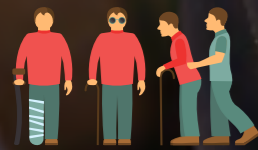
537 Persons' awareness was raised regarding prevention from eye diseases

169 Medical and community leaders, acquired more skills and awareness regarding examination and early discovery of eye diseases

Key Achievements

- Continued partnership with the Ministry of Health and Population in the implementation of specialized medical convoys for the treatment of eye diseases, which is in support of the efforts and plan of the Ministry in accordance with the National Population Strategy to provide integrated medical services to citizens in most needy areas
- Implemented medical convoys to reduce avoidable blindness for 14,186 children in 42 schools in Sohag, Minia, Beni Suef, Cairo and Qalyoubia through screening, detection and delivery of required interventions such as treatments, surgeries, and correction of vision defects.
- Developed two health institutions and support them with the necessary medical equipment to provide essential eye care services.

Rehabilitation of Persons with Disabilities Program



1,196

Persons with disabilities benefited from environmental, medical, mobility, speech therapy, academic and self-care rehabilitation services

3,569

Persons with disabilities were empowered and integrated in social and economic services and recreational activities



5,888

Persons with disabilities and their families benefited from rehabilitation services



Key Achievements



1,123

Persons with disabilities and their families benefited from raising awareness programs.

- Under the auspices of the Governors of Minia, Beni Suef and Sohag, the International Day of Persons with Disabilities was launched with the participation of 3,500 persons with disabilities, public institutions, civil society organizations and organizations of persons with disabilities. The event included many artistic and sports activities and exhibitions for the products of persons with disabilities.
- Rehabilitated 28 public institutions to be inclusive of persons with disabilities, which are visited annually by approximately 13,681 of persons with disabilities.
- Established 9 specialized rehabilitation units in 9 NGOs that provide services to people with disabilities and their families in local communities.
- Cooperated with Sohag Governorate to launch the "Sohag Disabled Friendly" Initiative, which works to make public institutions accessible for the persons with disabilities.
- Qualified (30) leaders working in the in Beni Suef governorate to use the concept of disability and integrated development manual issued by CEOSS in order to spread concepts of disability and inclusive education for teachers.
- In collaboration with Diakonia, for the first time in Egypt, a train of trainers was carried out for 25 persons with disabilities on the skills of evaluating the accessibility of public institutions; with the assistance of an international consultant in this field. As a result of this training, trainees were able to evaluate the accessibility of 12 public institutions through an evaluation tool.
- Launched an awareness campaign for work programs on disability issues through social media, which reached 650,000 people, 466,333 from inside Egypt and 203,484 from EU countries.

Key Achievements

- In partnership with the Japanese Embassy, an artificial limbs and paralysis devices was opened. This was in the light of expanding the services provided by ERADA factory, for manufacturing and providing maintenance services for mobility devices, in Obour City the Ambassador of Japan in Cairo, Chairman of the Health Committee in the Parliament, Head of National Council for Disability Affairs, media leaders and civil society organizations were present at the event.
- In partnership with the International Labor Organization (ILO) and the Ministry of Social Solidarity, construction adaptation work was done for (30) service, religious and cultural institutions and (12) civil society associations; this was done in partnership with private sector institutions in the framework of activating the Corporate social responsibility, using the Egyptian Engineering Standards and Accessibility Evaluation Criteria.
- In partnership with the Paralympic Committee for Sports Disability, convoys have been implemented to repair and maintain mobility devices for athletes to help them compete in official competitions.
- Launching the Assiut initiative, in cooperation with the General Directorate of Assiut Governorate, and launching the Inclusive Environment Initiative in Qalyoubia in partnership with the Urban Development Unit to activate the implementation of the Egyptian Code for buildings and roads and facilitate the accessibility of people with disabilities to public service institutions in the governorates.
- Building a partnership with the University of Assiut aimed at transforming the University to an integrating university in Upper Egypt. Enhancing the accessibility started in hospitals and utilities of the university.
- In partnership with "Friends of the Institute of Tumors in southern Egypt", the work of physical accessibility and adaptations was done for Assiut Cancer Hospital, which provides services to more than 40,000 patients annually from all governorates of southern Egypt.
- In partnership with Cairo Governorate and the German Cooperation Organization (GIZ), aid and prosthetic devices have been distributed to the poor disabled people in Al-Warraqa neighborhood.

15,477

Persons with disabilities were empowered by integrating them in the society, and helping them access services.



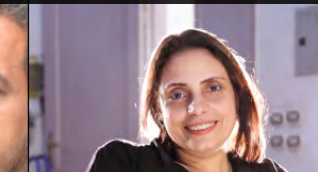
4,000

Persons with disabilities benefitted from maintenance services of aid devices.



10,100

Persons with disabilities benefitted from physical rehabilitation services (30 institutions)



1,377

Persons with Disabilities received artificial limbs, aid devices and devices for paralyses

Children at Risk Program

21,939

Children at risk and their families were empowered to access their economic and social rights.



