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Annual Report 2015

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General Director's note

Dear Partners

Since its inception in 1950, CEOSS has been working on improving the quality of life for the poor and marginalized citizens through economic empowerment, and providing sustainable decent livelihood for citizens in the poorest rural and urban areas.

For CEOSS to accomplish its mission, we work through strategic plans for all units and programs using scientific methods that fit the needs of working communities.

During 2015, CEOSS managed to accomplish a number of achievements that helped its mission reach more than two million Egyptian citizens in rural and urban areas in deprived communities regardless of gender, religion or race. An organizational restructure was made within CEOSS by integrating a number of programs and units. We have also developed the functional structure in the organization through advancing new leadership to take up responsibility.

In spite of all challenges that Egypt has faced, and that influenced one way or another the Egyptian citizens generally, and the poor and marginalized specifically, we have managed to accomplish our mission properly, thanks to the shared cooperation of CEOSS, the state, private sector, and civil society organizations.

In your hands is the annual report for the achievements of CEOSS different units during 2015, which shows the magnitude of the activities and programs achieved by the organization and the multitude of the beneficiaries, who we hope will increase in the coming years so that we can achieve our mission to serve Egypt and Egyptians.

Finally, I am happy to express my sincere appreciation to the president and members of CEOSS board for their continuous efforts and support to all of us. Also thanks go to members of the general assembly, staff, and volunteers. I give special thanks to their Excellencies Ministers of Economy and International Cooperation, Social Affairs, Education, Agriculture, Local Development, Environment, Manpower, Islamic Endowments, Interior, Culture, Health, Media, and others. I also thank governors of Cairo, Giza, Qalyoubia, Beni Suef, Minia, Assiut, Luxor and others, as well as political and executive leaders; and all our private sector partners.

Rev. Dr. Andrea Zaki
General Director



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Local Development Unit

The Local Development Unit continues to face poverty, and enable the poor and marginalized to obtain their rights and defend their causes. It also helps them merge with public institutions through rights-based approach to development, and build partnerships between civil society institutions, elected committees, and concerned government institutions.

Education and Civic Education Program

53,428

citizens benefited from the educational services.

44,364

illiterates were educated in partnership with the Adult Education Authority, and Vodafone Egypt Foundation for Community Development, as well as civil society organizations. A graduation ceremony for the graduates of the program was held with the participation of several ministers, public figures, political and executive figures, civil society organizations, media professionals, and partners

7,968

children benefited from various educational interventions protecting them from dropping out of schools

931

children acquired concepts of civic education

165

school teachers built their capacities to enhance their performance



Health Program



3,139 patients examined for viral infections and anemia



7,319 patients examined for internal osteoporosis and breast tumors



3,978 patients benefited from pharmacotherapy



256 Women received pregnancy follow-ups



1,558 Children treated from malnutrition related diseases



434 Adolescents completed awareness classes



2,470 Women completed nutrition awareness classes

19,154

citizens were empowered to obtain their basic rights for health-care services

- Enforcing policies and decisions related to citizens' health rights such as:
 - Activating the statute related to facilitating post examination medical services and discovery of virus (C) for those who are not covered by public medical insurance.
 - Activating the statute to form health-care units' boards through engaging a number of citizens as members of these boards.
 - Signing "Women's Voices" document to claim their neglected health rights to be presented in a national conference.
- Continued partnerships with the concerned parties to support health rights for the poor, such as:
 - Signing a memorandum of understanding with the «Zayed Al-Atta» initiative to adopt the treatment of cardiac diseases, especially for children; through this, a series of campaigns were implemented under the slogan "Heart for Heart".
 - Signing three contractual partnerships with the Ministry of Health, the Liver Institute, and private sector health care institutions in order to provide health care services in poor and marginalized areas.
 - Holding a series of seminars and conferences to raise community dialogue about the population issues entitled «Population -Between Hope and Reality», addressing the state vision and directions, and the role of CEOSS and other partner civil society organizations towards working on heart disease, liver and viral diseases, breast tumors and osteoporosis.



Eye Care Program

51,595

citizens benefited from prevention and treatment interventions in the field of ophthalmology

2,569

Patients received eye glasses to correct their sight defects

12,456

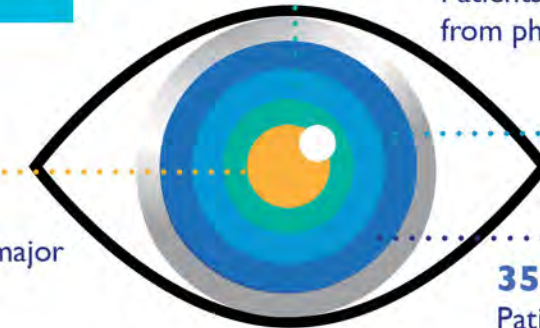
Patients benefited from pharmacotherapy

1,093

Patients underwent major and minor surgeries

35,477

Patients examined and treated



CEOSS continued to adopt the "Right to Sight" cause through advocacy and lobbying to amend Article 31 of the local medical units' statutes, to include ophthalmology among its activities, with specific financial allocations in relevance to the entitlements in Article 18 of the Egyptian Constitution. This will instigate future entitlements such as:

- Inclusion of ophthalmology within the training kit for new graduates.
- Training and rehabilitation of doctors in local health-care units for ophthalmic care.
- Providing devices for preliminary ophthalmic examination.
- Planning and implementing awareness programs for citizens regarding eye diseases.
- Increasing financial allocations for medical supplies for ophthalmology in local medical units.
- Activating the structure of referrals throughout different levels of health care system.

