



Annual Report 2016

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General Director's Message



Dear Partners:

Since the 1950s, CEOSS has worked to improve the quality of life for poor and marginalized Egyptian. Whoever and wherever they may be, CEOSS seeks to empower them in all aspects of their lives, particularly economically. CEOSS has worked to restore the dignity of Egyptians in the poorest villages and urban slums by providing them with decent and sustainable livelihoods.

For CEOSS to achieve its mission on the ground, it works through a series of executive plans for a variety of units and programs. These plans are developed precisely to suit the needs of the communities in which we work. During this past year, CEOSS has made numerous significant achievements and has carried out its mission through empowering more than two million Egyptian citizens in rural villages, slums, and marginalized areas regardless of their gender, religion, or creed.

CEOSS has provided direct services to more than 300 thousand citizens to improve their economic, social, and health situations through programs

that provide health care, education, and other development services to persons with disabilities and street children, as well as their families. CEOSS has provided nearly 80 thousand loans to establish microenterprises and reduce unemployment. The Forum for Intercultural Dialogue has continued promoting the values of co-existence through its local, regional, and international dialogue activities and programs. Dar ElThaqafa Communication House has provided publications to contribute to building conscious Egyptian minds. Additionally, agricultural projects have empowered small farmers and breeders. This is but a small selection of the many projects that were carried out in the past year.

In your hands, you have CEOSS' annual report that outlines numerous achievements in a variety of working areas from 2016. It shows the activities and programs implemented by CEOSS and the numbers of beneficiaries. We are hopeful that the number of programs and beneficiaries will continue to grow in the years to come

so that we can achieve our mission and continue to serve Egypt and Egyptians in the best possible manner.

Finally, I would like to thank the Chairperson and all of the members of our Board of Directors for their continuous effort and support. I would also like to thank all members of CEOSS' General Assembly, All of my colleagues working at CEOSS, and our team of volunteers in all of our working areas. A special thank you goes to the Ministers of Social Solidarity, Culture, Economics and International Cooperation, Education, Agriculture, Local Development, Environment, Manpower, Endowments, Interior, and Health. I would also like to thank the Governors of Cairo, Giza, Qalyoubia, Beni-Suef, Minia, Assuit, and Luxor; all of our partners in the private sector; and political, social, and executive leaders who we have collaborated within the past year.

*Rev. Andrea Zaki, Ph.D.
General Director*

Local Development



The Local Development Unit continued working towards improving the quality of life for poor and marginalized citizens, especially youth, women, children at risk, and persons with disabilities. By using a rights-based approach to development, the unit's work supports justice, equality, and human dignity by empowering the poor and marginalized. Efforts aim to assure equal access to resources and public services, as well as reaffirming the use of advocacy as an effective mechanism of change. Through establishing partnerships with civil society organizations, government institutions, and the private sector to mobilize community resources and support the rights of the poor, as well as institutional capacity building for partners.

Rehabilitation of Persons with Disabilities (PWDs) Program

553

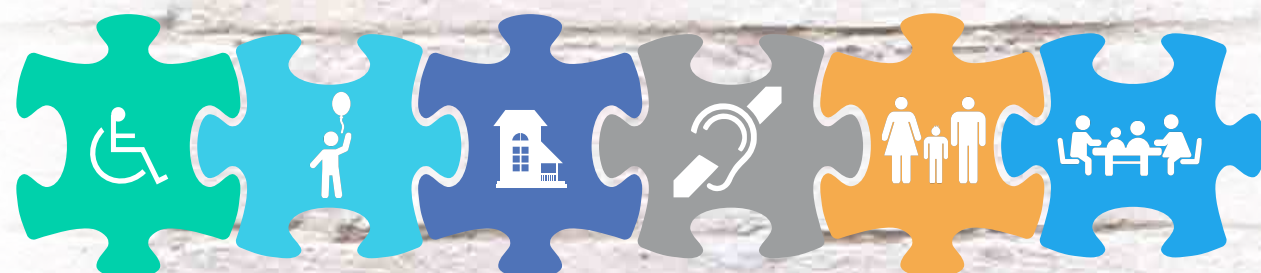
PWDs received rehabilitation services (medical rehabilitation, prosthetic devices, rehabilitation services)

1,534

PWDs benefited from architectural adaptations completed at 15 public institutions and houses

631

Families of PWDs were rehabilitated and empowered



2,314

PWDs participated in community activities and public services

446

PWDs were empowered through participating in human rights advocacy initiatives

897

Individuals participated in advocacy activities

(6,375)

Persons with disabilities benefited from improved economic, social, environmental, and health conditions, as well as social integration



Major Achievements

- Members of the Egyptian Forum for Persons with Disabilities and CEOSS employees were invited to participate in four parliament hearing sessions, for the first time, in order to discuss disability draft law. The Egyptian Forum for Persons with Disabilities is a national disability movement formed by CEOSS, which includes representatives of organizations that work with PWDs from 14 governorates. This was followed by a series of meetings to discuss advocacy strategies, for passing a law to protect persons with disabilities, which targeted Egyptian parliament members, media institutions, and civil society organizations in order to win their support to amend the draft law being discussed in parliament.
- Prepared and launched the Ministry of Social Affairs' strategy for protecting, empowering, and rehabilitating persons with disabilities in partnership with Ministry of Social Affairs representatives.
- Developed a system to integrate PWDs into touristic activities and services affiliated with the Ministry of Antiquities, through training 20 employees of museums and archeological areas in Minia about disabilities and community integration. The Malawi Museum has changed the way it offers services to PWDs by providing environmental adaptation to assist persons with motor disabilities, allowing persons with visual impairments to touch certain artifacts, and training specialists in sign language to assist persons with hearing impairments.
- Worked with the Student Union of Beni-Suef University to qualify 50 young PWDs for the job market.
- Provided access to an integrative environment for PWDs in youth centers.
- Organized celebrations for the International Day of PWDs and the White Cane Safety Day in the Minia, under the auspices of the Minia Governor with the participation public institutions and NGOs that work with PWDs, as well as the media. The celebration included parades for PWDs to increase community awareness related to the rights of PWDs and the importance of integrating them into the community. A celebration was conducted in the Governorate's administration building, exhibiting products for PWDs.

Erada Program

1,112

PWDs benefited from repair and maintenance services of mobility aids and prosthetic devices

3,250

PWDs accessed public services systems through rehabilitation activities

263

PWDs received mobility aids and prosthetic devices



(4,625)

PWDs benefited from the program's interventions to guarantee their integration in their communities



Major Achievements

- Renovated two public health institutions, in cooperation with the Ministry of Health, so that they are accessible and in compliance with the Egyptian code of buildings and roads.
- Collaborated with five private sector institutions to renovate seven religious, cultural, and service providing institutions to be accessible for PWDs, as well as to provide and repair mobility aids and prosthetic devices for low-income PWDs.
- Embraced transparency through organizing events, conferences, workshops, and meetings to discuss the state budget in partnership with the Ministry of Finance, civil society organizations, and research centers.
- Participated in two employment forums to provide equal opportunities for work for PWDs, in partnership with the Ministry of Youth and Sports and the International Labor Organization.
- Started trial operation at CEOSS' new industrial center located at Obour City. The center includes units for manufacturing prosthetic devices, mobility aids, and artificial limbs as well as a workshop for implementing architectural adaptation.