900

Children at risk and their families were referred to governmental and non-governmental sector to receive services

20,570

Children at risk benefited from the emergency services that motivated them to continue in the education system.

273

Children at risk were protected from the work hazards.

14

Children without shelters were taken from the streets and returned to their families.

182

Program working staff had their capacities built.

Key Achievements

- Continued to develop community awareness and strengthen its participation to support the issues of children at risk, especially groups and institutions concerned with the issues of children and their families, such as child protection committees, partner CSOs and institutions, officials of public institutions, media and others.
- In partnership with the National Council for Motherhood and Childhood, training workshops were held for members of the Child Protection Committees on the roles and responsibilities of the committees using the materials produced by the Council.
- Issued a decision that a resident doctor must be present at Herafyen Medical Center. This in addition to allocating a line for receiving complains within the framework of activating Article 24 of the Egyptian Child Act, which concerns the rights of health of children.
- A group of homeless children participated in a play entitled "Green Light" on the Hanager Theater at the Cairo Opera House in partnership with the Ministry of Cultural affairs, artists, directors, and writers who have developed the abilities and talents of children to express their rights through art. 300 children and their families and those interested in the case, as well as a group of young artists and media professionals attended the play.

Housing and Environment Program



3,552

Benefited from the housing and Environment Program

349

Children and women participated in environmental initiatives and awareness campaigns

75

Leaders had their capacities built on environmental issues and human rights

3,163

Families benefited from improving the housing conditions interventions and getting rid of solid wastes campaigns

Key Achievements

- Developed (98) houses for the families of the poorest of the poor and enabled them to live in safe and healthy housing and environment consistent with the standards of adequate housing, in partnership with civil society and the private sector.
- Implemented a series of environmental initiatives aimed at improving the environmental conditions in Al Warraq and Al-Nasr in Cairo and Giza and increasing their ability to adapt to climate change. These initiatives included the implementation of 20 environmental models in 11 public institutions, including the provision of solar heaters, roof plantation, provision of photovoltaic cells to rationalize electricity consumption, the implementation of models to rationalize the consumption of irrigation water, the cultivation of 1,050 trees. This was carried out in partnership with the EEAA, Basateen and Wrraq districts municipality, the Gardens Administration, Hygiene and Decorations Administration, Slums Development Administration, Social Affairs, the Health Department of Basateen, youth centers and schools.
- Building the capacities of 35 of the leaders of the partner committees of the housing program and enhancing their knowledge on housing rights and the identification of new methods used in the construction of low-cost houses.

Economic Development Program

9,646

Youth were economically empowered



Key Achievements

- Worked with women in the informal sector through the implementation of 30 local initiatives to improve their livelihood conditions in poor rural and urban areas in partnership with (30) partner CSOs in the governorates of Cairo, Qalioby, Beni Suef and Minia .
- A youth employment fair was held to link youth to available job opportunities in the private sector companies. It is worth mentioning that 9 companies and 147 male and female youth seeking employment opportunities participated in the fair. 12 cooperation protocols were signed with governmental agencies, civil society organizations and the private sector aimed at enabling young people to benefit from the resources available to them.



5,698

Youth were trained and employed



172

Women joined the formal sector and included in the social insurance umbrella



3,776

Women working in the informal sector benefited from legal, financial, technical, health and educational Services.

Agricultural Programs

91,236

Small farmers and breeders were economically empowered to increase their incomes and improve their living conditions

1,060

Women were economically empowered through micro agricultural projects

38,118

Families benefited from preventive and curative veterinary convoys in rural communities

52,058

Small farmers applied good agricultural practices in agricultural models

Key Achievements

- Clearing and removing 400 tons of waste in Sahel canal at Kharqaniya and Al-Akhmayn in Qalyoubia, serving 2,000 farmers cultivating an area of 1,500 acres, through an advocacy campaign. A document of farmers' demands was signed by 1,000 farmers and 15 civil and agricultural organizations and submitted to the concerned authorities.
- The success of farmers' organizations in marketing 50,154 tons of different crops in the most profitable markets.
- Signing a cooperation protocol between farmers' organizations and the land improvement authority in Beni Suef, allowing small farmers to benefit from all services provided by the government on a regular basis and at reduced prices.
- Partnership with the Directorate of Veterinary Medicine in Beni Suef and Qalioubiya to implement preventive and curative veterinary convoys for the benefit of small breeders in rural communities.
- In partnership with the European Union, the sorting and packaging station for horticultural crops was inaugurated in the village of El Bernasat in Minia, in the presence of the Ambassador of the European Union, Minia Governor, Chairman of the General Union of Horticultural Crops Exporters, Small farmer organization, NGO representatives, and private sector companies.

661

benefited from the Capacity building service.