Rehabilitation of People with Disabilities Program

8,637

people with disabilities and their families were empowered to obtain their health and civil rights and were integrated into social activities.

- Advocacy and networking to influence public policies and procedures related to people with disabilities through:
 - Continued support of participation and empowerment of people with disabilities, to put forward their vision regarding disability law. **325** people with disabilities, representing **22** organizations in **13** governorates, participated in addressing the draft law put forward by the National Council for People with Disabilities' Affairs, and presenting a document with the required amendments to be submitted to the concerned authorities.



1,985
medically rehabilitated

112
rehabilitated to perform daily life activities

1,875
engaged in community activities

333
Leaders with disabilities built their capacities

526
families benefited from family rehabilitation program

3,806
Benefited from constructional adaptation of 18 institutions

- Continual partnerships with parties concerned with the support of rights for persons with disabilities, such as:
 - Partnership with the Ministry of Social Solidarity in the preparation of the ministry's strategy for the rehabilitation and empowerment of persons with disabilities.
 - Partnership with the Directorates of Education in order to activate the Ministerial Decree No. 42 of 2015 to integrate students with disabilities in public schools.
 - Partnership with the Ministry of Finance, the National Council on Disability Affairs, and the International Budget Partnership to include the educational integration program, and the early discovery and intervention in the state budget.
 - Celebration of the International Day for People with Disability in three governorates in partnership with several civil society organizations and public institutions.
 - Celebration of the World Day of the White Stick for the visually impaired in Minia in partnership with the Governorate General Bureau, and several organizations for people with disabilities.



Erada (Will) Program

6,508

working children and their families were empowered to obtain their education, health, economic, and social rights



- Partnership to support the rights of people with disabilities allowing the availability of movement and transportation through:
 - Execution of constructional adaptation for **14** public institutions according to the Egyptian Building Code standards, including the Ministry of Social Solidarity building and Khalifa Hospital in Cairo, which serves more than 35,000 patients per month.
 - Inclusion of adaptation concepts at Health Insurance Hospitals in accordance with the Egyptian Building Code. A demonstration model was executed to develop Haram Health Insurance Hospital. This led the Engineering Administration to review and amend the designs of new and existing hospitals, and commence a process of modifying them according to the proper standards.
 - Signing a cooperation protocol of between CEOSS and Japanese Embassy to construct an advanced unit for the manufacture of prosthetic limbs, according to specifications of high quality standards.

- Partnership for economic empowerment of people with disabilities as follows:

- Signing a cooperation protocol with the Union of Industrial Training of the Ministry of Commerce and Industry according to which, people with disabilities were included within the technical and vocational training programs provided by the Union.
- Partnership with the Egyptian Ministry of Youth, the Ministry of Manpower, and the International Labor Organization to implement seven employment fairs in order to provide equal employment opportunities for people with disabilities.
- Development of the policies of 130 companies and institutions to accept employing people with disabilities according to signed partnership contracts.



Children at Risk Program

21,889

working children and their families were empowered to obtain their education, health, economic, and social rights



- Adopting advocacy for activating articles 66 & 67 of the Egyptian Child Law and its Executive Regulation No. (129) of year 2008 concerning the withdrawal of working children from hazardous jobs to safe professions.
- Signing cooperation protocols with the Directorate of Manpower, municipalities of Social Solidarity, Health and Education, the General Authority for Adult Education, as well as civil society organizations in order to secure children access to public services offered to working children and their families.
- Empowering community leaders working in the field of children at risk; training workshops were implemented to set effective prevention programs against children psychological problems, to create a supportive environment for them, and to develop their capabilities.
- Celebration of the Children's Day for the third year consecutively, which was held under the motto «I dream for my country», where 300 children participated. The focus was on rooting values of participation, cooperation, acceptance of others, through artistic activities, such as drawing, acting, and crafts.

Economic Development Program



2,613

young males and females benefited from training and employment opportunities



1,295

Received administrative training



732

Received vocational training



586

Were employed



- Holding an employment fair for youth in Beni Suef in partnership with Directorates of Youth, Sports, and Manpower, as well as 39 private sector companies, with the participation of 1,018 young males and females seeking job opportunities.
- Holding a round table in Beni Suef addressing ways of developing technical educational programs to qualify graduates to join the labor market.
- Holding two meetings in Minia and Beni Suef addressing issue and possible solutions for unemployment with the participation of public institutions, leaders of civil society, NGOs, elected committees, youth, and local media.

Environment and Housing Program

5,808

families benefited from the environment and housing programs



1,697

Benefited from the construction of environmentally and sanitarly safe housing



1,500

Families benefited from the improvement of the environmental conditions in the streets



1,566

families benefited from the solid waste management system



1,045

Children and women participated in the Environmental Awareness classes



- Started the development of Sakakini district in Cairo through comprehensive development programs in partnership with the Slums Development Fund (ISDF).