Children at Risk Program



261

Child laborers were protected from work environment hazards



39

Street children were taken off the street



77

Children at risk were issued identity documents



5,481

Children at risk benefited from different awareness interventions, as well as having their skills developed through children's clubs



2,659

Families of children at risk were empowered economically



2,716

Children and their families benefited from health care interventions



44,190

Children and their families benefited from emergency services



279

Families benefited from family counseling



426

Community cadre had their capacities built



(56,293)

Children at risk (child laborers and street children) and their families were empowered to obtain their economic and social rights



Major Achievements

- Formed 18 child protection committees in 18 schools in Beni-Suef and developed action plans for these committees to advocate for compliance with decree number 287, pertaining to school regulations.
- Signed a cooperation protocol with the Directorate of Education, the Directorate of labor, the Directorate of Social Affairs, and the Directorate of Youth and Sports in Beni-Suef to help children access their rights.
- Opened 50 medical files for the families of child laborers in Qalyoubia in order to guarantee free medical examinations for all family members, as well as their right to safe healthcare by advocating for compliance with article 24 of the child law, pertaining to children's rights to healthcare.
- Conducted vocational training for child laborers to direct them away from hazardous professions and into safe ones, in partnership with the Ministry of Industry.
- Provided vocational training and employment for families of children at risk, and trained children in life skills, in partnership with NGOs working in the areas of child labor and economic empowerment.
- Formed a cohort of organizations working with children in Cairo and Giza in order to expand the solidarity network and impact of efforts to support the rights of children at risk.

Health Program



208

Pregnant women received follow-up services during their pregnancies

21,084

Individuals received medical examinations for abdominal, osteoporosis, and breast tumors.



6,235

Individuals benefited from medication prescriptions



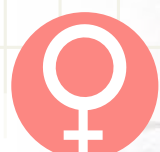
524

Children were treated for malnutrition



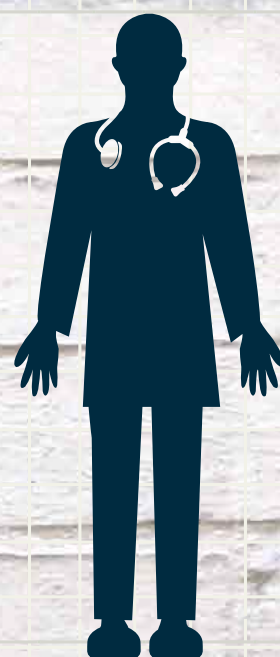
2,656

Women and teenagers completed the health rights awareness curriculum



5,313

Women had their awareness raised about family planning and reproductive health issues



5,721

Individuals benefited from tests for viral diseases and anemia



(41,741)

Citizens were empowered to obtain their health rights



Major Achievements

- Issued a document on the required amendments to the social health insurance draft law currently being discussed, and presented it to Members of Parliament in preparation for presenting the law in Parliament. A series of meetings and discussions were held for citizens, civil society organization members, media representatives, Members of Parliament, the General Union for Non-Government Organizations and Institutions, and the Regional Union for Non-Government

Organizations and Institutions in Cairo, Qalyoubia, Minia, and Beni-Suef.

- Provided assistance and resources for seven healthcare centers. These centers were provided with medical equipment and capacity building for their medical teams, in partnership with the Ministry of Health and Population in order to develop medical centers in poor villages and slums.
- Conducted comprehensive medical and eye care convoys

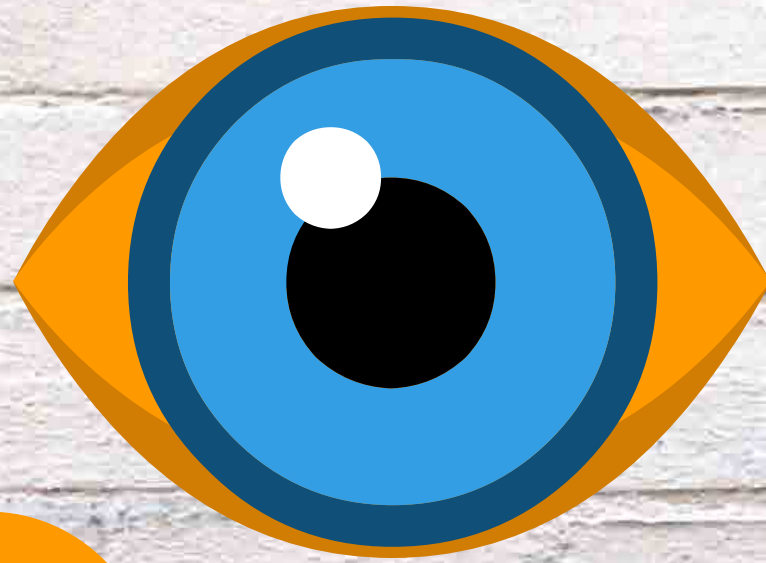
in poor and marginalized areas with limited access to health care facilities, in partnership with the family planning and reproductive health sector of the Ministry of Health and Population.

- Signed an agreement with the Egyptian Institute for Fighting Breast Cancer in order to raise awareness about breast cancer and educate people about the early detection of tumors.

Eye Care Program

5,384
Individuals
received
prescriptions for
medication

6,383
Individuals
received
prescription eye-
glasses



23,420
Individuals received
eye examinations for
early detection

594
Individuals received
major and minor
surgeries

(35,781)

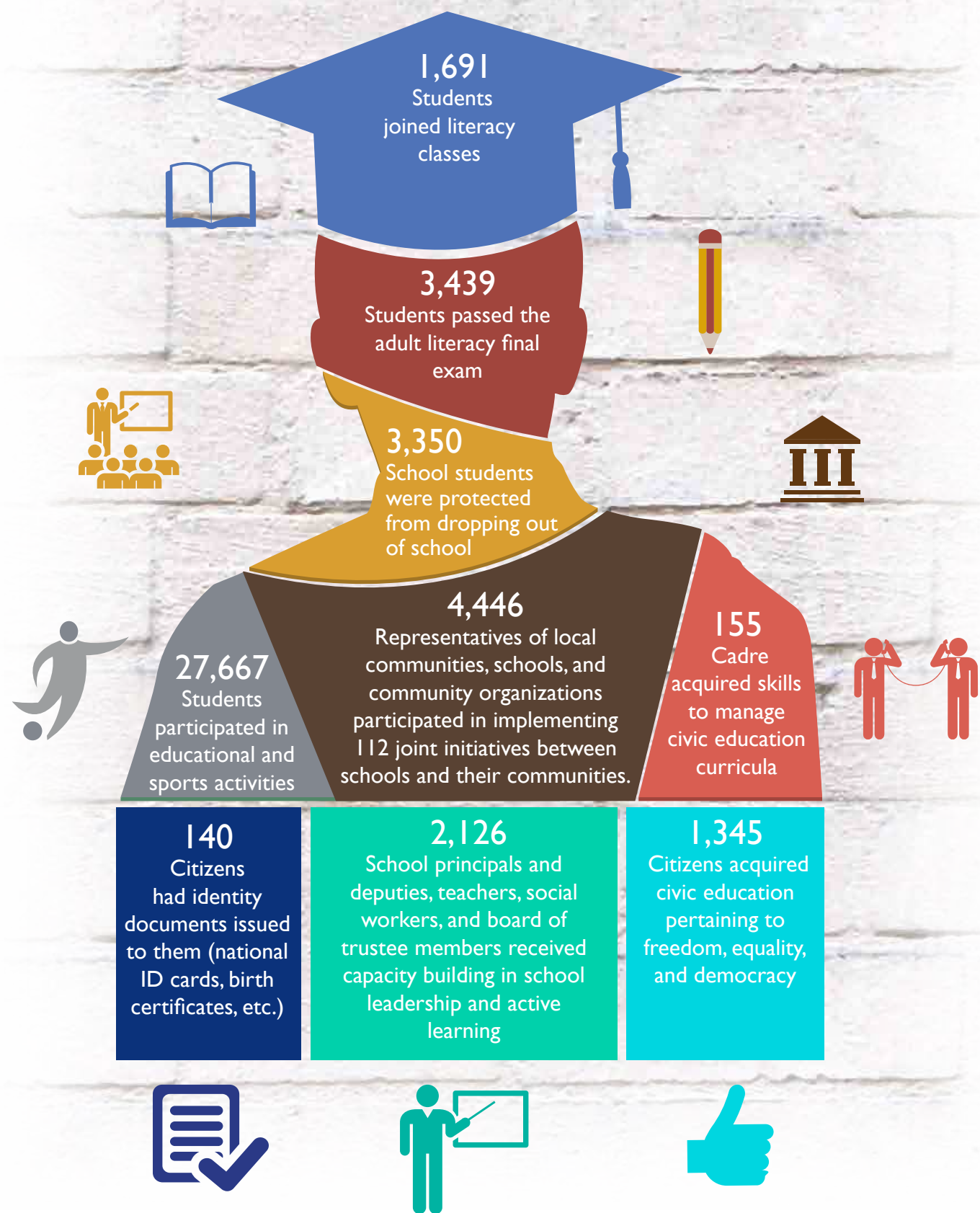
Citizens
benefited
from
interventions
fighting
preventable
blindness