The Capacity Building Program

379

Leaders had their capacities built and were equipped with communication skills and monitoring of community needs and problems

191

partner NGOs had their capacities built on resilience, and mobilization of community resources

91

Governmental, media, and religious institutions who have their capacities built on data and information analysis, participation

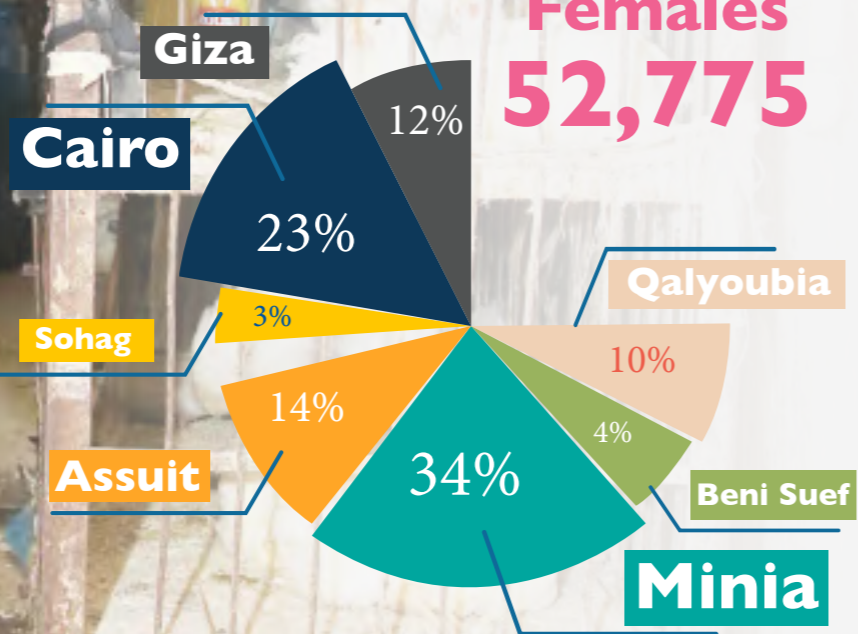
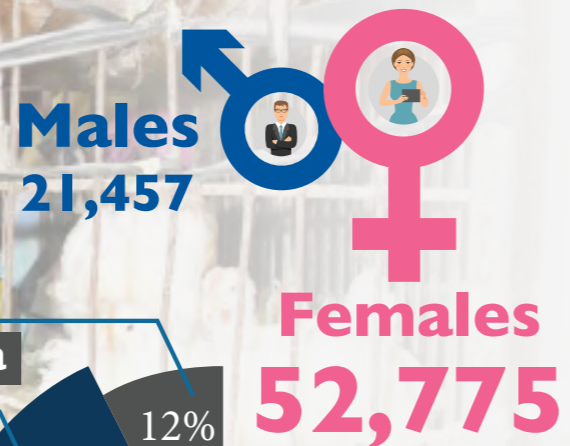
Key Achievements

- Signing 57 protocols with governmental institutions, civil society organizations and universities aimed at providing all available resources to support marginalized citizens in poor areas.
- Holding 39 hearing sessions; where citizens, and decision-makers in the governmental entities participated in these sessions to listen to the citizen's demands and rights in order to improve public services and discuss their various problems.
- Introducing (43) internal, administrative and financial statutes within associations and NGOs.
- Participation of (5,312) citizens in awareness meetings regarding community participation.

Micro Finance Development

The Unit works with the lowest income groups and those who are economically active, without regard to religion or sex, to improve their standard of living by providing financial and non-financial services, to help them in combating poverty and financial inclusion with transparency, credibility and ease in all procedures.

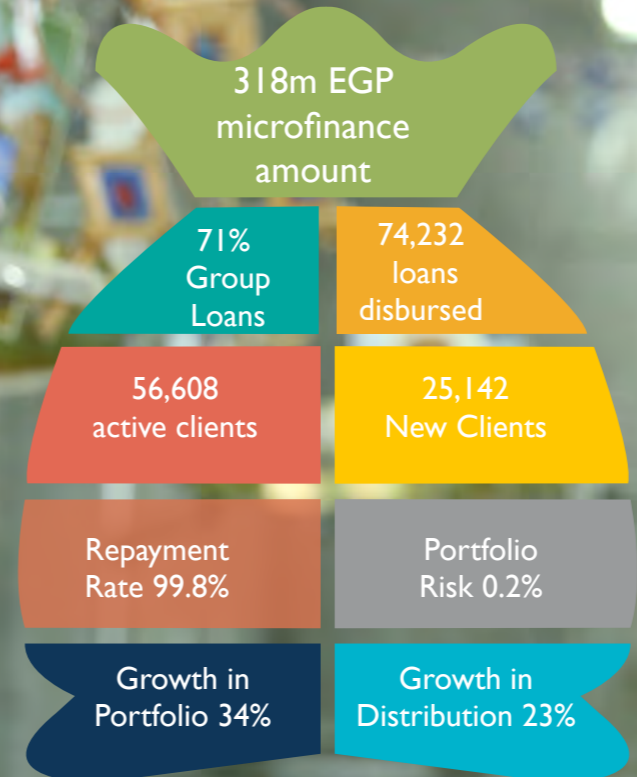
Number of loans disbursed



Percentage of disbursed loans

Partnerships and Memberships:

- Financial Regulatory Authority
- Egyptian Microfinance Federation
- Sanabel Microfinance Network for Arab Countries
- National Bank of Egypt



Major Achievements

- Signing a credit facility agreement with the National Bank of Egypt for an amount of 50m EGP.
- Using technology (tablets) to facilitate the procedures of payment and query for customer data with full transparency.
- Executing a marketing campaign on social media to encourage clients to apply for microfinance, which helped reach a larger segment of clients.
- Organizing eye care convoys for our clients and their families.
- Expanding work in Sohag.

Forum for Intercultural Dialogue (FID)

The year 2017 has witnessed several changes, one of the most significant is violence. Therefore, the Forum has continued its role in strengthening intercultural dialogue, pluralism, diversity, equality, and co-existence among different society segments. It contributed to creating healthy atmosphere of interaction and understanding, promoting the enlightenment process, encouraging more participation in public life and consolidating the principles of democracy, citizenship and group work among society members. This resulted in enhancing positive coexistence and confronting extremism and isolation. This has been implemented through addressing issues directly related to cultural development.



Work Methodology

Working with categories that can widely disseminate FID messages

Enhancing the cooperation frameworks and building partnerships with all stakeholders

Utilizing FID experience in production of useful material

Best practices:

“Nour El Eslam” Organization – Luxor:

Designed an artistic catalogue with drawings for targeted children and youth from the initiative, which reflect their understanding of the civic values as a tool to raise the awareness of other children and youth.



Key Achievements

(Firstly)

Working with categories that can disseminate FID message on wider scales, such as: CSOs, media, religious organizations, academic organizations as well as other supporting groups, that include intellectuals and policymakers:

Civil Society Organizations:

In order to convey FID message to local communities and provide opportunities for poor and marginalized people to enjoy a safe environment that respects pluralism and accept others through empowering and building capacities of these organizations.

The following was achieved:

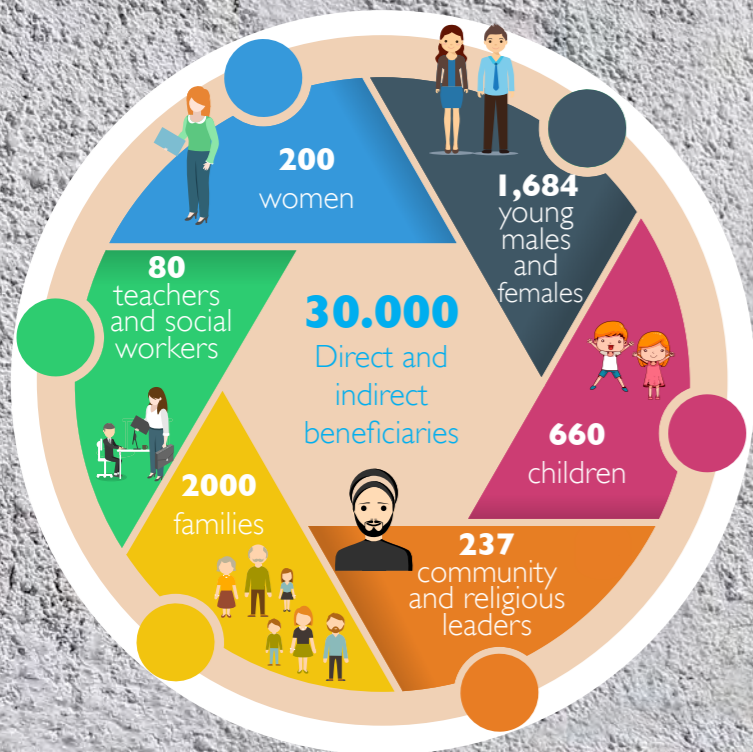
- Building capacities of 10 NGOs and providing them with technical support in the field of cultural development in the governorates of Minia, Assuit, Luxor, Aswan, Cairo, Alexandria, Beni-Suef in order to implement 10 local initiatives.
- Around 30,000 direct and indirect beneficiaries of youth, women, children, teachers, community leaders and religious leaders benefited from the implemented local initiatives.

“Maan” (Together) Organization – Assuit:

A local committee was established from the targeted leaders of the initiative. The committee comprises of members of local council, teachers, priests and sheikhs. The aim of this committee is the early detection of conflict situations prior to their occurrence and carrying out the appropriate interventions. London-based “Al Hayat” newspaper published some news about the committee's interventions and activities.



Initiatives' Beneficiaries



Partner Entities and Organizations



2) Public Meetings (2,500 Participants)

These public meetings are considered a continuation of the main FID target of the foru. It invests in its intellectuals, officials, and citizens in the local communities, as well as intermediary leaders (academics, religious leaders, media officials), to reach wider scope of targets through their educational, religious and media platforms.