- Celebration of World Environment Day in Minia and Beni Suef, with the participation of local authorities, media outlets and a number of private sector companies, as well as local partners from civil society organizations and elected committees. The event included environmental awareness seminars and exhibitions of recycled products, as well as environmental camps to beautify and develop some areas in the work communities.

Agriculture and Livestock Programs

67,849

small farmers and breeders in 66 geographical areas were economically empowered

49,631

Farmers applied new agricultural practices

722

leaders were trained

3,585

Farmers were linked to the most profitable markets

1,517

women implemented small income generation projects

12,344

Breeders benefited from the veterinary campaigns



- Advocacy to influence policies and procedures related to rights of small farmers included the adoption of an initiative in Qalyoubia aimed to solve the scarcity of irrigation water problem in one of the main canals, which affected 2,880 farmers planting 1,275 acres. A coalition of 18 non-governmental organizations was formed, and 1,200 signatures collected from farmers affected by this problem. In addition, meetings with government officials were held to address the problem; as a result to these efforts, the concerned authorities established a station to pump irrigation water at a total cost of 1,250,000 LE.
- Signing five cooperation protocols with government institutions (the Directorate of Agriculture - Land Improvement Division - Faculty of Agriculture -

Information Center of Climate and Renewable Energy) in order to obtain plow and soil setting services, clear canals and waterholes, soil analysis services, and high productivity seeds.

- Partnership with five private sector companies aiming to market crops at more profitable markets, implement pilot fields, and provide high quality production supplies.
- Raising interpersonal skills of 50 employees in the Directorate of Agriculture in Minia in areas of negotiation, teamwork, and effective communication, as well as technical skills including agriculture guidance, climate change, needs assessment, and preparation of economic and social maps of the targeted areas.

Emergency Relief Program

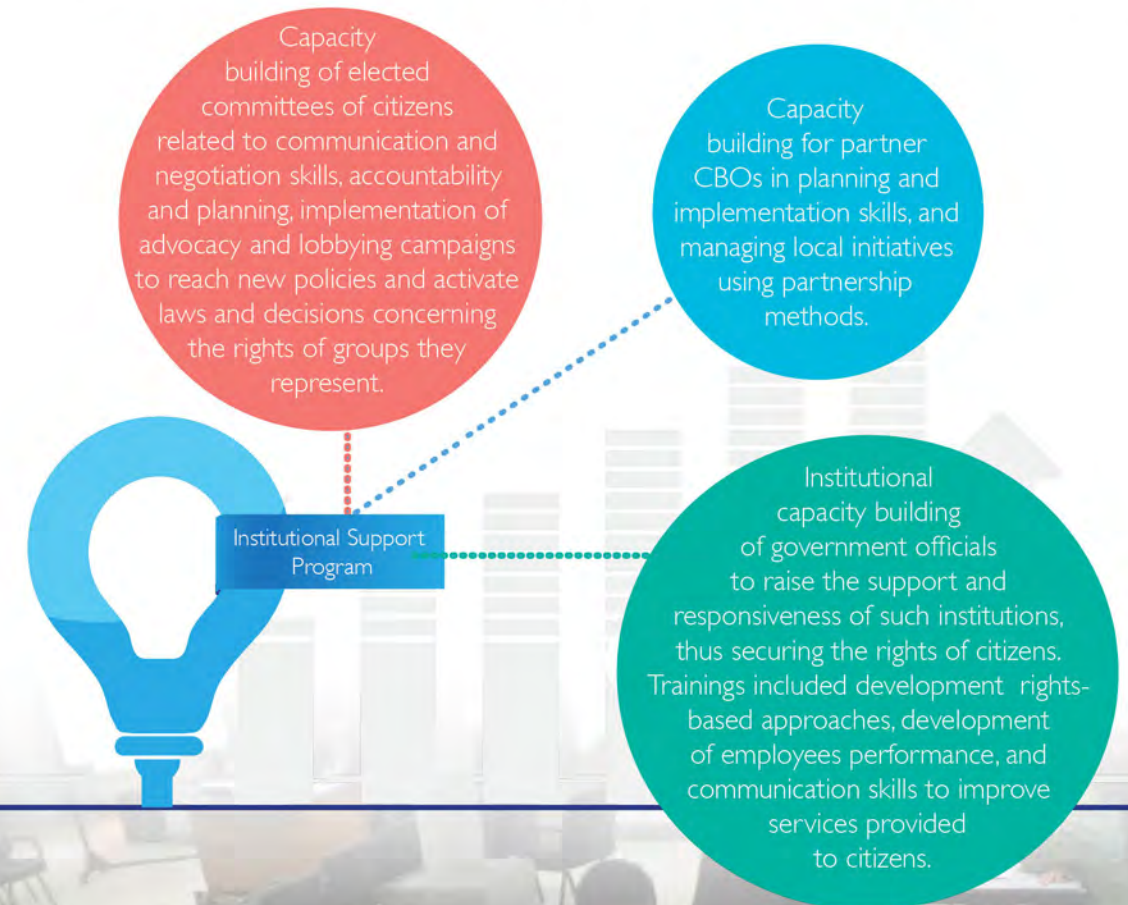


120,000 pairs of shoes were distributed among children in Cairo, Qalyubia, Minia, and Beni Suef.