Major Achievements

- Signed a cooperation protocol with the basic health care sector of the Ministry of Health and Population to include eye-care services in the basic package of services provided by public healthcare units.
- Provided medical examinations and early detection of eye diseases, corrected vision defects, and conducted surgical interventions for students from 25 schools, in partnership with the Ministry of Education and Vodafone Egypt Foundation for Community Development in Sohag.
- Celebrated World Sight Day 2016 in partnership with Minia Directorate of Health and Population and numerous civil society organizations. The celebration included awareness raising sessions about eye health, blindness, and visual impairments.

Education and Civic Education Programs



(44,359)

Citizens benefited from education and civic education programs



Major Achievements

- Expanded the geographic working area to include Sohag through the “Knowledge is Power” program, in partnership with Vodafone Egypt Foundation for Community Development, to enhance education. This was achieved in 25 schools through the implementation of an integrated package of interventions providing effective models, educational practices, and eradicating illiteracy.
- Signed a cooperation protocol with the Ministry of Education to raise the efficiency of the educational process, and develop target schools.
- Signed cooperation protocols with the General Authority for Adult Education to eradicate illiteracy and the Ministry of Communications to implement training courses for teachers and students.
- Collaborated with a number of civil society organizations in education interventions. These include; World Food Program conducted maintenance in schools; Nahdet Misr established school libraries; New Generation Schools trained school principals and deputies in quality control measures; Heart to Heart Foundation conducted medical examinations for students to detect cases of rheumatic fever; CEOSS affiliated Horus Hospital conducted eye examinations to detect eye diseases and correct vision through prescription eye-glasses and treating diseases; Egyptian Organization for Advancing Persons with Disabilities and Autism helped in developing the skills of school resource rooms; and Care International trained student unions.

Environment and Housing Program

2,217

Families benefited from interventions to improve housing conditions



1,044

Families benefited from the solid waste management system



440

Children and families had their awareness raised through awareness classes and clubs



848

Individuals participated in environmental initiatives



87

Cadre had their capacities building related to environmental issues

(4,636)

Benefited from environment and housing program



Major Achievements

- Expanded the geographic working area of the housing program to include three new communities in Minia and Beni-Suef.
- Trained 29 leaders from partner committees in environmental communication, negotiation, management, and expenditures, as well as crisis and disaster management. The trainings were implemented in partnership with Environmental Affairs Authority.
- Implemented environmental initiatives to improve environmental conditions in Warraq and Ezbet Nasr in Cairo and Giza, to increase their ability to accommodate and adapt to environmental changes. Implementation was completed in collaboration with concerned government authorities as well as youth centers and schools.

Economic Development Program



(8,324)

Young males and females were empowered economically through providing access to employment opportunities



Major Achievements

- Conducted 6 round table discussions which were attended by 95 representatives of partner organizations, civil society organizations, private sector companies, and government institutions. The discussions addressed unemployment and the role of community organizations in combatting this issue. These discussions resulted in the signing of six joint cooperation protocols to empower young people to have equal access to available resources at these entities including training, employment opportunities, and establishing small enterprises.
- Issued a position paper on unemployment signed by representatives of partners in Minia; including government institutions, civil society organizations, elected committees, and training centers.
- Organized an employment fair in Qalyoubia in cooperation with the Directorates of Manpower, Youth and Sports, Social Affairs, and 21 private sector companies. The private sector companies employed 230 individuals.
- Continued collaboration with the Fund for Slum Development to develop Hikr al-Sakakini district in Cairo.

Agribusiness Programs

25,850

Families of animal breeders benefited from the preventive and therapeutic veterinary convoys



500

Farmers benefited from developing field irrigation



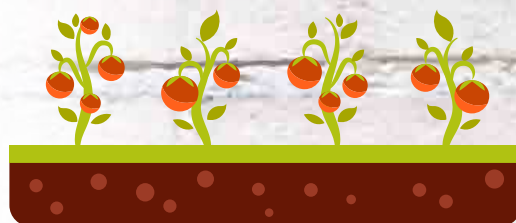
2,296

Women were empowered economically through implementing small agricultural enterprises



72,228

Small farmers applied good agricultural practices within agricultural models



2,807

Male and female community cadre were trained

(103,788)

small farmers and breeders were empowered economically to increase their income and improve their livelihoods



Major Achievements

- Signed 15 cooperation protocols with the Directorates of Agriculture and Irrigation, and Water Resources in Minia, Beni-Suef, and Qalyoubia to support the rights of farmers to access resources and services provided by these entities.
- Signed 28 marketing contracts with the private sector so small farmers can sell their products in more profitable markets. Partnerships were established with companies that supply agricultural products via implementation of pilot fields to raise the awareness of small farmers of good agricultural practices and resources.
- Increased the income of small farmers by allowing them the opportunity to sell 9,269 tons of green beans in foreign markets, despite economic hardship in Egypt.
- Activated ministerial decree number 749 for the year 2009 pertaining to providing agricultural production requirements for farmers in Minia and Qalyoubia, as increasing the current fertilizer outlets.
- Formed a coordinating committee in Minia representing Directorate of Agricultural, agricultural cooperatives, elected committees, and the media in order to implement decrees and recommendations that guarantee small farmers' access to agricultural resources.
- Organized an international conference to exchange experiences between Egypt and Bosnia and Herzegovina with the participation of farmers organizations' representatives, the private sector, government institutions, and funding agencies from both countries.
- Activated ministerial decree number 659 for the year 2009 pertaining to organizing a conference in Beni-Suef to discuss issues facing female farmers in marketing their crops. Representatives of farmers' organizations, the general secretary of the Governor of Beni-Suef, and the National Council for Women attended the conference. Due to this conference, officials of the governorate conducted a field visit to the main market in the governorate to identify problems and violations female farmers were facing, and a plan was developed to monitor the markets more effectively.