Due to the ongoing violence and terrorism in Egypt, Forum held several meetings and conferences to shed light on the issue and suggest appropriate precautions. The Egyptian Ministry of Endowment, Ministry of Cultural Affairs Minia university, Minia governorate, with participation of ministers, governors, university directors, policy leaders, media professionals and academics have participated in these meetings.

Most Important Meetings

- "Together against Violence".
- "Towards Social Coherence...Consolidating the pluralism values and Belief in Diversity".
- "The Role of Civil Society and Religious Institutions in Consolidating the Culture of Dialogue".
- "Egypt for all Egyptians".



Secondly

Enhancing the cooperation frameworks and building partnerships with all stakeholder

This done with all concerned parties, governmental and non-governmental, national and international, that are cable of disseminating culture of dialogue, tolerance and non-discrimination. In 2017, FID succeeded to sign various partnerships on several levels:

1) Partnerships on local level:

- Partnership with (Egyptian Family House) in Assuit governorate.
- Partnerships with organizations and cultural palaces, youth centers, public libraries, schools, educational departments, local units, universities depending on work scope.
- Partnership with Aswan University, Community Development Organization and Consumer Protection.

2) Partnerships on international levels:

Partnership with "Loccum" Academy: 25 Egyptian and German researchers attended the Egyptian-German Dialogue, entitled "secularity of public institutions and the advisory function of religious institutions". This dialogue is considered a continuation to promoting regional and international partnerships, through strengthening alliances and exchanging experiences to develop cultural interaction based on mutual trust to reach to a clear understanding of the real situations.

Thirdly

Utilizing FID experience in production of useful material

In order to expand the benefits of those working in the cultural field; the Forum produced the following in participation with the target groups:

1) "Capacity Building Pathways for Coexistence" Manual

The manual aims to provide systematic framework to support the efforts of facilitators and trainers in managing and implementing capacity-building activities for main target groups, including media professionals, academics, religious leaders and civil society organizations.

2) "Citizenship" Document:

It includes a set of general and professional ethical principles and values, with the aim of contributing to the affirmation of citizenship values by controlling journalistic and media practices among various Egyptian media organizations through their coverage and treatment of events and related topics.

Best Practices



Women's Parliament to Promote the Values of Coexistence and Community Cohesion in Luxor

In a joint initiative between Noor al-Islam CBO, in Luxor, and the Forum for Intercultural Dialogue, 50 female leaders, activists and representatives of civil society were trained to build their capacities to be able to disseminate the values of dialogue, coexistence and social cohesion in Luxor communities. At the end of the training program, 25 female participants have formed the Woman Parliament, which includes the most successful graduates of the program. The parliament will be responsible for raising awareness on the values they were trained on during the program. Also, in coordination with the National Council for Women in Luxor, the Parliament has implemented a knocking door campaign to raise awareness on the values of peaceful coexistence and community cohesion. The campaign has targeted more than 1,000 citizens (200 families). The parliament is now working on analyzing the cultural and social needs of Luxor to design and implement an action plan, which would contribute to meeting these needs through coordination with the governmental, public, and civil society organizations.

According to the protocol of cooperation between Aswan University, Community Development and Consumer Protection Association and the Forum Intercultural Dialogue, 25 young people representing four faculties within the university were trained to become cadres who are capable of disseminating dialogue and civic values inside and outside the university. These youth transferred what they have learned to 600 more students within the university, through workshops, camps, theater and different artistic activities. All these young people go together outside the walls of the university and head to the youth centers and cultural palaces in Aswan and the educational departments to carry out various artistic and educational activities, which raise awareness regarding the values of coexistence and social cohesion. For Example, designing civic values panorama on the walls of the main tunnel that connects the regions of Aswan city in partnership with the governorate administration, CBO, CEOSS, Aswan University, the local unit, and some businessmen from the private sector. From the place where enlightenment emerges - from the University - four student groups have been formed called "Hamzet Wasl" that enable youth to continue working on the dissemination of civic values and promoting co-existence within and outside the walls of the University.

The Youth of Aswan University Leads the Enlightenment in Aswan



A joint initiative took place between the FID and San Mena Foundation in Minia, which aimed to support the values of coexistence and dialogue in the village of Taha Al-Amada in Minia. The initiative has contributed to the inclusion of the marginalized and culturally deprived groups in the list of interests of the governmental cultural institutions, where cooperation protocols were signed with the public library, and Minia Culture Palace to provide cultural services for children and youth in the village of Taha. 130 children from Taha village visited the public library for the first time in their lives, besides reading, the library provided materials such as colors, papers and others to teach children drawing and handcrafts. In cooperation with the Culture Palace in Minya, artistic, musical and the artical performances were performed for children and youth in the village; in addition to their participation in several meetings held at the cultural palace. Number of beneficiaries from these shows reached more than 500 children and youth. In coordination with the public library, The foundation seeks to establish a permanent library for children within the village of Taha to continue its role in supporting and disseminating the values of dialogue and coexistence through working with children in the village.