1,341 people returning from Libya benefited from emergency relief services and psychological orientation designed for dealing with the changes they had to withstand, and motivate them to find solutions and alternatives to their current problems to build a better future.

Institutional Support and Capacity Building Program

- Building the capacity of **3,660** partners of civil society organizations, elected committees, government institutions and local leaders to enable them to assume a greater role in their communities, through numerous interventions that include training and experience exchange, providing technical support and guidance with the various work tools focusing on the following:



Curriculum and Journalism Program

First Educational and training materials

I. In the field of reproductive health

Educational resources were produced to confront the phenomenon of early marriage, and to raise awareness in the community about HIV and means of prevention.

- Strategies of advocacy for reproductive health issues
- Strategies of working with people with disabilities
- Guide book for working with people at risk (elected committees)

- Produced a short drama movie and an animation ad. to advocate against the phenomenon of early marriage
- Produced factsheets about early marriage, HIV, confronting the stigma and discrimination associated with AIDS disease.
- Reprinted a booklet entitled «Local and International Decrees related to Reproductive Health»
- Reprinted a booklet addressing the protection of children sexual abuse, in partnership with Shagara publishing house



2. In the field of civic education and dialogue

- Dialogue facilitators guide book (Arabic and English)
- A booklet addressing civic values for youth
- Songs about civic values
- 4 non-periodic bulletins on scientific research and development, human rights in Egyptian Universities, facing violence and extremism, stigmatization and stereotyping



Second Documentation

Third Resalet El Nour





Microloans Development Unit

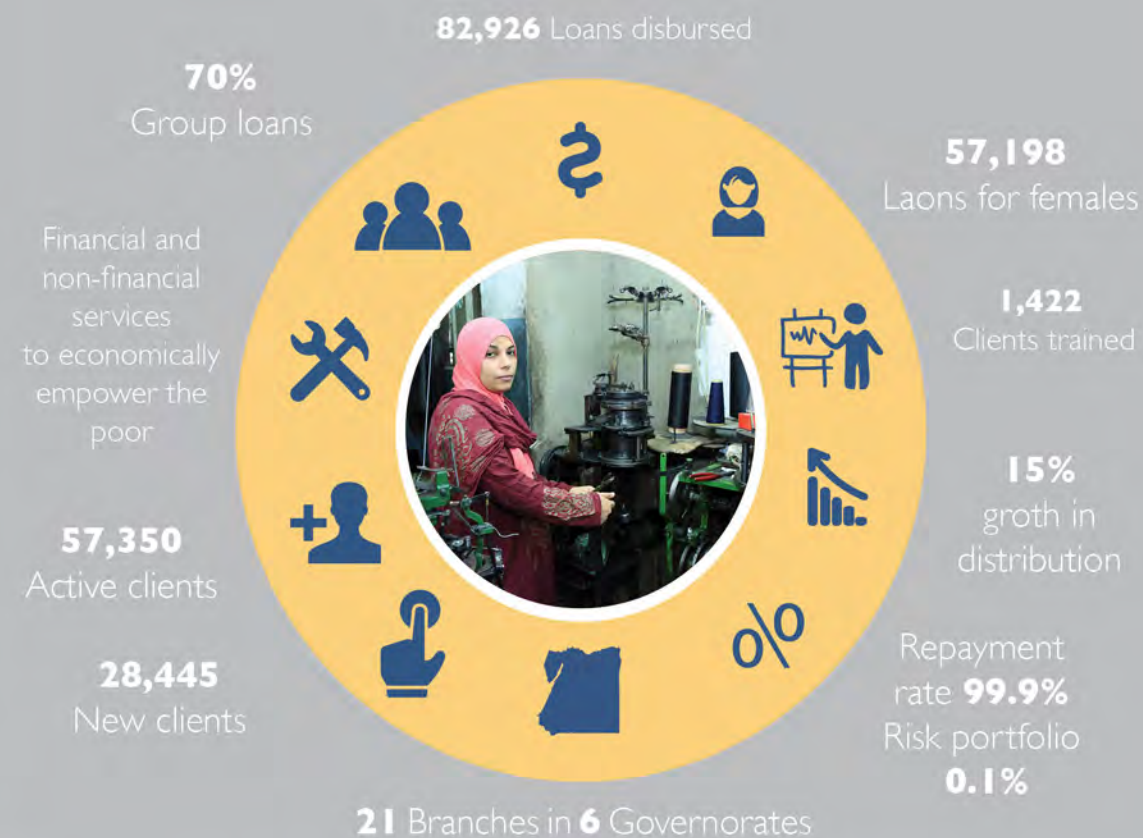
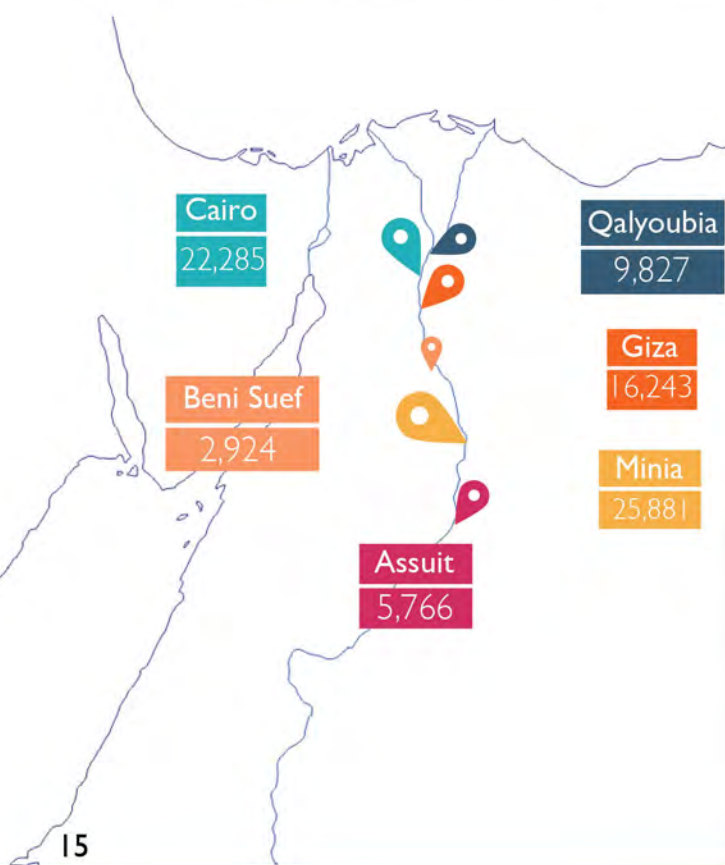
The unit works with the most vulnerable groups of the Egyptian society to find those who have the potential to start their own income - generating projects to improve their living conditions, hence combating poverty and unemployment in Egypt.