Institutional Capacity Building Programs

467

Board members had their capacities built regarding good governance, accountability, transparency, mobilizing community resources, as well as project follow-up and evaluation

802

Elected committee members had their capacities built regarding planning and implementing advocacy campaigns, gender balance, applying principles of accountability and transparency, skills in monitoring and analyzing community issues, and designing local initiatives



393

Staff of partner organizations acquired communication, documentation, and report writing skills

242

Representatives of government, religious, and media institutions had their capacities built regarding effective communication skills, community participation, and resource mobilization

(1,904)

individuals benefited from improving institutional performance and capacity building of civil society organizations and elected committee members representing individuals or government institutions



Major Achievements

- Worked with 142 NGOs and 171 elected committees this year, including 34 new committees.
- Signed 68 cooperation protocols with civil society organizations, government institutions, and private sector to provide access to resources for marginalized citizens in impoverished areas.
- Conducted 35 hearing sessions with citizens and decision makers to allow citizens to address rights violations and hold decision makers accountable.
- Formed 4 new coalitions and networks that adopt developmental issues in the work areas.
- Innovated 32 internal financial regulations for NGOs and foundations in line with the rights-based approach and providing access of services and resources to citizens.

Micro-finance Development

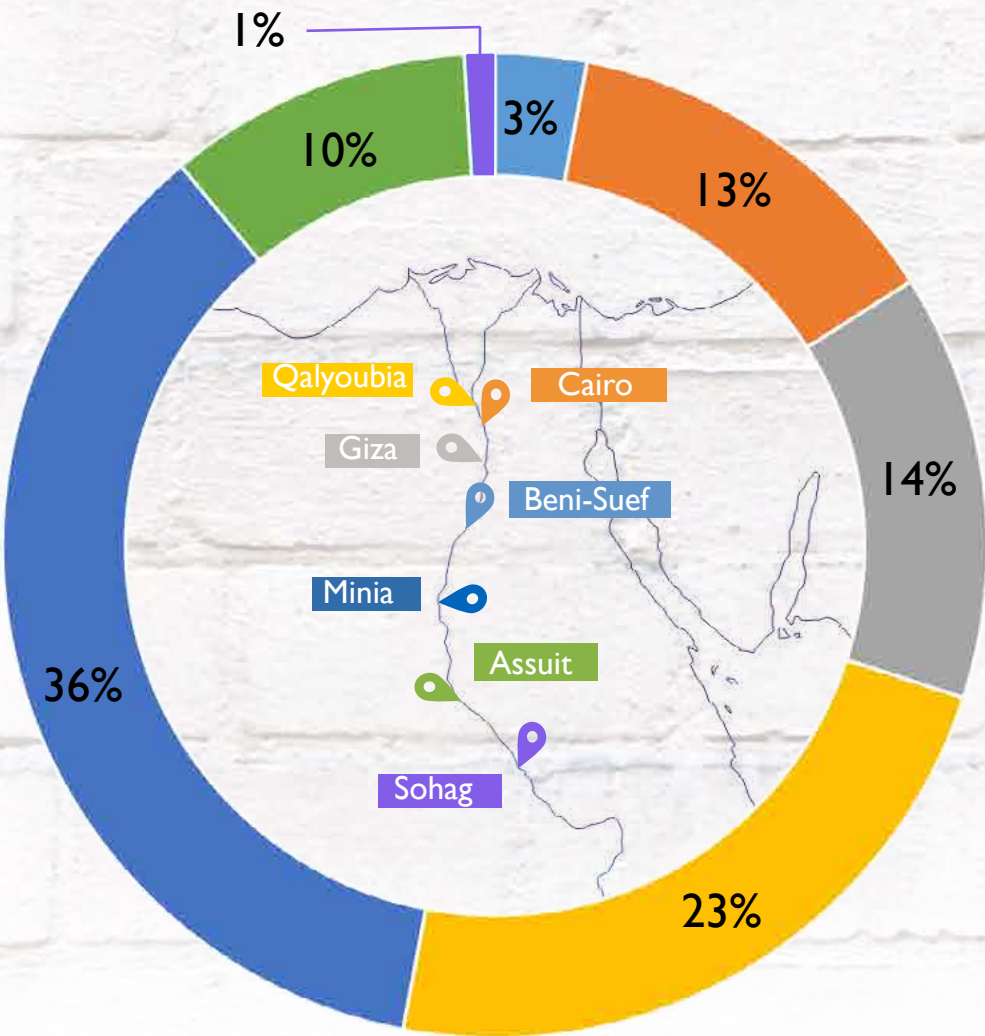


The unit works with the poor and needy to explore those whom are economically active with the aim of ending the cycle of poverty and improving the lives of vulnerable Egyptians. The unit works to provide resources for people to start micro enterprises by providing financial and non-financial services.

Number of loans disbursed



Percentages of disbursed loans


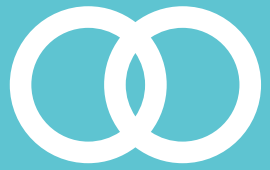




Forum for Intercultural Dialogue (FID)



Egypt and the world have witnessed a wave of violent terrorist events, a phenomenon that threatens societal peace. Therefore, the Forum for Intercultural Dialogue (FID) has become concerned with this issue to contribute to building a pluralistic democratic community based on the values of citizenship and human rights—a community that respects diversity and accepts differences, where all people are equal before the law. The Forum's various programs have continued to disseminate the culture of dialogue and empower groups working in the field of culture, particularly young people working for cultural, religious, media, academic institutions, and civil society organizations. FID works to empower these groups to play an active role in cooperating with government and non-government organizations and institutions at the local, regional, and international levels.

Dialogue Programs		Number of Events	Number of Participants	Number of Initiatives
Capacity Building Programs 	Young leaders	91	3,789	24
	CBOs	8	165	8
Advocacy Programs 	Opinion and policy makers	4	199	-
	Governorates program	7	755	3
Regional and International Partnership Programs 	Arab dialogue	2	75	1
	International dialogue	5	167	4
The Integrated Model with Development 		3	300	1
Peace-Building Program 		4	95	11

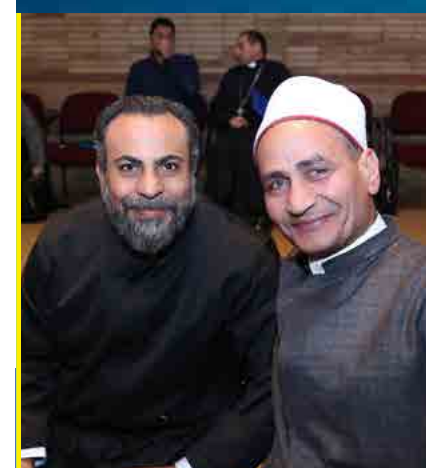
First: Capacity Building Programs



These programs seek to build the capacities of young religious leaders, academic, media, innovators, or civil society institutions, as well as university students to become agents of change in combating extremism and supporting values of dialogue and social coherence.

I- Young Leaders Programs

Religious Leaders Program



The program continued to foster interaction between participants to emphasize support of the values of citizenship and positive co-existence among the group members in each of the program's working areas. The program conducted discussions that addressed extremism, terrorism, and the social responsibility of religious leaders in reducing violence. The leaders were given opportunities to prepare papers on different topics to be discussed. 18 events were conducted, 969 religious leaders participated in these events. From there, 12 community initiatives were implemented benefitting 1,146 citizens in local communities.