Minia's Cultural Institutions Open their Doors to Educate and Enlighten Marginalized Children



Peacebuilding

Peacebuilding and crisis management skills have become a major need in our world today, given the on going violence. Therefore, we continue to promote knowledge, skills, beliefs and values that could contribute to changing ideas, thus helping society to avoid conflict and violence and resolve crises peacefully at personal, local levels, and between groups. This will take place using educational curricula, previously developed by specialists.



4 Training sessions

30 CBOs

75 Community Leaders

25 Religious Leaders

Best Practices:

Hayam Omar Abdelmoamen Community Development organization - Qalyoubia

"I have started to apply the training on working children between the ages of 12 and 18, because this group has many problems, being subject to abuse. Internal psychological peace, and reducing violence were tackled with children; in addition to helping them to express their inner feelings at first, then convincing them that violence does not solve problems and that there are other alternatives for expressing anger."

The culture of peace is disseminated among graduates, as peace builders and ambassadors, through crisis management trainings.

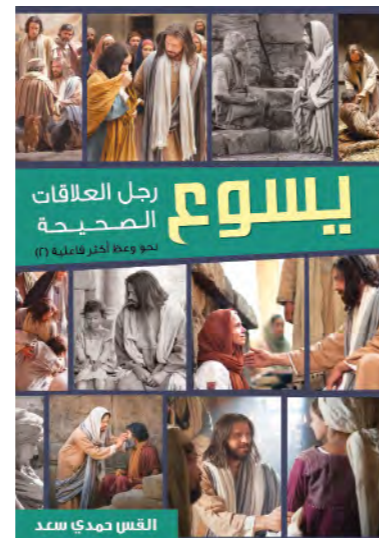
Dar El Thaqafa (DET)

Over the course of 50 years, Dar ElThaqafa (DET) has been a pioneer in the field of Christian publishing through the adoption of an enlightening role. It has not stopped at theological, doctrinal and scriptural publications; DET has penetrated all areas such as society, family, children, youth, development, citizenship and others. Today, our vision to enriching the Arabic library is becoming clearer through addressing new issues in a rapid changing society. This is done through the translation of the best-selling books in the world, or the publications of prominent Arab writers in their fields.



Major Publications

DET published a book discussing the phenomenon of pornography addiction "5 Steps to Breaking Free from Porn," by Joe Dallas, "Jesus the Man of Righteous Relations," by Rev. Hamdi Saad, and "52 Things Kids Need from a Mom," by Angela Thomas.



To mark the 500th anniversary of the Evangelical reform, DET published "A Brief Introduction to the Reformation," by Glenn Sunshine, "Martin Luther: The Great Reformer," by John A. Morrison, and "Confession and Creeds," by Rev. Abdul Masih Stefanos



107,000 Books were sold

Bookstores



Best Selling Publications



The Bible and today's world, by Rev. Suheil Saad and What Before Marriage, by Rev. Tharwat Thabet