Total number of loans disbursed
82,926 of whom **57,198** are females.

Since 2000

707,512 loans were disbursed exceeding value of one billion EGP

Number of borrowers in work areas in 2015





Forum for Intercultural Dialogue (FID)

This year, FID focused on the participation in building the state and its stability through positive dialogue at the local, regional and international levels addressing issues of pluralism, economic development, tolerance and peace in the community through its various programs.

Local Programs



Young Academics Program
670 young academics and teachers

Academics adopted several causes promoting their vision of scientific role in building the community, such as scientific research, development, and human rights, through submitting related research documentation.

Also, a research study, including 700 young men and women, was conducted through interviews and workshops addressing many cultural values.

Additionally, 15 songs were produced to spread awareness of the values of dialogue. Implementation of nine community-based initiatives reflecting the societal role of academics. The work of young academics portrayed critical vision and proposals for the development of the human rights curriculum of universities to ensure the promotion of human rights and reinforcing its principles.



Young Innovators Program
25 young men and women

A group of creative youth launched an initiative in Ezbet El Hagana slum area, to spread the value of dialogue through different types of art.



University Students Program
1,000 college students

A group of students from Minia University adopted the values gained from FID activities and spread it among their peers in university through seminars, bulletins, magazines, plays and poems. A group of students at the University of Assiut led an awareness campaign entitled «Know your responsibility» in order to transfer their knowledge to their peers at the university.



Opinion Makers Program
450 intellectuals

Public Leaders addressed some of the issues that contribute to nation-building such as the renewal of religious discourse and the economic crisis. Their visions and recommendations were reflected to officials and decision-makers at the Cabinet and were published in the media.



Governorates Program
1,315 local leaders

2,500 citizens acquired knowledge and new skills on citizenship and coexistence issues through numerous activities such as camps, seminars, and trainings. This was implemented through raising the capacities of NGO representatives and local leaders in cooperation with CEOSS different units.

Awareness of poor and marginalized families was raised in two villages in Minia and Beni Suef through educational interventions and trainings about dialogue. A parliament for youth was formed to allow them express their hopes and aspirations for the future of the country. In addition, 50 young men and women became members in youth centers.

Also local community committees were established to handle emergencies, especially incidents of sectarian violence.



Capacity Building Program for Organizations and Facilitators
294 NGO leaders and facilitators

Activities and community initiatives reflecting participants' convictions and spreading values of dialogue in their local communities were implemented. One of the most important initiatives was implemented in partnership with 'Family House' to train and build the capacities of social committees in Assiut centers to enforce the role of these committees in spreading civic values and deal with social and sectarian problems. Another initiative was made to train a committee of community leaders in Aswan to become a nucleus for building a 'Family House' in Aswan as a sustainable body that works on spreading values of tolerance in the governorate and to deal with social problems.



Religious Leaders Program
1,575 young religious leaders

The program was interested in reaching young religious leaders through workshops and conferences to support their role in promoting peace values by developing religious discourse.

10 community initiatives were implemented to promote the practice of these values in local communities. The most outstanding is the "family and renouncing violence" initiative, with the participation of 206 leaders, aiming to raise family awareness of the importance of their role in teaching values of tolerance to their children.



Young Media Professionals Program
633 young media professionals

Believing in the role of the media at this stage of building the community, expansions took place in Upper Egypt's governorates. Also several initiatives have been implemented with the aim of strengthening values of citizenship and acceptance of others. These expansions included the launch of a channel on YouTube to provide a space to publish all works of the young media professionals about values of dialogue. In addition, a drama movie was produced reflecting values of coexistence in Upper Egypt.