One of the implemented initiatives was entitled "Ambassadors of Peace in Egypt, Nubia-Aswan." After the disturbances and problems Nubia has been facing, FID participants decided to implement an initiative to encourage the community to adopt values of community peace through training 30 children in disseminating peace, tolerance, and citizenship in the land of Nubia. The undersecretary of the Ministry of Youth and Sports and a number of local leaders attended the initiative.

Young Academics Program

This program empowers young academics and teachers to become more active in disseminating values of dialogue and tolerance in their educational institutions. Through 12 workshops and a conference that addressed the impact of educational environments in reinforcing co-existence, facing violence in educational institutions, citizenship, and human rights, the program worked with 519 participants. Additionally, local initiatives were implemented to support these values through educational institutions.



Media Professionals Program



This program empowers young media professionals from different media outlets to be able to adopt the culture and values of dialogue in dealing with community issues, and being able to produce media that reinforces and supports cultural discourse.

The program has worked with 265 young media professionals in the governorates of Cairo, Alexandria, Minia, Assuit, Sohag, Luxor, and Aswan. The program conducted 12 workshops and conferences that focused on media skills related to citizenship, freedom, and the media's social responsibility in facing violence and terrorism.

University Students Program

This program raises university students' awareness of the values of dialogue and empowers them to become agents of change in their local communities. 30 various activities were conducted in partnership with Assuit University's Center for Future Studies and the University of Minia. 1,282 students participated in workshops, seminars, and camps. These various activities addressed citizenship, equality, justice, volunteerism, democracy, co-existence, and social responsibility.

The most important results include engaging with student unions and affiliated committees, reinforcing student participation and sense of belonging at their educational institutions, and unleashing creativity in young people. Artworks such as poetry, songs, and plays displayed this creativity in a way that demonstrated the values the program addressed.

The students also implemented four community initiatives. A group of Cairo University students who were members of the forum implemented one of the programs "Means of Communication and Community Participation" to introduce 2,000 students to the value of community participation through social media and flyers.



Young Innovators Program

This program raised young innovators' awareness about values of dialogue and accepting others. 122 young people participated in this program, and disseminated the program values through painting, poetry, and acting.



Youth Capacity Building and Development Program

As part of Egypt naming 2016 the Year of Youth, a series of events were conducted to empower youth:

- A conference entitled "Empowering youth: opportunities and challenges" was conducted and attended by over 180 young leaders, as well as opinion and policy makers.
- 90 young men and women in Upper Egypt, Cairo, and Alexandria completed a capacity-building course that addressed issues of human rights, co-existence, communication skills, team building, negotiation skills, conflict resolution, and confronting violence to empower them to disseminate these values at a local level.
- Program participants implemented six community initiatives in which 10,000 citizens, including youth and children, participated. The initiatives disseminated the values of the program in local communities.
- Opinion and policy makers, politicians, and executive leaders supported this program. These leaders planned programs, participated in events, and supported the implementation of local initiatives at youth centers, churches, mosques, and cultural centers.



2- CBOs Program



This program empowers community based organizations and provides them with technical assistance and capacity building to be able to manage cultural development programs, in order to promote values of co-existence, democratic transformation, and poor citizens' socioeconomic rights. The following was achieved:

- Working with 8 NGOs concerned with cultural development in the Minia, Assuit, Aswan, and Cairo.
- Expanding geographically by working in new governorates, including Luxor and Alexandria.
- Partnering with organizations that have objectives consistent with those of the program, such as different branches of the Egyptian Family House, cultural centers, and youth centers in different governorates.
- This program's impact came fruitful in the partnering NGOs representatives' capacity in applying the model of sustainable cultural development and communicating with more than 4,000 citizens in the local communities to disseminate the culture of dialogue and achieve change in positive co-existence between Egyptian citizens.

Second: Advocacy Programs



Advocacy programs engage policy makers, intellectuals, and opinion makers to contribute to building a democratic society and addressing current issues, in order to support values of pluralism and tolerance in the Egyptian society.

Third: Regional and International Partnership Programs



These programs seek to promote partnership and solidarity on joint issues at regional and international levels, through supporting alliances and exchanging experience for developing cultural interaction based on mutual trust. Five international dialogues were conducted with various partners and participants representing a variety of countries.

Opinion and Policy Makers Program

FID continued to engage with opinion and policy makers from different fields in dialogues concerning pressing national issues and solidifying related opinions and concepts in documents for publication. These documents were submitted to concerned policy makers and institutions to influence public policy for the benefit of citizens. These issues include:

- Cultural treatment to combat extremism
- The economic crisis
- Religious discourse
- Citizen challenges and the state of law

Governorates Program

This program works to extend dialogue outside Cairo through empowering opinion makers and civil society leaders to discuss issues that impact their local communities. The most important achievement was working with 755 leaders participating from Upper Egypt and Delta governorates by implementing seven activities, seminars, and conferences. These events addressed community peace, violence, civic values, and frameworks of co-existence.

The Arab- European Dialogue

"Active Citizenship
and its Role
in Change"
Crete, Greece
March 2016

It was conducted in partnership with the Association of Training Centers and Spiritual Sports in Europe and the Orthodox Academy in Crete. 41 community and religious leaders, intellectuals, politicians, and university professors participated in this event representing Egypt, Palestine, Jordan, Saudi Arabia, Morocco, Tunisia, Lebanon, Greece, Germany, and Sweden.

Topics addressed

- The role of active citizenship in effecting change in communities
- The role of civil society organizations in raising future generations
- Citizenship and its role in solving the refugee crisis
- Citizenship, media, and religion

The Egyptian- American Dialogue

"Democracy
and
Stability"
Cairo, Egypt
March 2016

34 participants attended the dialogue, including a delegation from the United States of America made up of Christian leaders, intellectuals, politicians, a U.S. Senator, and officials from the American Embassy in Cairo. Egyptian participants included Members of Parliament, Christian and Muslim leaders, political intellectuals, and media representatives. The event included visits to the Egyptian Mufti, the Grand Imam of Al-Azhar, the Ministry of Culture, and communities in which there are developmental and cultural interventions.

Topics addressed

- Democracy and stability
- Active citizens and human rights
- The role of civil society

The Egyptian-German Dialogue

"The Events in Egypt and Germany"
Cairo, Egypt
June 2016

38 Germans and Egyptians representing researchers from different organizations and university professors attended this event.

Topics addressed:

- Religious education in Egypt and Germany - Theoretical basis and current challenges
- The role of law in the field of religious education
- The role of youth in the process of transformation in Egypt and Germany
- Religious education and its impact on identity, integration, and society building

The Egyptian-Danish Dialogue

"Leaders for Interreligious Understanding (LIU) for facing extremism", Beirut, Lebanon- April 2016 and Cairo, Egypt - August 2016

46 participants attended the event. The participants implemented four initiatives to build peace and confront extremism. 183 young people and children participated in these initiatives.