Media Production

CEOPress

859,296 copies
External Clients' Publications

600,208 copies
CEOSS Publications

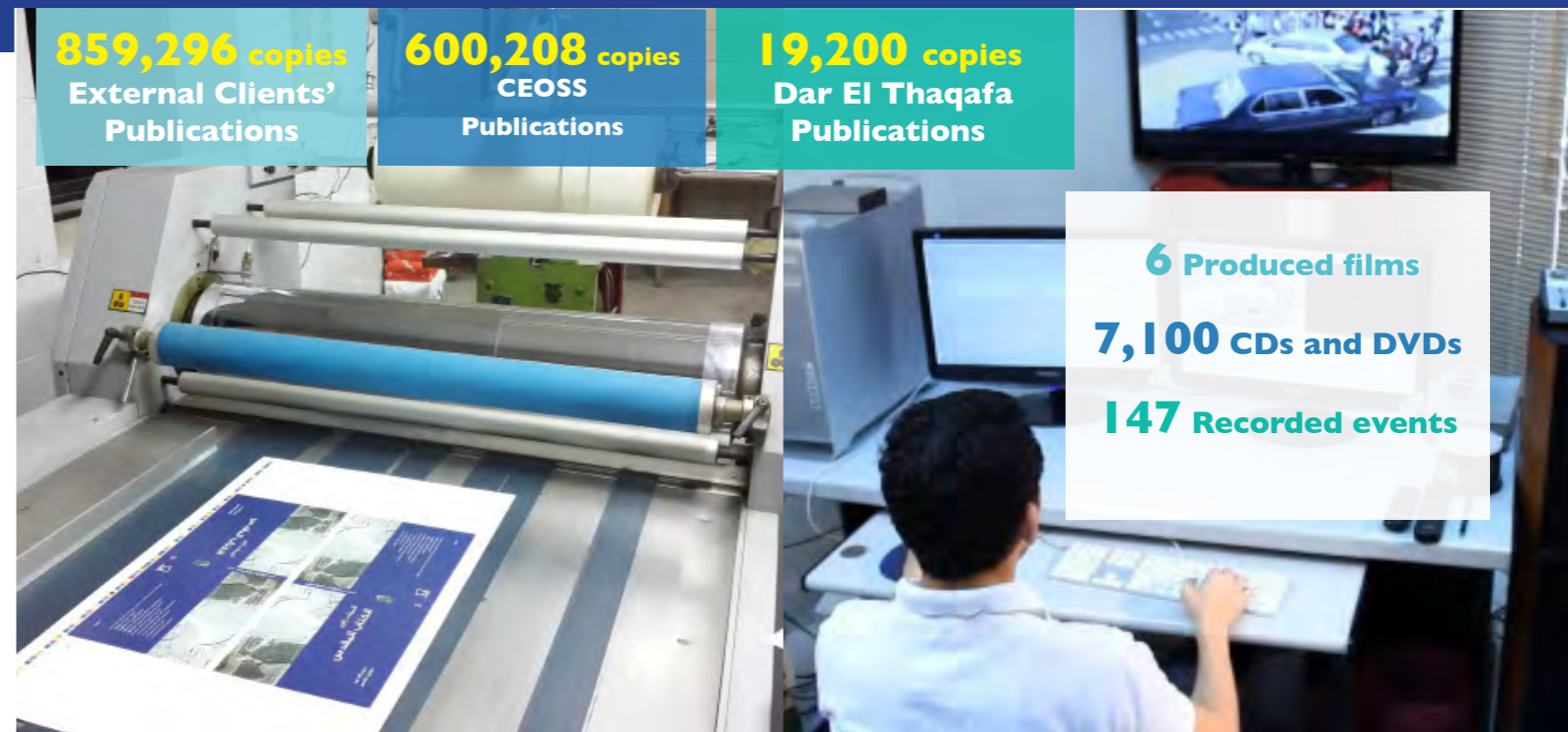
19,200 copies
Dar El Thaqafa Publications

CEOMedia

6 Produced films

7,100 CDs and DVDs

147 Recorded events



Agricultural Projects

In light of CEOSS's vision to invest in the agricultural sector and rely on its local financial resources, while maintaining to achieve its mission; in addition to CEOSS's current opportunities and accumulated experience in this field, we continue to expand providing agricultural services to small farmers to increase their income. This is done through gathering them into groups with an economic dimension, based on competition, quality, and investment in relations with the private sector. Production and marketing are integrated and interdependent processes, starting from the selection of seeds and crops, cultivation, fertilization and pesticides, marketing the crop, and applying post-harvest processes. The provision of marketing information contributes to decision-making in production and trading of agricultural products in the market, which forms the base of a stable economic situation for farmers. This leads to increased incomes of producers and consumers and achieves the balance between supply and demand.

Key Achievements

- Inaugurated the sorting and packing station of agricultural crops in the village of El-Brianesat in Minia.
- Responded to the state policy to support the reclamation of new lands by working with large fruit farms in Western Desert and Eastern Minia.
- Scaled-up geographically in new working governorates (Sohag, Assiut), which was reflected in increasing the growth rates of the target population.

Ismailia Farm

- Drilled 2 groundwater wells
- Purchased equipment and generators for electricity
- Accomplished the farm infrastructure
- Set up a drip irrigation network for 6 acres
- Cultivated 4,400 palm trees
- Cultivated 8,000 buckwheat trees
- Cultivated barley for 6 acres
- Cultivated beans



The Nursery

Worked with various institutions and individuals represented in: youth centers/ conference centers/ industrial zones/ private villas/ major farms for landscaping, as follows:

- Established football fields
- Established fruit farms in the New Valley, Assiut, Western desert and Eastern Minia
- Implemented landscaping for villas and private institutions
- Implemented landscaping for new projects and investments for large construction companies such as: Arab Contractors, and new housing projects

Cooling stations and trucks

- Inaugurated sorting and packing station
- Started the pilot operation of the garlic and grapes season through a company for developing agricultural crops, which used the station to process its products while transferring their technical and administrative expertise to CEOSS through the processing of 400 tons of garlic and 200 tons of grapes



Agricultural Marketing

- Signed marketing contracts between farmers' cooperatives and private sector companies for 25 acres of potatoes owned by 12 farmers
- Set production partnership models to provide seeds, fertilizers, and pesticides of high quality at reasonable prices
- Provided seeds, fertilizers and bio-fertilizers for 12,000 farmers
- Implemented 20 seminars and a meeting with private sector companies in which 500 farmers participated
- Implemented pilot fields for maize and wheat of high productivity through partnership with private sector companies for 100 acres
- Implemented pilot fields for fertilizers, nutrient and pest compounds for 20 acres