International Programs

The Arab Dialogue Program

The program works with Arab leaders through networking among Arab civil society organizations. In response to the changes taking place in the region, 50 activists and intellectuals representing 9 Arab countries took part in a dialogue on 'The Arab Reality, Where to?: Future Scenarios', reflecting their vision and recommendations on the most important issues the Arab world is facing. The number of participating organizations in the Arab Dialogue Network increased to include three new organizations of 26 members in total. The new member organizations included representation of Iraq in the network.

The Arab-Danish Dialogue Program 'LIU'

Capacity building of 60 young men and women representing; Egypt, Denmark, Lebanon and Syria in the fields of promoting peace in addition to developing their understanding to become active agents in facing extremism through a series of training sessions. As a result of participating in the program, the Egyptian youth implemented the 'Peace Leaders' initiative in Egypt attended by 450 Cairo university students. The initiative aimed at forming a nucleus of university youth that are empowered to lead a team of volunteers in the field of dialogue and social peace.



Peace-Building and Crisis Management Program

9 local trainings were implemented in Cairo, Alexandria, Kafr El Sheikh, Beni Suef, Minia, Sohag and Aswan in addition to international trainings in Yemen, Sudan, Jordan and Egypt



A book was published, addressing practical methods of changing mindset to solve problems



- One of the most important outputs of the "crisis management training to build peace for the MENA region" was the "Arab Peace Network"; a regional network that works on spreading the culture of peace, conflict resolution and supporting the unity, stability and security of Arab world. The network's vision is "towards a society free of conflict, where the culture of peace, co-existence and love are spread for a mature humanity without discrimination and a peaceful life for all"
- On the local level, Mohamed Shawki SaadAllah, started an initiative in Nuba, Aswan. The idea of establishing a civil society organization called "Peace Makers" occurred to him while attending a conflict resolution and social solidarity training with CEOSS peace building unit. The organization's mission is Peace, Tolerance and Accepting others' through organizing visits, lectures, training sessions, cultural salons, book clubs, studies and research, documentaries, in addition to launching a radio channel to spread notions of peace and rejecting violence.



Prominent issues

Economy	Media	The role of youth and women	Violence, terrorism and extremism
Education and scientific research		Religious discourse	
Civil society	Democracy and social justice	Development and human rights	



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Dar ElThaqafa

1- Publications

20 new books were produced,
19 books were reprinted

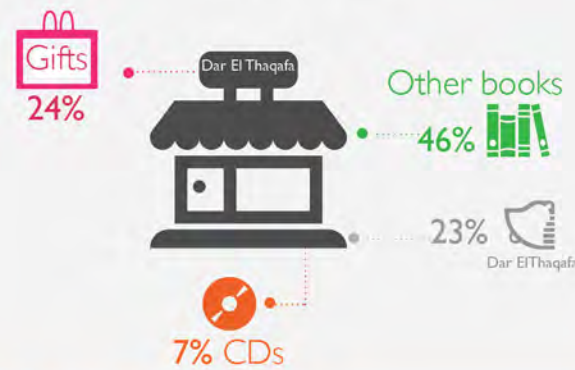


The French theologian Antoin Nois held a conference on the 5th – 6th November, at CEOSS headquarters attended by many clerics and theologians. During the conference, two of his books, Sharia Today, Salvation Today, published by Dar Elthaqafa in the Arabic, were discussed.



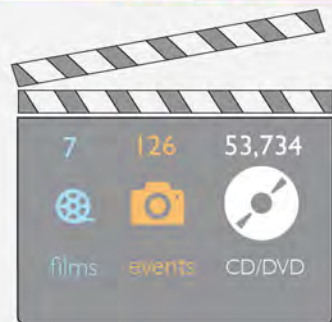
2- Bookshops

Sales of Dar ElThaqafa increased by 6% than last year



3- Media Production

CEOMEDIA



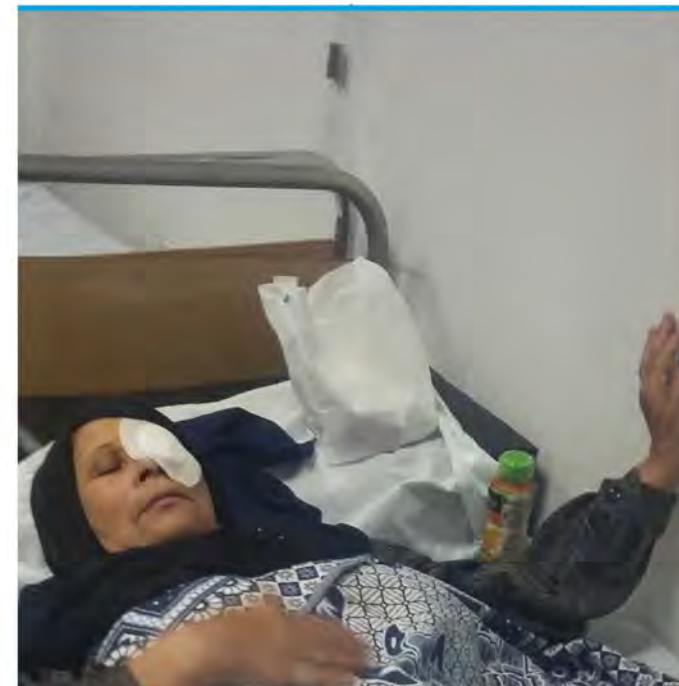
Dar El Thaqafa publications
56,397 copies
Dar El Thaqafa publications
9,815 copies
External clients' publications
167,290 copies