Topics addressed:

- Types of extremism
- Dialogue and communication as a tool for confronting extremism
- Supporting community prevention for confronting extremism

The Arab Dialogue

The Model Society We Want in the Arab World"
Beirut, Lebanon
November 2016

50 Arab opinion makers participated in this event.

Topics addressed:

- The relational crisis between authority and society
- Arab citizens and their role in building their societies
- The cultural discourse we want in the Arab world

Fourth: Integrated Model with Development



FID continued to use the integrated model for developmental in Menbal Village, Minia to collaborate with CEOSS' Local Development and Micro-finance Development units. These efforts continued to create positive change in Menbal focusing on culture, critical thinking, dialogue, citizenship, and acceptance. One of the major initiatives

implemented was entitled "The role of arts in promoting culture of dialogue." Minia cultural center, the directorate of education, and elementary schools in Menbal participated in this initiative to promote the use of the arts in supporting values of dialogue. More than 300 students and young people participated in the initiative

that included different artistic and cultural presentations such as drawing, singing, theater, and music.

Fifth: Peace Building and Crisis Management



Sixth: Outreach Material Production



The peace building and crisis management program continued to promote knowledge, skills, beliefs, and values to change ideas. These efforts help communities avoid both explicit and implicit conflict and violence, as well as to solve crises in a peaceful way at the personal, group local, and national levels.

- Local training were conducted for 75 participants from Cairo, Minia, Giza, Kafr el Sheikh, and Assuit.

- Regional training were conducted for 20 participants from South Sudan, Jordan, Lebanon, Morocco, and Egypt.

One of the major initiatives implemented was: Father Reweiss Nabih Henein's initiative, Tataliyah Village, Qoussiyah, Assuit:

After the training, the Coptic Orthodox Church priest and the CEO of Salah Organization decided to establish a crises management unit at the

Organization to:

- Disseminate the culture of peace among members of the society especially young people
- Interven to settle existing disputes
- Train local leaders in mechanisms and tools for resolving disputes
- Prevent disputes and violence

FID has continued to document and disseminate its activities and events while encouraging and motivating participants from all of its programs to contribute to the production

of materials by solidifying their positions on issues that have been addressed. The forum disseminated materials in order to reach more people locally, regionally and

internationally. To this end, FID has produced the following during the past year:

Books:

- Arab Dialogue
- Social Justice
- Building Bridges

Bulletins and leaflets:

- Stigma and Stereotyping
 - Citizenship
- Building Bridges
- Success Stories

Films:

- Advocacy
- Together we are strong

Dar El Thaqa

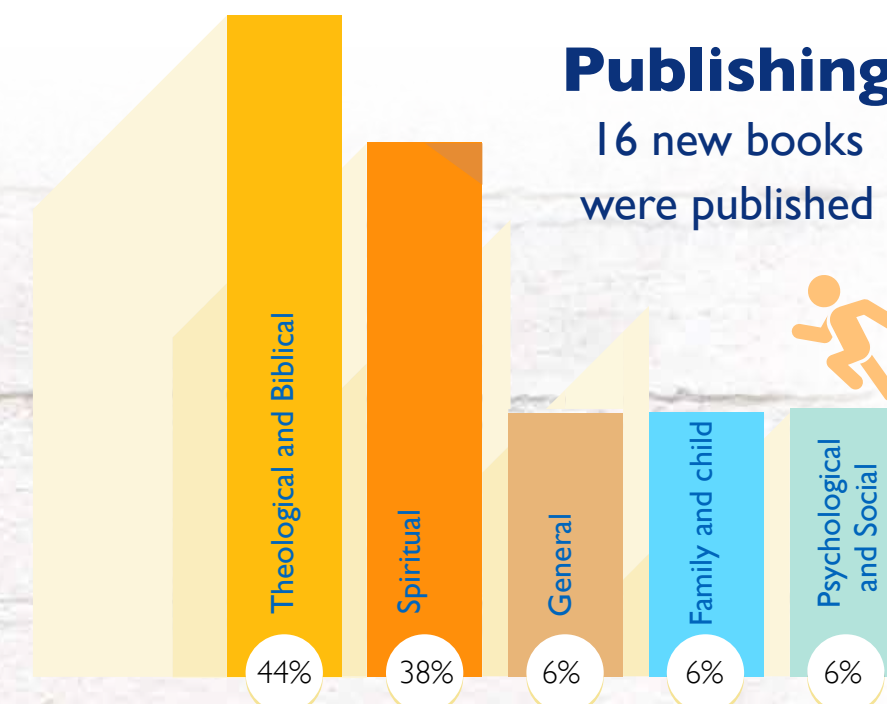


Dar El Thaqa seeks to spread an enlightened cultural and religious awareness that covers a variety of topics; as well as create a positive impact in the Church and the society in general. This is achieved through publishing recent books in Arabic and other languages to meet Arab customers' needs in the different fields.

Dar El Thaqa
Communication House
published
My Doctrine
by Rev. Dr. Elias
Maqqar, one of
the important
heritage books,
which was sold
out due to
market demand.

Publishing

16 new books
were published



For the 500th anniversary of the protestant reformation, Dar El Thaqa Communication House published John Calvin's **The Sacraments** and **Golden Booklet of the True Christian Life**.

Bookstores

Approximately 110,000
books were sold.

The best selling books were **Hearing God** and **Read the Bible Smarter Not Harder**. Both of these works were so popular that the initial printings of each were nearly sold out within the year.



35% Dar El Thaqa

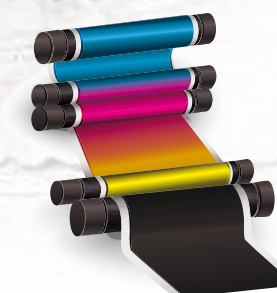


65% Other Publishers

CEOPress

Internal CEOS
unit publications
489,000 copies

Dar El Thaqa
publications:
28,316 copies



External client
publications:
324,336 copies

22,214
CDs
and
DVDs

167
recorded
events



12
produced
films

Resource Development



Resource development units seek to increase CEOSS' income through production projects generating income that contribute in the sustainability of CEOSS' mission, while providing services to the society at reasonable market prices.

Agricultural Projects

(10,723)

Citezens
benefited
from
agricultural
projects
through
social
business
approach



CEOSS has adopted a social business strategy to empower poor farmers to benefit from available and potential market opportunities, as well as maximizing the idea of social responsibility and building

new partnerships with both the government and private sector entities. The goal is to maximize returns on small farmers' limited investments, while maintaining financial sustainability to allow

CEOSS to continue to expand the program and provide these services to more small farmers in the future. This model relies on integrating economic and social objectives.

Major Achievements

Maximized economic returns through implementing program mechanisms:

Introducing highly productive crops with high economic returns such as colored peppers and cucumber using greenhouses.

Introducing suitable crops for the soil at Ismailia farm.

Ismailia Farm

- Conducted an economic study of the farm to investigate its nature and market needs.
- Implemented preliminary procedures for the agricultural process such as extending the irrigation network to 115 acres, digging a well, leveling the land, and drawing a contour map of the farm.
- Cultivated local beans on 60 acres.



Al-Brinsat



Developed and improved the characteristics of the soil for 24 acres through providing an irrigation source from a 44 meter deep artesian well, instead of using water from the canal.