Al Brinsat

- Developed agricultural methods and provided educational models to farmers by cultivating new high-production crops that can be exported
- Developed and improved the soil characteristics of 24 acres through:
 - Providing a source of water
 - Drilling an artesian well for use in irrigation when needed
 - Lining the main irrigation canal in the farm's land
 - Plowing under the soil
 - Performing laser adjustment
 - Cultivating 9 acres of soybean with productivity of 1,200 tons/acre
 - Cultivating 5 acres of potato with productivity of 12 tons/acre
 - Cultivating 4 acres of with productivity of 10 tons/acre
 - Cultivating 6.5 acres of onion with productivity of 10 tons/acre
- Signed a marketing contract for 4 acres of potatoes and supplied 27 tons of potatoes to the company
- Signed a marketing contract for 2 acres of onions and supplied 21 tons of onions to the company



Training Centers

ITSA Center
250 meetings

30,000 persons

+42%
for the year 2016

Dahabya
115 meetings
16,000 persons

+38%
for the year 2016

Nozha Restaurant and Talaat Harab center

85 meetings
5,000 persons

- The Conference Centers Unit continues to assist the community groups in raising and building the abilities of the leaders, by equipping the halls with all training aids, as well as the accommodation room and playgrounds, and helping the CBOs to provide trainers and training materials. This is done within the framework of the integration of the various units of CEOSS (Itsa Center; Dahabia, Al Nozha Restaurant and Talaat Harb Center)

- The conference centers welcome all people whether in training meetings and trainings, or providing family time, or sports activities, trips and public meetings



The most important meetings:

- This year witnessed a public meeting that was held In Itsa Center, under the leadership of Engineer Ibrahim Mahleb, Assistant to the President for the national projects. The meeting was hel in the framework of developing South Valley project and in the presence of Minister Fayza Abul-Naga, Major General Ahmed Jamal al-Din and Major General Essam Badawi Governor of Minia.
- This year also Dahabia witnessed visits and meetings of officials such as the visit of the Minister of Awqaf, the Minister of Culture, the President of Minia University and the Governor of Minia with the President of the Protestant Churches of Egypt. This in addition to Ramadan Iftar (breaking the fast) which was organized in Dahabeya.



Achievements:

- The rooms of the ground floor and second were converted to air-conditioned rooms with bathrooms. The total number of rooms in Itsa Center became 36 with a total of 180 beds
- Conducting swimming trainings, for the children in the pool, through specialized trainers at ITSA Center

- In the framework of continuous development, the latest Italian paint cabin was installed, to enhance the finishing quality.

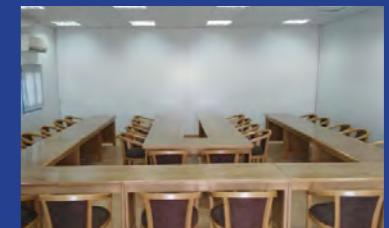


Itsa Wood continues to contribute in maximizing CEOSS internal revenues to supports its mission and achieve financial sustainability.

Key Achievements

- 397 contracts were executed, an increase of 7.3% compared to last year (136 bedrooms - 58 dining rooms - 55 living rooms - 48 kitchens - 100 miscellaneous).

- For the second year in a row, Itsa Wood participated in tenders and major operations. 169 bedrooms were provided to Derayah University in New Minia for the preparation of student housing in the university as well as a meeting room and a library.



- Itsa Wood headquarter was renovated; and two seasonal exhibitions were held in Assiut and Cairo.

Itsa Wood

Medical Centers

Horus Hospital seeks to continuously improve the quality of the provided health services; which will benefit the health of citizens and society, in addition to building trust with citizens, especially the poor, respecting the rights of patients and ensuring their satisfaction of the provided health service.

15,050

Ophthalmology, internal and dental examinations

48,010

Medical convoys

2,250

Major and minor surgeries

1,020

Dental interventions and examinations

Key Achievements

- The continuous development through developing and enhancing devices in the field of ophthalmology, such as:
 - Buy ultrasonic device, it is the latest in Upper Egypt
 - Purchase a retinal detachment device using the latest technology
 - Develop the operating room with advanced devices of ophthalmology
- In order to improve the hospital efficiency and to comply with safety and quality standards in the medical waste removal, the hospital cooperated with the Directorate of Health to carry out transporting hazardous medical waste
- In the framework of community service and access to poor and remote areas, and in partnership with Vodafone Egypt Foundation for Community Development "Knowledge is power project ", a medical convoy was conducted for 7,025 students in the schools of Sohag for the early detection of eye diseases and 1,309 people received eyeglasses in cooperation with optical centers.
- In the efforts expand the work in Sohag; new a headquarters for Horus specialized clinics was rented and equipped; the clinic shall start operating in 2018.

CEOSS

Block 1311 Dr. Ahmed Zaki St.,
El Nozha El Gedida, Cairo, Egypt
P.O Box 162-11811, El Panorama, Cairo, Egypt

Tel.: +20 2 2622.1425/6/7/8
Fax: +20 2 2622.1434
E-mail: info@ceoss.org.eg
www.ceoss-eg.org