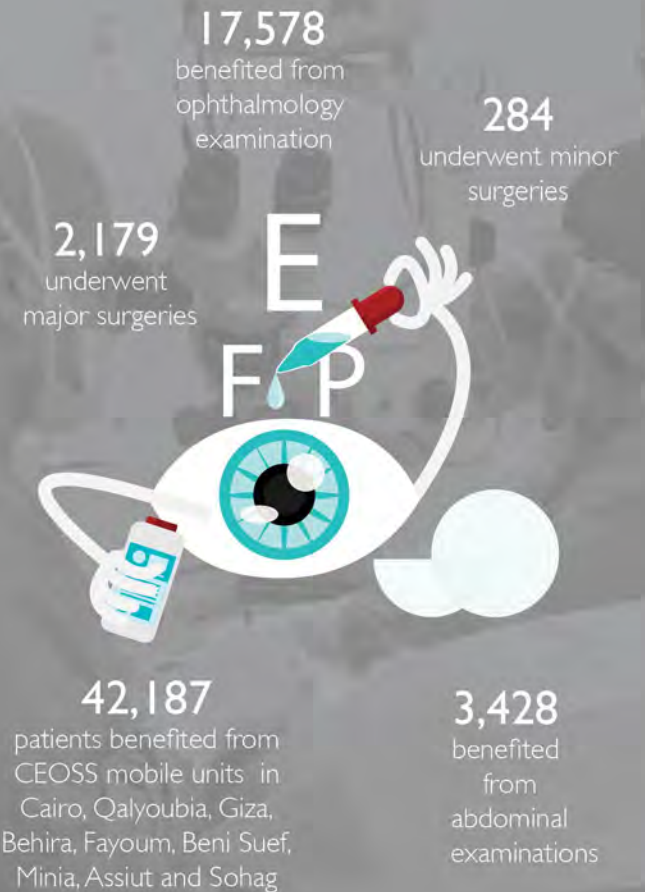
CEO PRESS

Medical Centers

Horus Hospital strives to improve the quality of health services to benefit citizens, especially the poor and marginalized, taking into consideration patients' rights and their satisfaction with health service provided, while committing to the safety measures and wellbeing of the patients.



- 1 Enhancing the efficiency of health service providers through training courses in partnership with the "Egyptian Red Crescent Society"
- 2 Striving to achieve continuous development by introducing new services such as a dental clinic
- 3 Expanding scope of work through increasing the number of partners, where contracts were signed with 42 diverse organizations including NGOs and medical institutions, to reach out to the poor and needy



6



7



Agricultural Projects

Marketing Agricultural Products (Amal) Project

The program aims to provide services to farmers, especially the poor, which reflects on increasing their income through the following:

- Decorating villages | 5,7%
- Implementing farms | 20,8%
- Decorating religious and public organizations | 3,8%
- Decorating Hotels, coffee shops and villas | 22,1%
- Implementing Water stations | 27,6%

Itsa Farm

Marketing **26 tons** of potatoes for 6 farmers in Minia in partnership with Agrofood company

765 small farmers benefited from high quality production supplies of potatoes, wheat, and sweet corn

Exporting **14 tons** of sweet potatoes in cooperation with Agrofood for 5 farmers

Planting **22 pilot fields** of pineapple, cucumber, sweet corn, onion, and potatoes

Raising agricultural awareness for **385 small farmers** through providing technical support regarding Modern approaches in the cultivation of sweet potatoes, marketing opportunities, combating grape pests



Training Centers

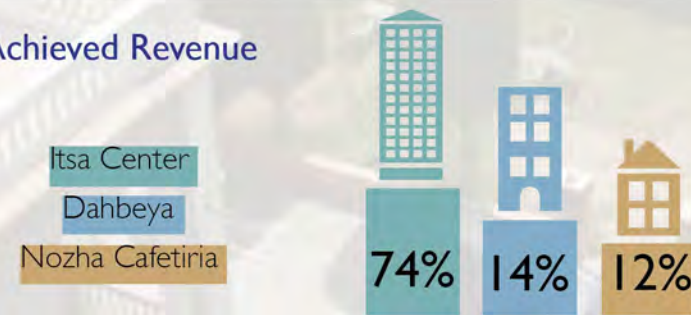


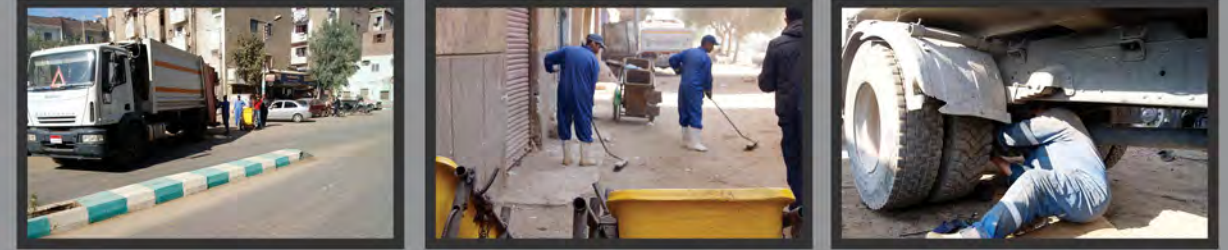
+14.2 % Achieved in Itsa Center in 2014
+61 % Achieved in Dahbeya in 2014