The Nursery

- Built a 400 square meter greenhouse for producing cucumber and coloured pepper.
- Expanded work in Toshka City by cultivating 300 ornamental and wooden tree saplings.
- Worked with various institutions and individuals as follows:
 - Main eastern entrance of Minia City
 - 300 square meters on the grounds of the new residential units of the social housing project at Zahraa area in New Minia
 - 5,000 saplings for six large farms on the Eastern Desert Road
 - 19 villas in Cairo and Minia

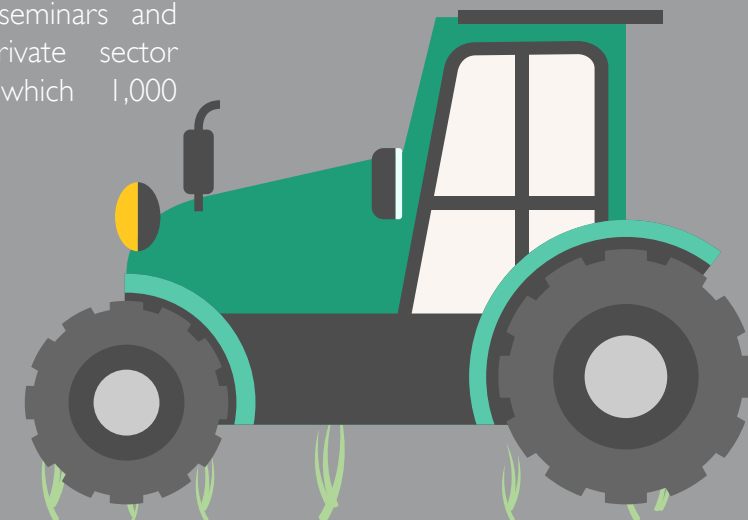
Cooling stations and vehicles

- Completed an economic study of high revenue crops conducted by expert consultants. One of the results of the study was to start cultivating onions and garlic as they are on demand in foreign markets. The added value of the crops are applied through the services provided by the station such as sorting and packaging.



Agricultural marketing

- Conducted a field study of farmer and market needs in five governorates including three new ones, namely Fayoum, Assuit, and Sohag. The study included exploring the characteristics of each governorate: their areas, cultivated crops, marketing problems, production requirements, needed and available services, private sector companies, cooperation and partnership mechanisms, as well as benefits and opportunities offered to small farmers.
- Prepared a marketing map illustrating marketable crops.
- Conducted an advisory meeting to find new investment opportunities in current and future agricultural projects to increase farmers' incomes by providing opportunities and resources to connect them to markets. Participants included 30 representatives of private companies, research centers, and consultants.
- Conducted a meeting with 30 farmers from Al Brinsat and its neighboring areas to determine the types of cultivated crops, marketing mechanisms, and services they lack.
- Conducted 25 seminars and events with private sector companies in which 1,000 farmers participated.
- Signed three marketing contracts between the cooperatives and private sector companies for different crops accounting for 90 acres of farmland and 112 farmers.
- Signed eight contracts with agricultural supply companies for providing seeds, fertilizers, and pesticides for 9,581 farmers.



Medical Centers

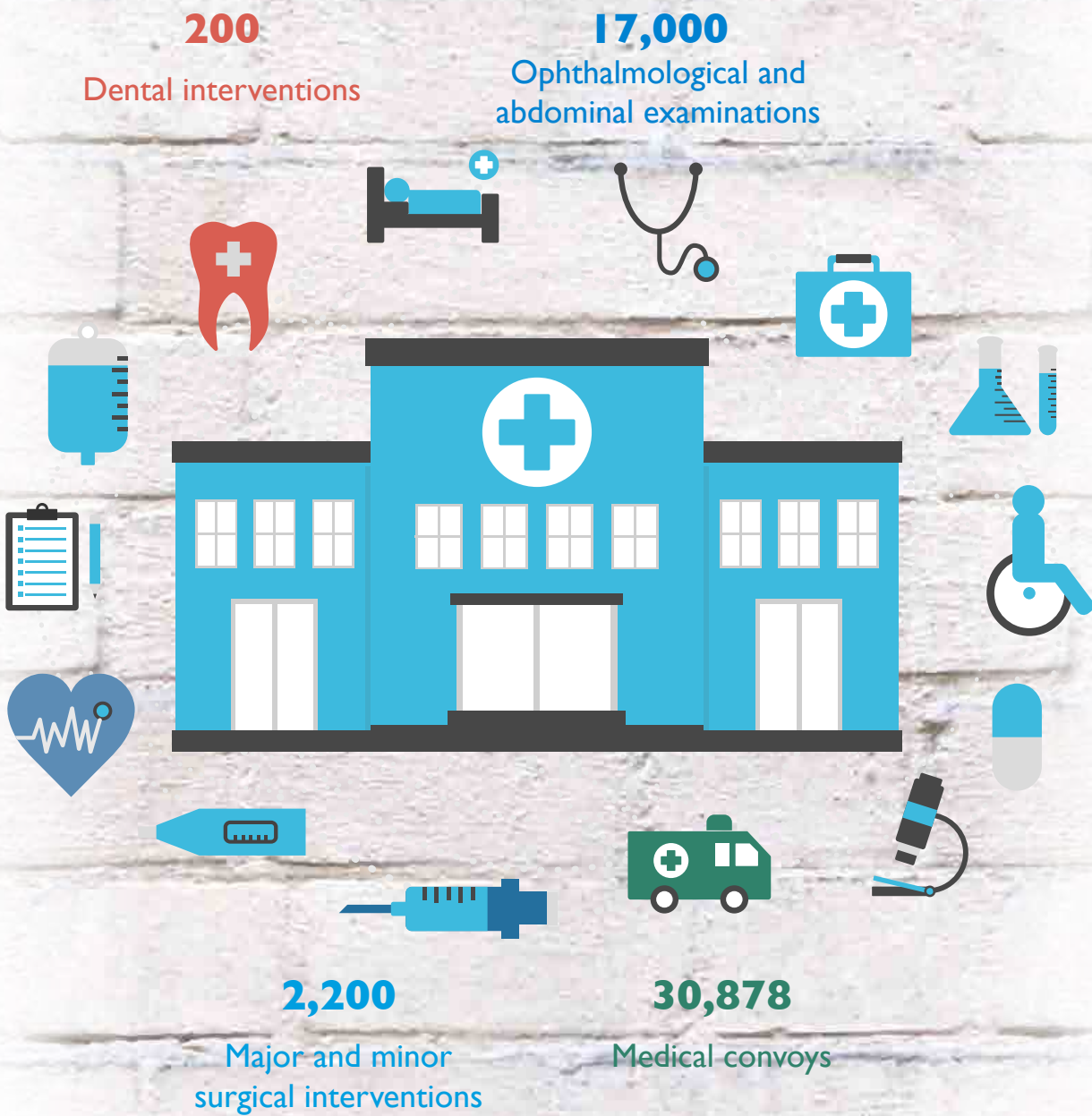
(10,723)

benefited
from
CEOSS
medical
centers’
services



Major Achievements

- Horus Hospital seeks to continuously improve the quality of its health-care services to serve citizens and communities. To this end, Horus Hospital focuses on building trust with citizens, accounting for patients’ rights, guaranteeing patient satisfaction, and remaining committed to safety measures.
- Training nurses to obtain technical nursing certificates through training courses in partnership with the Red Crescent and the Directorate of Manpower.
 - Opening a dental clinic.
 - Using an OCT, one of the most important devices for diagnosing retina and optical nerve conditions.
 - Adding an operation room including modern equipment
 - Expanding work in Sohag by renting a space for Horus Clinic in partnership with Vodafone Egypt Foundation for Community Development, to examine schoolchildren in Sohag as part of the project “Knowledge is Power”
 - Collaborating with Directorate of Health to transfer hazardous medical waste in accordance with the hospital’s commitment to safety.



Training Centers

First: Itsa Center

Brought in 12% more income than projected for 2016

- Built a swimming pool with a section for children to meet the needs of Itsa Center clients
- Built a new gate and renovated all Itsa Center floors
- Hosted 289 events with approximately 38,500 participants



Second: Dhahabeya

Brought in 45% more income than projected for 2016

- Inaugurated the new boat in June 2016 under the auspices and support of the Engineering Authority of the Egyptian Armed Forces
- Added the floating marina "The Pantone" alongside the Dhahabeya
- Organized 150 events (weddings, engagements, birthday parties) for approximately 25,000 individuals
- Operated the delivery service



Third: Nozha Cafeteria

Brought in 5% more income than projected for 2016

- Hosted 155 events for approximately 8,000 individuals
- Prepared and served over 25,000 meals
- Hosted the celebration of the Third Anniversary of the Egyptian Council of Churches attended by His Holiness Pope Tawadros II and the President of the Protestant Churches of Egypt, Rev. Dr. Andrea Zaki



Itsa Wood

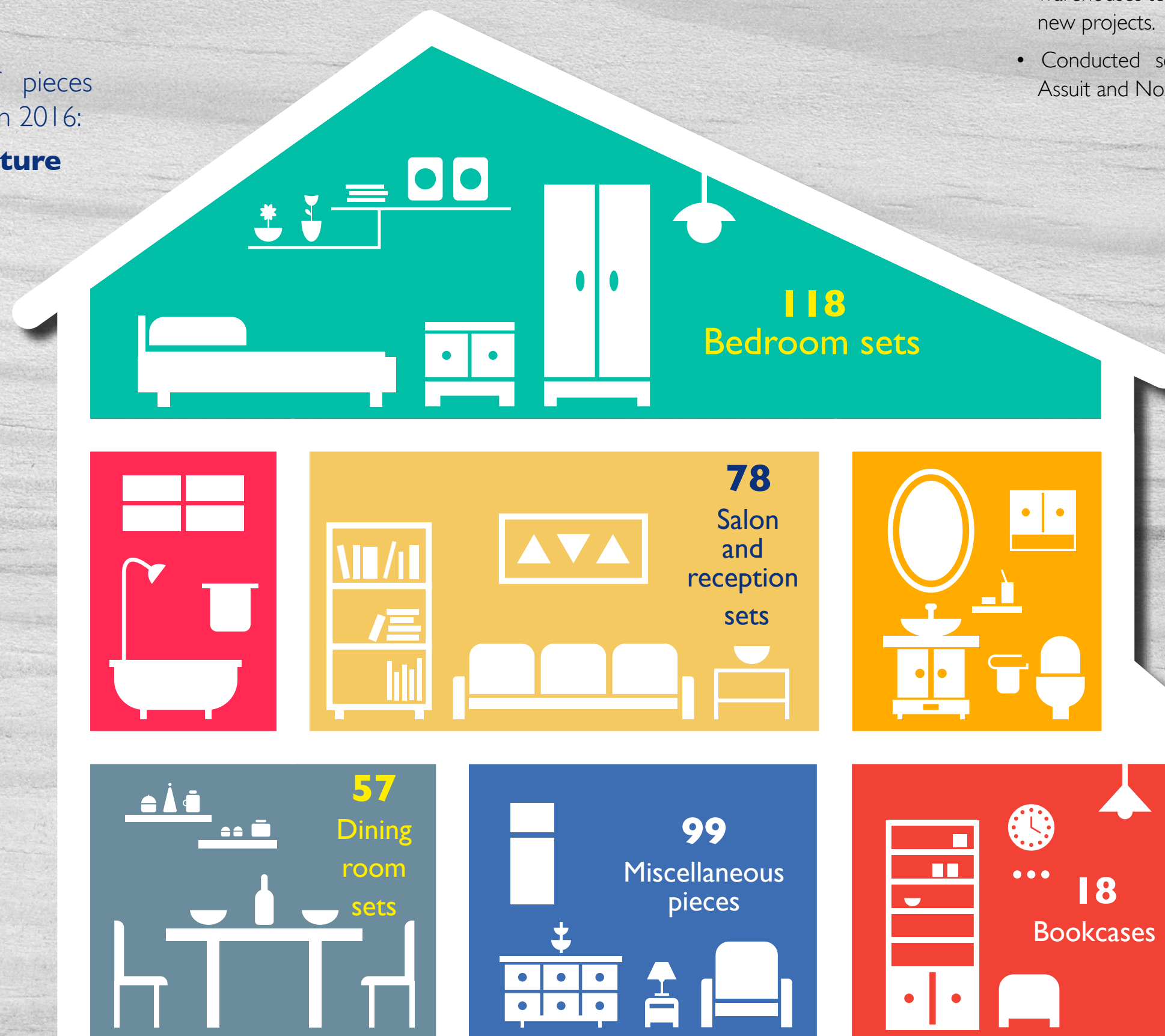
Despite the economic situation in Egypt, Itsa Wood managed to bring in 2% more income than projected for 2016.

The total number of pieces delivered to customers in 2016:

370 pieces of furniture

Major Achievements:

- Furnished dormitories of Deraya University in New Minia.
- Expanded the production floor and warehouses to be better prepared for new projects.
- Conducted seasonal exhibitions in Assuit and Nozha.



Urban Environment Development Project of the West District of Minia City

The Project for the Urban Environment Development of the West District of Minia City continued to provide its services to the approximately 165,000 residents of the neighborhood. Despite the economic hardships, the project continued its relentless efforts to preserve the success that has been accomplished. The project continued to:



- Collect solid waste daily from main streets, side streets, and public squares and dispose it in the central dump managed by the governorate's Local Unit. This service covered a population of 165,000 who are the residents of the West District of Minia City.
- Perform equipment maintenance periodically
- Perform quality control checks continuously and submit periodic reports to address issues that arise.
- Remove construction waste using District Local Unit equipment.
- Provide occupational healthcare services to the workers by:
 - Providing Hepatitis C screenings and treatment when necessary for 62 workers, in cooperation with the Faculty of Medicine at Minia University.
 - Conducting eye examinations, in coordination with Horus Hospital, for 150 workers through eye-care convoys. 11 workers received eyeglasses.
- Develop and clean the campus of Kafr El Mansoura School and the area surrounding Minia Industrial School for Girls in cooperation with Minia Directorate of Education and the Muslim Families Organization.

CEOSS in 2016

350
Partner
Organizations

2,000,000
Beneficiaries

5,545

individuals benefited
from local and
international dialogue
and peace-building
programs



103,181

small farmers and
breeders were
economically
empowered



99,500

benefited from
CEOSS training
centers' services

79,978

loans
were
disbursed

16

books
were
published

8,324

young males and females
were economically
empowered through
having access to suitable
job opportunities

44,359

citizens benefited from
education and civic
education programs



50,278

citizens benefited
from CEOSS
medical centers'
services

35,781

citizens benefited
from interventions
for the prevention of
blindness



4,636

citizens benefited
from environment and
housing programs

10,723

citizens benefited from
agricultural projects
through social business
approach

56,293

children at risk and
their families were
empowered to obtain
their economic and
social rights



1,904

citizens benefited from
institutional capacity
building program

11,000

persons with
disabilities improved
their economic, social,
environmental, and
health conditions and
were integrated in
communities



41,741

citizens were
empowered to obtain
their health rights



370

pieces of furniture
were produced