- **193** events at Itsa Center for 23,000 persons
- **110** events at Dahbeya for 15,600 persons
- Increasing the capacity of Itsa premises by furnishing 6 disabled-friendly hotel apartments to accommodate a total of 25 beds
- Replacement and renovation of air-conditioning units on the first floor of the main building at Itsa Center
- Opening of Nozha restaurant at CEOSS headquarters to cater to the needs in Cairo

Achieved Revenue





Itsa Wood

The Egyptian market suffered a recession during 2015 which had a negative impact on achieving the plans of the Itsa Wood Unit. However, seasonal exhibitions were arranged to reduce the regression in the Unit's set goals.

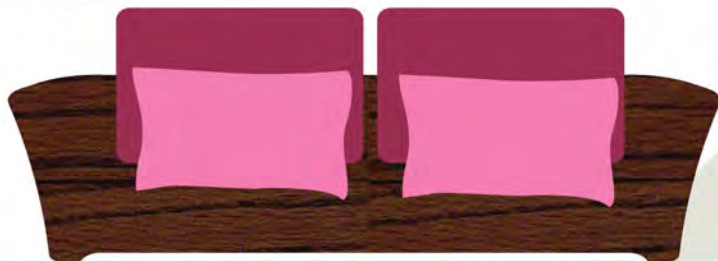
- 1- Re-issuing the catalogue for designs of Itsa Wood with new models.
- 2- Development of our production line, adding new machinery such as wood-sanding machine and semi-central suction fan.
- 3- Equipping the paintworks building, while currently a contract is underway to supply related equipment.

2015 catalogue



Pieces of furniture produced **350**

Plywood panels produced **2,336**



Important Events of 2015



Seasonal Exhibition Assiut- March 2015



Seasonal Exhibition Cairo - April 2015



Seasonal Exhibition Cairo - December 2015

Urban Environment Development of West Minia District

The project continued providing service to a population of 200,000 citizens, in spite of the problems and challenges facing the work, while responding to the needs of the community of the west district through the following:



Holding a series of meetings with the governorate's local unit to discuss the status quo of the project

Raising awareness of workers about their rights regarding social insurance

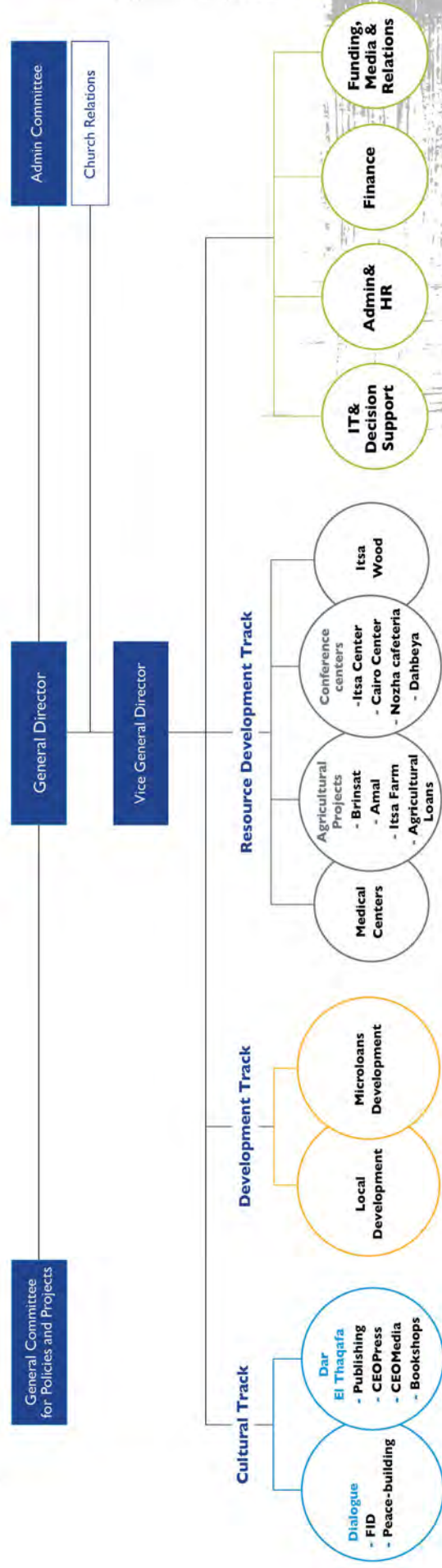
Running periodic maintenance for the tools of the project to ensure efficiency and sustainability of their work

These practices contributed to a reduced percentage of fines. Hence, the average percentage of fines witnessed during the year was %1.

Building capabilities of «New Dawn» foundation towards attracting funding entities to sustain the project

Intensifying and activating mechanisms to communicate with the public through performing periodical surveys

CESS Structure 2016





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